

Patients Participation Group

Meeting Tuesday 2 May

The Group Practice has struggled with staff shortages, particularly GPs. The situation has been further exacerbated during the summer due to holidays. However, several new GPs have been recruited. The formula patients/GP full time equivalent is 2500 patients / 1 ft GP. The Group practice should have 5 GP full time equivalents, but will shortly have 6.75 and 2.5 practitioner nurses.

The Group Practice has joined a Patient Care Network with some other surgeries in the Upper Valley including the main practice in Hebden Bridge in order to pool resources. This year the network has recruited another pharmacist to be shared with Hebden Bridge. In year 2 the network plans to employ two paramedics and nurse practitioners. In year 3 the network plans to employ a physiotherapist and a frailty nurse who will do home visits.

Evening appointments have been introduced Monday to Friday from 18.30 – 20.00. There will be 6 appointment slots available each evening. This service will be delivered by an agency: Alliance. This is an appointments only service.

E-consult is a trial with Waterside care home. The staff at Waterside will be able to access health services on line for non-urgent residents' health problems. A response will be provided within 2 days of the request.

It would be useful to invite the practice manager to a Town Council meeting later this autumn to inform us about all these changes-

M. Holmstedt
September 2019