

Date Raised	Issue Type	Pri ori	Description	Actions	Action/ Outcome
10/07/2019	Sump Pumps		Problem caused by sump pumps	Email sent to Calderdale Environmental Health team expressing concerns and requesting a risk assessment 31/7.	<p>Mayor said that he had seen the houses and a video was handed to the Town Clerk for copying. A joint letter to be written by Calderdale Ward councillors, the MP and Todmorden Town Councillors to Calderdale. An update from Environmental Health said specific addresses were needed to progress this.</p> <p>Emailed Susan Press - 26/5/20</p> <p>Response received that it was in hand - 26/5</p> <p>Enquired with Environmental Health but no progress - May 2020</p> <p>Issue still live but no solution at the moment. Mentioned in letter to Robin Tuddenham about the issues around Lidl/Commercial St - 15/6</p>
10/02/2020	Sump Pumps		Sump pumps on Garden St discharging onto street and flooding houses on Byron St (number 17). Resident reported this at Flooding Hub	Reported to Calderdale-11/2	<p>Chasing email sent - 9/3</p> <p>Has been logged with Land Drainage (ref:SR 352495) - 10/3</p>
13/11/2019	Flooding at Lidl	high	Concern about the ongoing problems with flooding at Aldi.	Clerk sent letter to Aldi. No response received.	<p>Calderdale Building Control advised Planning Officer to remind developer of responsibilities to keep site safe.</p> <p>Chasing email to Building Control to confirm issue rectified - 19/2</p> <p>Report back that the issue looks like water draining from the hillside behind which flows down to the Mons site and then the properties. This is an issue between Lords Builders and the owners of the properties below. However, they will refer to Planning and Land Drainage 19/2</p> <p>Chasing email to Planning and Land Drainage - 9/3 - Letters sent to Richard Seaman and Robin Tuddenham about Aldi and the building sites at Millbank Close and Sandholme Mill - all contributing to an increase in flooding - 22/9</p> <p>Response said that these developments were based on older planning permissions - Sept 2020</p>

26/02/2020	Increase in flood risk on Commercial St and surrounding streets because of increased level on Sandholme Mill site		Ground at Sandholme Mill in front of Commercial St has been raised by about 3ft as waste materials from the work on the towpath has been levelled	Raised at Development Meeting - 26/2 Letter sent to Head of Planning 26/3 No response. Email sent to Head of Planning. Response that agent had advised that the builder will remove the additional earth and return site to level approved in initial planning permission - 2/6 Letter sent to Chief Officer CMBC - 15/6	Responses received that both the Flood Team and the Canals and Rivers Trust are investigating - 4/3
11/09/2019	Potentially dangerous banking	H	Mons Rd - banking surrounding building site potentially slipping	Contacted Calderdale and site visit carried out and confirmed safe but to be kept under review. Further contact 11th Oct and reported back to Calderdale and further visit undertaken and will continue to monitor	
02/10/2019	Obstructed path		Lee Bottom Road - runs from number 18 and alongside Manor Close on the left of Lee Bottom Rd towards Upper Shaw Rd. The path/banking as you turn left into Manor Close is mowed regularly by the resident next to it because of the danger backing out of the drive. This is to stop the road being obscured by very long grass to the right as you pull out of Manor Close. On the completion of Manor Close, the resulting banking soil was levelled and laid with a sandy mix so pedestrians could walk on it without being on the road instead - 13/2.	Contacted Calderdale - 5/10	Calderdale have received the adoption plan but it is still not clear whether or not this footpath is adopted. Confirmation received that it is not adopted. No further action from Highways - 10/3 Planning Department recommend approaching the Land Registry in Birmingham for information about ownership -13/2. Contacted Customer First to enquire who owns the banking - they are going to send someone out to check - 16/2 Email sent to Planning Dept - 9/3 The land does not belong to Calderdale Council. TTC to request ownership details from the Land Registry - 22/9 Land registry shows that the land does not have an owner. Emailed Calderdale to enquire whether Calderdale will take ownership in view of the health and safety issues - 4/11 Has been passed to Highways for response - 5/11
23/10/2019	Highway signage		To take down existing gateway signage to be repainted by Cllr K White	Agreed with Calderdale Highways a price to take down all three signs as and when in that area.	One set delivered to Offices for Mayor to progress. Details of paint colours received - 9/12 Signs to be painted early in 2020. The 4 signs have been collected. Now awaiting cleaning and painting-27/1 Paint and other supplies to be ordered w/c 17/2 Signage now at Todmorden Community Centre awaiting painting - October 2020

