

Item 8b Development Committee 17 August 2022 - List of Completed Development Issues

Completed Issues	Date Raised	Issue Type	Priority	Description	Actions	COMPLETED
1	30/01/2019	Footpath		Complaint about footpath 32 at Eastwood	Letter to be written to Calderdale Council's Highways and Engineering. To include in the letter a request for advice regarding extent of Calderdale Council's powers. To invite a representative from Calderdale Council to a future Development Committee meeting to discuss the issue and other footpaths and obstructions issues. To copy in the Welfare Officer at Defra and seek information regarding dealing with unruly animals. That the letter be sent under delegated powers due to the urgency of the matter.	20/2 Response received from Highways Enforcement Officer. He was asked if compliance could be brought forward and to be kept informed of developments. It was agreed to write to the planning officer to ask if buildings have been unlawfully constructed.
1a	30/01/2019			13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to the Highways Enforcement Officer asking how Calderdale will proceed. Email Animal Welfare Officer copying in HSE and Environmental Health.	13/1 Footpath open	Email reported they have checked the area and it was clear of glass. They spoke with the bar staff and they understand that it is Wetherspoons responsibility to remove any glass on the road outside - 13/2
2	24/04/2019	Fly tipping		Fly tipping Rose Bank Road	Fly tipping of tyres on Rose Bank Rd, a local conservation area. Member had been advised by Calderdale that the land was privately owned and items could not be removed. Letter to be written to owner of the land to ask for the tyres to be removed and copied to the Democratic and Partnership Services and Safer, Cleaner, Greener	Emailed Calderdale 23/10. Response received- this is not regarded as fly tipping as it is on landowners land-28/10. Cllr Pat Taylor informed-28/10
3	24/04/2019	Footpath		Loose paving stones at bottom of Longfield Rd	Deputy Town Clerk visited site and reported this to Calderdale who have appointed a contractor	This had also been reported by a resident - Area Maintenance Team attended following day and re-laid loose flags in footway.
5a	11/09/2019	Signage and gates		Gates at Lidl to the ponds had been left undone. Some street signs have been stolen/damaged	Concern raised by members	Clerk and Assistant Clerk met with 2 representatives of Safer, Cleaner, Greener who are responsible for street cleaning in Todmorden. Contact for issues were established, quarterly audits of street cleaning are to be made available to the Town Council, volunteer bins are planned for the centre of Todmorden and a volunteer coordinator has taken up post - 27/11

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5b	13/11/2019	Site security at Lidl		Concern about health and safety as the gate to the lagoons has been left open on several occasions	This was raised by the Clerk with Inspector Doughty and the PCSOs are to check the gate on their rounds. A member of the public mentioned that there is a hole in the wall from the canal footpath behind the lagoons. The Clerk agreed to feed this back to Insp. Doughty.	
7	21/08/2019			Side of market area towards the Bus Station	13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to Highways Enforcement Officer asking how Calderdale will proceed . Email Animal Welfare Officer copying in HSE and Environment Health.	Advised to Calderdale 22/8 - location appears to be Market Hall Footpath, this is unadopted and Calderdale do not cleanse gullies on private roads-23/10
8	21/08/2019	Blocked drains		Off Stansfield Road below Hall Wall	Concern raised by members	Advised to Calderdale 22/9 - not clear about this location, unable to find anything logged under Stansfield Road-23/10. Confirmed to Calderdale that the location is by the Todmorden Chippy OL14 5BB and area. 24/10 Calderdale had Service Request logged on 31/07/19 for this location. Gullies are inspected along this road almost daily as it is a main commute for our drainage superintendent. They are designed to cope with a certain amount of water and were inspected 28/07/19 and 30/07/19, no flood risk, seen to be overwhelmed after heavy rainfall but not blocked. They will be cleansed on the next cyclic visit.
6	11/09/2019	Potentially dangerous banking	high	Mons Rd - banking surrounding building site potentially slipping	Contacted Calderdale and site visit carried out and confirmed safe but to be kept under review.	Further contact 11th Oct and reported back to Calderdale and further visit undertaken and will continue to monitor
10	02/10/2019	Signage		Sign issue for Rise Lane	Concern raised by members	Cllr Martin advised issue has been resolved