23/10/2019	Accessibility at the Todmorden railway Station	Network rail has contacted the Council about the proposed lift at the railway station.	Public meeting arranged for 20/11 for Network Rail to update public. To be held in Community College 20/11.	Meeting held on 20/11. DfT had approved the concept and next stage is writing detailed plans - March 2020. Contacted Customer Centre for an update, one to be provided as a service request - 11/11 Update stated that NR have integrated the lift works with 2 other AfA schemes (Broad Green and Chorley) which are also lifts in to subways to provide some efficiencies. and have appointed Northern Rail to undertake and manage the work and designs are ongoing -16/11
23/10/2019	Moorlands Policy	To update the current Moorlands Policy in line with Calderdale	2008 policy sent to members of Development Committee mid January 2020.	Report submitted to 26/2 DC meeting. Agreed to consider situation regarding allotments again when the information requested from Calderdale has been received - 26/2 Climate Emergency Committee will be liaising with STF about Moorlands Plan. Several other groups have offered to help with review of policy such as a landowners group and Moors for the Future - October 2020. Presentation from Robin about moorlands planned for CEC meeting 11 November 2020. At meeting was decided to scope out requirements for the production of Moorlands Policy - 12/11
06/11/2019	Allotments	Update to the 5 February Development Committee.- 27/1	Update deferred to 26/2 DC meeting	Meeting with CMBC October 2019. Discussed at DC meeting. Awaiting information from CMBC October 2019.
04/12/2019	Potential issues caused by Aldi build	Concerns about Aldi build and no information received	Contacted Aldi	Formal letter sent to Lidl Head Office raising concerns 1/11 Aldi as reported that building is expected to commence October 2020 and the opening be March 2021 Investigations made about issues of dust, lack of social distancing and noise - April 2020
22/04/2020	Issues arising from Aldi construction	Reports of traffic building up at roundabout, dangerous parking, lack of social distancing, dust and noise	Email sent to Environmental Health - 22/4	Responded that she will liaise with planning and Highways - 22/4 Chased 29/4. Response received from Environmental Health that a site visit has taken place and that the issues would be taken up with the team/staff - 29/4 Police advise they will visit the site to discuss options for staggered delivery and prevent parking/traffic issues and the PCSOs will keep an eye on the site - 29/4 Email sent to Highways and Engineering about the narrow path outside West Mount vets - 6/5 Email sent to Cllr S Sweeney about any actions taken and resident's email sent to Environmental Health - 19/5 The main issues outstanding are dust, noise and blocked access path at the side of the site - 22/6

05/12/2019	Quality of lighting in the Town Hall, especially the Council Chamber	Letter received from Photographic Society - the lights cast a poor yellow light	Contact made with Calderdale 12/12. It is possible that the light fittings are covered by the grade 1 listing. They are to be inspected to see if they can be replaced. They may become part of the CAFM programme for improvement. More extensive work on the lights could be part of the wider scheme of work - 12/2	Chasing email sent to CAFM - 19/2 Update from CAFM- a replacement lampshade is being specially made (the current lampshades are very yellow). If this is successful, the rest of the lampshades will be replaced and LED bulbs installed. As the lampshade is being specially made this may take some time to test - 20/2
16/12/2019	Cycle racks/storage near market	This was raised by Cllr Pat Taylor. There is nowhere for visitors to the market to securely leave their bikes. Pollination St and the Brook St car park may be able to accommodate bikes - 17/12.	Researching contact at Calderdale. Also to be raised at Climate Emergency Committee - 17/12. Identified contact at Calderdale and they have offered to purchase and install racks - 28/1. Cllr Pat Taylor and Cllr Coleman-Taylor consulted about type of stand and location - 4/2 Discussed The clerk will explore options and report back with an integrated approach for cycle racks and car parking and to investigate potential funding opportunities for this -26/5	Awaiting input from Cllrs Coleman-Taylor and Pat Taylor - 19/2 Confirmation received that cycle stands can be provided by Calderdale, a visit is to be undertaken to identify the best location, type of stand and the number that can be supplied - 5/3 Cllr Taylor asked if additional cycle stands could be obtained for the Tour de Yorkshire visit - 5/3 Calderdale has offered to install bike stands on 5 different sites. ATC looking in to this - 8/9 CMBC has confirmed it will provide cycle stands to 5 sites in Todmorden. Asked for clarification of where there are - August 2020
06/05/2020	Integrated plan for car parking and cycle storage	Integrated plan for car parking and cycle storage - discussed at 6/5 Emergency Meeting	Plan to be produced by Town Clerk	On To Do List
18/12/2019	Ongoing problems with flooding at the railway station	This was raised by Cllr Skelton	Contact made with Network Rail -18/12 Confirmation received from Network Rail that works will commence on this March 2020 - 19/12	Email received from Northern Rail that this is definitely a Network Rail issue. Further email sent to Northern rail - 4/3 NR state is NR Rail issue - 16/11 Issue registered with NR Customer Services - 13/11
15/01/2020	Overgrown trees at Walsden Railway Station	Overgrown trees at Walsden Station cause a problem for passengers with disability accessing the station- reported by Cllr Carrigan at the Climate Emergency Committee - 15/1	Email sent to Network Rail	Reported to Calderdale Customer First and Network Rail-20/1 Photos sent 21/1 Reported by Cllr M Carrigan Network Rail advised this is a matter for Northern Rail. Email sent to Northern Rail - 28/1 Advised by NR to liaise with their contact centre and send photos. This was done - unique reference is 201111-000361 - 11/11 NR has written to Northern Rail to ask them to do any necessary work as they lease the land - 16/11 Issue has been referred to the Station manager (Northern Rail) at Walsden for action - 16/11

27/01/2020	Blocked road drain	Reported by Cllr Pat Taylor. Blocked drains on Shaw Wood Rd (Blocked with asphalt). Blocked drain on Shaw Wood Rd (blocked with asphalt). 'Having gone over the two bridges from the main road, river then canal, there is a very sharp hairpin bend on your way UP to the left. It is the first drain on the left'. Also, several other drains are blocked.	Reported to Calderdale - 27/1	Chasing email sent to Highways -19/2 Chasing email sent to Highways -9/3
29/01/2020	Damage to bridges over the River Calder and Canal at Stoodley Glen	Residents of houses at Stoodley Glen have observed a local farmer cutting and removing quantities of stone from the bridges so he can get his vehicles over the bridge. The stone bridge over the Calder is a 200 year old listed structure and it appears to have been weakened by the grinding of material from it. The parapet of the bridge over the canal has been damaged in such a way that it may fall into the canal if it is knocked again.	Reported to Building Control, Customer First and the Rivers and Canals Trust - 29/1.	Chased with Rivers and Canals Trust - 19/2 Response said that this has been reported to the regional department which will be in touch in due course - 21/2 The towpath will be closed between 10/2 and 13/3 as a third party is doing work on the canal area - 24/2
	Canal closed for stretch along Shaw Rd	Closure of canal towpath	Rivers and Canals Trust contacted - 29/1	Follow-up email sent to Todmorden in Bloom - 19/2 Follow-up email sent to Todmorden in Bloom - 9/3