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11	02/10/2019	Pavement	Calder Street. Right hand pavement (as seen from the Town Hall) flagged and in good condition. Left hand pavement originally flagged but more than half of the flags have been removed and replaced with patches of different sorts of asphalt. Very pitted and uneven. As there is no light on Calder Street and the asphalt is black this pavement is hazardous after dark.	Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pave pavement in a future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2
12	02/10/2019	Pavement	School Lane , corner of front of Methodist Church to Myrtle St. Left hand footpath that follows the side of the Central Methodist Church, which is pitted with many patches	Raised by member. Town Clerk to write to Calderdale Council to ask for these to be included in a future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2
13	02/10/2019	Pavement	Myrtle Street - both sides the asphalt is in poor condition	Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pavement in future programme of work. Cllr Holmstedt provided photos and provided specific descriptions. In future, members requested to let Susan (Assistant Town Clerk know of any further issues like this. She will keep a log of issues and periodically update members about this at meetings. Susan also to liaise with Calderdale Council about issues on log.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. On inspection on 9/1/20, the Area Superintendent found the footway was unsightly and needs tidying up (when funds are available) but is safe - 3/2/20
14	02/10/2019	Pavement	School Lane, corner of front of Methodist Church to Myrtle Street. Left hand footpath that follows the side of the Central Methodist Church, which is asphalt, is pitted with many patches.	Raised by member. Town Clerk to write to Calderdale Council to ask for these to be include work to this pavement in future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2
15	02/10/2019	Litter	Litter in town	To be raised at 13/11 Development Committee meeting	

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16	22/07/2019	Overgrown greenage and dangerous road bend		Garden on bend of road from Baptist Vale Church, Cornholme, with overgrown greenage causing pedestrians to cross road twice on bad bend.	Sarah Pennie is going to find who owns the garden, speak to the lay preacher and take photos. On agenda Development Committee for 23/10	Letters have been sent to Manse property owner, Age Concern and Highways. Also copied to councillors-4/11 Calderdale have asked for a Streetworks Enforcement officer to investigate the overgrown shrubbery and for the Road Safety Officer to do an initial assessment for possible street calming - 27/11. Letter received from Calderdale Traffic Officer that the bend at Cornholme is unsuitable for traffic calming measures. They have referred the issue of speed to the Neighbourhood Police Team. The issue of overgrown shrubbery has been referred to the Highways Enforcement Officer so they can be cut back - 17/12. Chasing email sent to Enforcement team about
17	23/10/2019	Fly tipping		On Broadcarr Farm as overlooked by 12 Manor Close, Lee Bottom Issue raised by Pat Taylor along with photos	Emailed Calderdale 23/10	
18	23/10/2019	Highway signage		To take down existing gateway signage to be repainted by Cllr K White	Agreed with Calderdale Highways a price to take down all three signs as and when in that area.	One set delivered to Offices for Mayor to progress. Details of paint colours received - 9/12 Signs to be painted early in 2020. The 4 signs have been collected. Now awaiting cleaning and painting-27/1 Paint and other supplies to be ordered w/c 17/2 Signage now at Todmorden Community Centre awaiting painting - October 2020