30/01/2020	Land near bus stop on Halifax Rd, Just before Shaw Wood Rd is unkept - belongs to Calderdale?	Land near bus stop on Halifax Rd on LHS immediately before turning left on to Shaw Wood Rd (going towards Todmorden). Cllr P Taylor reported a resident would like to move the grass and plant some bulbs.	Contacted Todmorden in Bloom for their input-3/2.	Todmorden in Bloom agreed to liaise with the resident
04/04/2020	Signage for TTC owned land	To procure and install signage on the 4 plots of TTC owned land	Action to be started in March 2020	On to do list
05/02/2020	Congestion at Knowlwood Rd junction with Rochdale Rd	Reported by a resident - Road is very narrow at this junction with a bus stop immediately in front of 4 new houses. Assistant Town Clerk to check the planning permission for the build, especially provision for car parking as any parking on the road itself could lead to almost permanent gridlock	Assistant Town Clerk contacted planning at Calderdale - 6/2	Chasing email sent 20/2 Update received that the drawings in the application (13/01197/FUL) clearly show parking provision for each house however it may be the case that they have not been built in accordance with the approved plan if the parking spaces are not available or may not yet be completed.
06/02/2020	Disabled car parking spaces at the Leisure Centre	Cllr M Taylor has reported that the disabled parking spaces at the Leisure Centre are being misused.	Reported to Calderdale.	Letter sent to Manager of Sports Centre - 13/2
10/02/2020	Problem with river wall being too high causing flooding	Wall between the flood plain and the Calder river by Orchan Way is too high. Some of wall knocked down by flood water together with wall on Orchan Rd cul de sac. Contributed to flooding where there has been none before	Reported to Calderdale-11/2	Problem is being dealt with by Environmental Health team - 9/3
05/02/2020	Rubbish dumped on Blind street rear Weavers pub	Reported at DC meeting.	Reported to Street Cleaning team-13/2 Report back was that this area has been a problem for 18 months and the Environmental Health team are involved - 13/2	

13/02/2020	Potentially dangerous bridge at the back of the market		Market Supervisor reported that the bridge had been damaged by the flood on 9/2 and pieces of it had dropped into the river and one piece is still hanging off. They are concerned it is unsafe.	Bridge reported to Building Control - 13/2 Surveyor reported that it is of concern and are getting a bridge engineer to inspect. In the meantime, barriers have been erected around it. Market Supervisor has been informed - 13/2	Building Control advised that bridge is safe to use although there are some cracks in the walls. It will be repaired in due course 4/3
13/02/2020	Concern expressed by market Supervisor that there is a blocked drain on Brook St by the rebuilt section of the wall onto the river		Drain has been blocked since the wall to the river was rebuilt (around 9 years ago). This adds to flooding risk.	Reported to Calderdale - 13/2	Chasing email sent 9/3 Highways report that Brook St is not near the river - suggest its either Pollination St or the Market Car Park. Further email sent to Highways to confirm location is Brook St - 10/3 Chasing email sent 9/3 that this is Bramsch Square Car Park and is unadopted/private. Further email sent to Highways to confirm location is Brook St - 10/3
13/02/2020	Poor state of road		Concern expressed by market Supervisor that the road on Brook St leading to the back of the market is in a very poor state of repair. This has been raised previously with Network Rail and Calderdale	Reported to Network rail and Calderdale - 13/2 Network Rail has advised that it does not belong to them - 17/2	Chasing email sent 9/3 Highways passed SR353074 to Streetworks
13/02/2020	Damaged manhole cover on Stoodley Grange.		Cllr. P Taylor reported issue with damaged raised manhole cover and the shaft down to the pipe that runs under the lane.	Requested address details to enable reporting - 13/2	Calderdale state that this road is unadopted (therefore not a Calderdale issue) and this issue needs reporting to the Utility Company. Information passed to Cllr. P Taylor - 10/3
13/02/2020	Consultation A646		A646 initial Consultation	Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented.	Feedback into consultation 19/2
13/02/2020	Early consultation with Steven Lee		Consultation about the Local Plan - addition of Rose St site	Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented generally about the Rose St area. Decision agreed that the identification of the Rose St site was acceptable for a mixed use development. Also to notify consultation that TTC is having a Housing Needs Assessment undertaken and the report will be shared with Calderdale.	Feedback into consultation 19/2

20/02/2020	Request for additional zebra crossing outside Morrisons supermarket		Request for zebra crossing for Rochdale Rd at Shade end of Morrisons	Raised with Highways - 24/2	
27/02/2020	Flooding because of blocked culvert		Flooding at Robinwood Garage as a result of overflowing culvert 17/2 (Storm Denis)	Reported to Neighbourhood Flood Coordinator and Canals and Rivers Trust - 2/3	Building Control visited the site, fencing had been put up in 2018 to prevent danger to life as a result of a previous visit. Although it is an eyesore it is not dangerous. Issue referred to the Planning Department - 4/3
25/02/2020	Unightly area past the Dye Works and Working Mens Club in Cornholme		The area past the dye works and the Working Mens' Club at the bottom of Pudsey Rd has been an eyesore for many years. Now, with the protective hoarding and fencing dilapidated, the chance of an accident is increased. Do you know what plans there are for these sites and can local authorities force appropriate actions on land owners to make safe/improve appearance/ put to use, this area?	Copied to Cllrs White, Ripley and Greenwood as requested by resident - 25/2 Planning Department and Building Control contacted for update on area - 2/3	Building control visited the site. A planning permission has been put in for the demolition of the rear of the mill. The owner was on site and commented that the main mill building is to remain and converted into offices. The back of the site is fenced off to prevent danger to life. They plan to put in planning permission in the future for industrial units at the back. It is likely the front of the building will remain. Owner is aware of the need to do a wide consultation if this planning permission is to be put forward - 4/3

25/02/2020	Potentially dangerous demolition site	Frostholme Mill is presently being demolished. I understand from local experienced demolition workers that this mill and its location makes the work particularly hazardous. Do you know if an asbestos survey was done before work commenced? The site is adjacent to housing, the main road and railway. The work is progressing slowly but will soon reach the main road frontage. What risk assessment and supervision has been done by local authorities to ensure the health and safety of local residents	Copied to Cllrs White, Ripley and Greenwood as requested by resident - 25/2	Planning Department and Building Control contacted for update on area - 2/3
04/03/2020	Removal of cobble setts from street near to Wetherspoo ns pub	Tarmac used to replace cobbles on street near Wetherspoo ns Pub	Reported to Highways - 4/3	
20/04/2020	Removal of stone wall	The stone wall is being removed in land behind the old Sorting Office on Rise Lane - previously a planning application had been declined for a car park to be built on this site near the railway station	Reported to Customer First -20/4	Passed on to Planning Enforcement Team - 21/4 Response from Calderdale Planning - they are having to prioritise work with lockdown but will deal with this when they can - 27/4 Contact received from nearby resident. Enforcement notices have been issued to the owner who seems to have disappeared. The site is unsafe, messy and the wall needs repairing. Email sent to Enforcement Officer - 17/8

21/04/2020	Blocking of footpath access on Rd 32 Eastwood	This was an issue in the past and an enforcement order was imposed. The owner has blocked the access again (the turnstile) Reported by Cllr Greenwood	Email sent to Enforcement Team - 21/4	<p>Chased 29/4. Contacted police and suggested I contact the COVID Protection team. The police will also visit the site. -29/4 It is a common problem as some landowners are taking opportunity to put notices up saying public should not be walking away from home during Covid crisis-29/4</p> <p>Chased Enforcement Team - no further news available - 6/5 Reported again to Enforcement Team and Right of Way Officer - response from Right of Way Officer that a letter has been sent but landowner refuses to comply - is an Enforcement issue June 2020.</p> <p>Further email sent to Enforcement Team - 15/6 Further email sent to Enforcement Officer - 23/6 Enforcement Officer said that ROW responses had been low key. With restrictions being lifted, a priority list is being produced for action - 29/6 Email sent to Enforcement Officer - 10/8 No news received yet - 19/8</p>
29/04/2020	Accessibility problems with country stile	On the footpath adjoining the field that leads to cottages at the bottom of Shaw Wood Road, a new stile has recently replaced an old one in the barbed wire topped fence and the access is less accessible than previously. Residents are wondering if this style meets the appropriate standard. Also, it appears that the style has been painted with creosote which is potentially a COSHH hazard. Reported by Cllr P Taylor	Reported to Calderdale 29/4 Response received - the Rights of Way team will look visit this site when next in the area-29/4	

	Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off	Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off annexing land and removing trees	Emailed Community Covid, Tree Specialist, Heritage, Rights of Way team and Insp.Doughty - 5/5 The path is not a public one, the trees were not covered by a TPO, the site is not a heritage one. Suggested that owner contacts the ABS Unit at Calderdale - 6/5 Feedback from Calderdale that land is not registered. Email to Enforcement Team with information from police and Together Housing - 12/5 Email sent to Community Covid Team, Sam Pearson and wardens, Forestry Commission about the removal of trees. Forestry Commission are consulting with the Regulations Team about Emailed Rights of Way Officer to progress - 28/5 ROWO said that he had sent out enforcement letters but the landowner was unwilling to cooperate - 3/6 Sent email to Enforcement Officer - 3/6 Sent email to Enforcement Officer - 23/6 the 'land grab' - 19/5 Enforcement Officer said that ROW responses had been low key. With restrictions being lifted, a priority list is being produced for action - 29/6 Enforcement Officer emailed - 10/8 No news received - 19/8	
08/05/2020	Drain left uncovered on Stoney Royd Lane - Playing Field	Drain left uncovered on Stoney Royd Lane - Playing Field	Emailed Highways and Engineering - 14/5.	Land Drainage Engineer has surveyed this and maintenance team will repair it - 10/6 Works to clear the pipe in the playing field off Stoney Royd Lane have been challenging and time consuming but are almost complete. Modifications have been made to the manhole chamber in the playing field to create a catch pit and screen to prevent the pipe from becoming blocked in future and provide an access point to clear material which has washed down in heavy rain.
08/05/2020	Landowner blocking footpath on Keps Rd	Landowner has history of blocking footpath and preventing access to rocks	Emailed Community Covid, Rights of Way team - 14/5	Emailed Highways and Engineering for update - 26/5 Registered request again with Customer First - 28/5 Emailed Rights of Way Officer to progress - 28/5 ROWO said that he had sent out enforcement letters but the landowner was unwilling to cooperate - 3/6 Sent email to Enforcement Officer - 3/6 Sent email to Enforcement Officer - 23/6 Enforcement Officer said that ROW responses had been low key. With restrictions being lifted, a priority list is being produced for action - 29/6 Highways Enforcement Officer emailed for update - 10/7 No news received yet - 19/8

08/05/2020	Loose paviers		The paviers at the top of the footpath that runs from Longfield Grove to Wellfield Terrace are loose.	Reported to Calderdale - 14/5	
14/05/2020	Low water level at Lee Dam.		Water levels are quickly reducing owing to potential damage? Is urgent issue as it will affect wildlife. Reported by Cllr P Taylor	Reported to Calderdale and Canals and Rivers Trust 14/5	Canals and Rivers Trust respond that they have no responsibility there, suggest approaching Environment Agency - 26/5 Reported to Environment Agency - 28/5 Steven Lee emailed for relevant contact - 28/5
25/05/2020	Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather		Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather	Reported to Calderdale - 25/5	Reported to local police for advice and Todmorden Ward Councillors - 28/5 Owner could be John Slater (according to Gaddings Dam website) Reported to Derek Benn, Environmental Health - 28/5 Derek Benn responded that the wardens patrol the area regarding parking and litter. - 28/5 meeting held with CMBC, police and fire services and Daddings Dam Preservation Society on 16 June and a further meeting scheduled for 7 July. A further meeting was held on 3 August and agreement was reached about communications to be issued on the Police Alert Network and other channels. Agreement reached about signage for Lumbutts Rd - 17/10
27/05/2020	Proposed demolition of Walsden Library		Proposed demolition of Walsden Library. Initially raised by Cllr M Doyle	Clerk wrote to Estates Officer at Calderdale advising that there has been a proposal for the site to be a community garden - 28/5	Clerk wrote to Estates Officer to raise options and to Neighbourhood Watch Group to find out their objectives and constitution - 16/6 Clerk is working as 'critical friend' with the group to help them develop their proposal - 17/8
01/06/2020	Pest infestation		Rats seen at Patmos Gardens - reported by Cllr Skelton	Reported to Environmental Health team - 01/06	Calderdale do not deal with directly with pests, advise contact Yorkshire Water. They can for a fee, treat the pest. Household waste deal with this, not Environmental Health. Asked if they can provide service? - 8/6 Reported to Yorkshire Water- 4/6 Chased Yorkshire Water 10/8
01/06/2020	Potholes		Potholes in Burnley Rd - reported by Cllr M Taylor	Reported to Highways - 01/06	
01/06/2020	Proposed traveller site		Rosendale consulted on the proposed site at Sharneyford	Clerk responded to consultation - Dec 2019.	Site is to be on agenda for videoconference with Planning Inspector on 17 June 2020 - 1/6
03/06/2020	Potential danger on building site		There is a large pile of earth with a digger on the top that looks dangerous. Reported by Cllr the Revd G Kent	Reported to Building Control - 4/6	Dangerous parking issue reported to Customer First (for Highways) - 4/6 Advised to report to HSE, done 9/6