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19	23/10/2019	Green space		Denis's Field has had been identified as area for building development. Requests received for it to be designated green area.	Development Committee agreed at 23/10 meeting that Denis's Field be a designated Green Space with Neighbourhood Plan.	Town Clerk wrote to Calderdale MBC to advise them of this inclusion.-5/11 Letters send to those who wrote to the Council and in respect of the letters from schools, confirmation that these were sent on behalf of the Governing Bodies-5/11 Proposed designation fed into Calderdale Local Plan - Feb 2020. Calderdale advised that Denis's Field in process of being designated an area of interest - 22/6 Clarified with Calderdale, although site has been designated as an area of interest it is to remain on the Local Plan - 16/9 Designation put in place June 2020 however land is still in Local Plan.
20	23/10/2019	Accessibility at the Todmorden railway Station		Network rail has contacted the Council about the proposed lift at the railway station.	Public meeting arranged for 20/11 for Network Rail to update public. To be held in Community College 20/11.	Meeting held on 20/11. DfT had approved the concept and next stage is writing detailed plans - March 2020. Contacted Customer Centre for an update, one to be provided as a service request - 11/11 Update stated that NR have integrated the lift works with 2 other AfA schemes (Broad Green and Chorley) which are also lifts in to subways to provide some efficiencies. and have appointed Northern Rail to undertake and manage the work and designs are ongoing -16/11 Final approval for plans to be reviewed at meeting on 14/10/21
21	23/10/2019	Potential re-opening of railway station at Cornholme		Development Committee agreed to support any proposals for this station to be reopened.	Clerk to request a copy of the footfall survey from Calderdale and report back.	Clerk sent letter to Calderdale about Foot Fall survey - 11/11 No survey carried out - 26/2

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22	23/10/2019	Moorlands Policy		To update the current Moorlands Policy in line with Calderdale	2008 policy sent to members of Development Committee mid January 2020.	Climate Emergency Committee will be liaising with STF about Moorlands Plan. Several other groups have offered to help with review of policy such as a landowners group and Moors for the Future - October 2020. Presentation from Robin about moorlands planned for CEC meeting 11 November 2020. At meeting was decided to scope out requirements for the production of Moorlands Policy - 12/11 Scoping of work for Moorlands Policy to be done at informal Climate Emergency Meeting on 7/12
23	06/11/2019	Allotments		Update to the 5 February Development Committee.-27/1	Update deferred to 26/2 DC meeting	Meeting with CMBC October 2019. Discussed at DC meeting. Awaiting information from CMBC October 2019.
24a	13/11/2019	a.Litter in the town, especially from takeaway meals and around the bus station. Inadequate bins and street cleaning		Concern was raised at the Development Committee meeting 13/11	Clerk to investigate with Calderdale and First Group buses and report back to a forthcoming meeting of the Committee - 13/11	Susan met with cleaning manager 10/12. 2 bins to accommodate stubbing out and storing cigarette butts to be swapped for existing ones around the Town Hall. Calderdale do not have the equipment to deep clean pavements to remove chewing gum. If the Town Council want this they will need to identify the area they want cleaning and pay for the cost of contractors. A list of suggested contractors and likely cost will be provided to the Assistant Town Clerk by the end of February 2020. There is currently a spending freeze at Calderdale but when this is lifted there may be a possibility of Calderdale meeting half the cost and the Town Council would meet

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24b	04/12/2019	b. Cigarette butts and chewing gum around the Town Hall		Concern about this raised at the Development Committee meeting 4/12	Contact was made with Calderdale to enquire about these issues. This is going to be investigated and feedback given - 10/12	Susan spoke with Street Cleaning team 9/1, additional sweeping to take place in these areas on 10/1. Email sent to Environmental Health (including Street Warden Co-ordinator) about broken glass - also about state of bins on Calder St. This is being investigated by the Environmental team and the Warden Coordinator - 9/1. Calderdale has moved their bin away from next to the Biffa bins belonging to the nightclub. Also, received feedback from the cleaning team that some of the problem is caused by rubbish being blown into these areas from the market - 28/1. Email from Licensing Enforcement Officer who has made enquiries with the nightclub and will monitor the area
24c	08/01/2020	c. Glass and litter on Calder St. Also, general condition of seating areas outside public toilets Bramsche Sq. and Butterworth St		Concern about glass and litter on Calder St, Butterworth St and Bramsche Sq. at 8/1 meeting.	Contact made with Calderdale - 9.	Susan spoke with WYCA manager of cleaning at Todmorden bus station. There are 3 weekly cleans on Monday, Wednesday and Friday where the bins are emptied. On one of these days a deep clean is done for the bus shelters. 2 staff (a cleaner and a principal cleaner) do the cleaning between 5-6am in the morning. there are 11 bins in the bus station but litter is an ongoing problem. Susan and Cllr White will meet the manager at the site on 7/1 to discuss. He has agreed to remind cleaners that the rubbish must be removed from the site after every clean. Letter sent to confirm this and the request a weekend clean. letter also written to First Group to request that the Biffa bin be locked