01/06/2020	Boots Pharmacy (Lower George St) closed to customers	Customers inconvenienced because Boots not open during scheduled opening times due to staff shortages and lack of management back up. Reported by Cllr M Taylor	Reported to Boots Customer Service - 3/6	Response received from Customer Services that the local manager has been asked to respond - 16/6
15/06/2020	Outstanding Planning Application	Residents have complained to Cllrs M Doyle and M Carrigan about the outstanding planning application for 12 Henshaw Rd, Walsden.	TTC responded to request for consultation from CMBC in Nov 2019 that the application was not supported because of issues with access/egress and because a full survey of land instability is required. The application is ongoing.	Email sent to Planning Department -15/5 Response received that my email has been forwarded to the Team Manager as the member of staff dealing with issue was absent - 16/6 Reply received from planning that there are no resources to deal with this at the moment - 29/6
26/05/2020	Purchase of trees under Buy a Tree Scheme	TTC had purchased 3 trees in the Buy-a-tree scheme Autumn 2019. It was noted that the arrangements for the planting of trees purchased from Calderdale's Buy-a-Tree scheme had not gone to plan. Todmorden in Bloom had agreed to plant two of the trees at Lobb Mill instead.	Further trees to be purchased through this scheme later in 2020 when the scheme is open.	The Sweet Chestnut should be F.O.C. Two Silver Birch will also be purchased (as requested by the Friends of Centre Vale Park- 26/5 Email sent to Calderdale to place order for 2020/21 as above - 22/9
21/06/2020	Missing paving stones	Stones missing from paving outside barbers shop on Halifax Rd opposite to the Duke of York pub	Reported to Calderdale - 22/6	
20/07/2020	Road subsiding	Resident reported subsiding road on Causey Wood Rd (off Woodhouse Rd) Todmorden. Reported by Cllr P Taylor	Reported to Calderdale 22/7	Chased Highways 13/10 Response received that the side of the road has been barriered off and the road is being constantly monitored for deterioration. At present no further action is required -13/10
20/07/2020	Loose branch on tree	Resident reported loose branch on tree on Causey Wood Rd, Todmorden. Reported by Cllr P Taylor	Reported to Calderdale 22/7	
19/07/2020	Potential breach of PSPO	Are PSPOs relevant to Lumbutts Rd and properties nearby. Raised by Cllr P Taylor	Reported to Environmental Health, Calderdale - 29/7	

18/08/2020	A646 Sheep straying on to road at Cornholme - Raised by /Cllr K White	Potential to cause accident as move down from Moor. Suggestion for cattle grid	Email sent to Steven Lee Calderdale MBC - need to create side entrance to enclose cattle grid as well. Photos sent by townclerk by Cllr K White - under consideration as to next step	
18/08/2020	Bus Service resumption re schools - Cllr K White	Enquiries made of First Bus and Rosso re having enough capacity/service to get children to school on resumption.	Awaiting definitive responses. Govt assistance to CMBC - clarification as to what funded and not in terms of expectation of all children to travel together yet schools seeking to separate years. To be considered in light of capacity guidelines set by govt. Buses may be more economical to run reduction at 75% for schools but may not have capacity to then run normal service.	Various emails exchanged between all parties and most problems resolved. Outstanding issue with making permanent the service for students living in Rawtenstall attending Tod High - October 2020
01/09/2020	Blocked drains	Blocked drain outside 38 Kilnhurst Rd is flooding. Reported by Cllr Levick. Also drain outside 29 Kilnhurst Rd blocked with asphalt.	Reported to Calderdale 1/9	
08/09/2020	Storm drains in Cornholme. Reported by Cllr T Greenwood	Resident concerns about capacity of storm drains off Burnley Rd, Pudsey Rd and Lincoln St - 8/9	Reported to Calderdale for cleaning. Also emailed Highways and Engineering to request copy of inspection and cleaning schedule -8/9	After various generic emails received, emailed individuals with specific responsibility - 23/9
08/09/2020	Fly tipping on Bacup Rd just past Clough Foot Treatment Works. Reported by Cllr M Taylor	Several black bin bags of rubbish dumped in stream	Reported to Calderdale - 8/9	

16/09/2020	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Email to Customer First - 17/9 Email sent to Waste Manager to check issue - 22/9 Feedback received from Waste Manager that waste and recycling vans have not had a problem accessing Knotts Rd - 25/9	
16/09/2020	Concrete posts and wire fence on Knotts Rd	Concrete post is issue on Knotts Rd - could belong to Network Rail. Reported by Cllr T Greenwood	Email to Network Rail - 17/9 Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11	Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11 NR has written to Northern Rail to ask them to do any necessary work as they lease the land - 16/11 Issue has been referred to the Station manager (Northern Rail) at Walsden for action - 16/11
17/09/2020	Lack of recycling at top of Brighton St and Brighton Terrace	Although the waste wagon manages to access the top of the street, the recycling wagon does not. Effectively they have no recycling service. Reported by Cllr T Greenwood	Reported to Waste Manager - 16/9 Response that cars block road and prevent access - 16/9 Cllr Ripley provided more information which was referred to Waste Manager - in effect, the waste operatives were taking some bags but not others - 21/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9 Awaiting video of wagon from Monday from resident to send to Waste Manager- 22/9 Suggested, via Cllr P Ripley, that resident with disability request additional support from Calderdale - 2/10 Video of recycling collection sent to Calderdale - 26/10	
23/09/2020	Fly tipping	Fly tipping' arrangement of bath, toilet, sink flower 'planters' on Lee Bottom Rd/Harvelin Park. Reported by Cllr P Taylor	Fly tipping reported to Calderdale - 23/9 Land Registry shows this land is not owned. Email sent to Calderdale to see if they will adopt it - 5/11	

18/09/2020	Problems with parking on Knott Rd and Burnley Rd	Parking is preventing the waste wagon /other emergency vehicles accessing Knott Rd. Reported by Cllr T Greenwood	Reported to Calderdale and Waste Management teams - 18/9 Feedback from Waste Team is that they have no reported access problems from the waste wagons and that access has been ok - 13/10	
13/10/2020	Fly tipping	Fly tipping of building materials on field next to Lee Bottom Rd. Reported by Cllr P Taylor	Reported to Calderdale - 13/10 Emailed Customer First for an update. Planning copied in - 2/11 Land Registry shows there is no owner of the land. Email to Calderdale to enquire whether they will take it over and take on responsibilities - 10/11	
20/10/2020	Blocked drain/flooding	Blocked drain outside side entrance to the indoor market (Rose St) When it rains the drain floods. Reported by Cll C Potter	Reported to Calderdale - 20/10	
20/10/2020	Japanese knotweed	There is Japanese Knotweed on Woodhouse Rd. Reported by Cllr P Taylor. It is on the land between the football field at Woodhouse Road and the track leading to Brookfield Farm.	Reported to Calderdale - 20/10 Reported to Environment Agency at suggestion of CMBC - 26/10 Environment Agency state it is not their responsibility but that it is that of the local authority if the weed is on public land. Email sent to Cllr P Taylor for clarification - 3/11 Contacted the Environment Agency - it is not their responsibility. They advised that Local Authorities are responsible if the weed is on public land. - 16/11 Emailed Calderdale with updated information about the location of the Japanese Knotweed - 16/11	
26/10/2020	Collapsed wall	Wall has collapsed at the top of Shaw Wood Rd. Reported by Cllr P Taylor	Reported to Calderdale - 26/10	
26/10/2020	Illegible road sign	Illegible road sign on Lee Bottom Rd. Reported by Cllr P Taylor	Reported to Calderdale - 26/10	
29/10/2020	Blocked drains	Blocked drains on Shaw Wood Rd. Reported by Cllr P Taylor	Reported to Calderdale - 29/10	
03/11/2020	Closure and demolition of care home	Ferney Lee Care Home to be closed - will another care home be built?	Town Clerk email to Calderdale CAFM - 3/11	
11/11/2020	Obstructed pavement	Glen View St has pavement obstructed with fly tipping and unsightly plant pots making it difficult to access	Emailed Calderdale - 11/11 Asked to report as litter incident online on CMBC website. This done 16/11	