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24d	13/11/2019	d. Litter and cigarette butts around the bus station and periphery	Concern was raised about litter in the bus station and peripheral area	Concern raised by members - 13/11	Email reported that they litter pick on a daily basis in Bramsche Sq. They also take care of the greenery there. and are not aware of any additional commitment made in the past - 12/2
24f	05/02/2020	f. General state of Bramsche Square	Concern raised at Development Committee meeting that a commitment had been made in the remove litter and tidy up Bramsche Sq.	Contact made with Street Cleaning team - 11/2	Chasing email sent to Environmental Health/ Street Cleaning Team - 19/2 Email received from Environmental Health that the manager of the Street Cleaning Team and the Upper Valley Warden Coordinator will pick this up - 20/2 Response from Upper Valley Coordinator that it will be discussed at the next SCG meeting but that all resources are taken with the flood relief work - 24/2 Warden Coordinator emailed that she will liaise with the wardens to see if they can use their graffiti removal kits. Unfortunately this does not work on some surfaces. They will liaise with Customer First about the areas they cannot deal with - 24/2 Update from Upper Valley

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24g	08/01/2020	g. Graffiti on Butterworth St and around Millennium Building		Concern raised at 13/11 Development Meeting.	Reported to Environmental Health, Warden Coordinator and Street Cleaning team - 8/1	Response from Manager saying a survey of the recommended area will be conducted w/c 24/2. He said that there is no budget until at least April 2020. He will contact Cllr Needham to prioritise those bins most required. TTC may need to fund some - 20/2 Feedback from the Street Cleaning Manager was that recycling bin will be moved from its current situation on Burnley Rd across the road to be near the bus station. He expressed concern about the number of bins requested and this number would make the round too long. He is to arrange walk round with Cllr Needham and the Assistant Town Clerk - 5/3
24h	20/02/2020	Additional bins required at various locations in Todmorden		Cllt Needham has produced a report listing the areas where additional bins are required	Contacted Manager of Street Cleaning Team - 20/2	Assistant Town Clerk photographed the fencing and gate and a letter was sent to Lidl Estates to query whether the fencing is temporary, the gaps under the fence, the uneven gate, the small padlock and bolt as well as the feedback received that the lagoons are being infilled - 11/12
26	10/07/2019	New build of supermarket		Feedback is that residents have received communication about the build. Also, planning permission was requested for illuminated branded signage.	Contact made with Aldi for an update.20/11	Update from Aldi - building on site to commence October 2020 and store opening planned for March 2021 - 16/12 Formal letter sent to Lidl Head Office raising concerns 1/11 Aldi as reported that building is expected to commence October 2020 and the opening be March 2021 Investigations made about issues of dust, lack of social distancing and noise - April 2020

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27	04/12/2019	Delay in planning permission resolved for Cinderhill Todmorden - application 18/01496/ RES		Concern was raised at Development Committee meeting 4/12	Email sent to Planning Team - 10/12	Chasing email sent - 27/1 Planning team requested reference number for the site - 8/1. Reference emailed to Planning team 9/1. Planning permission has already been given - 19/2
29	20/11/2019	Problems exiting residents car parking spaces at Ridgefoot on Cobden Rd.	completed	This was raised by Cllr Pat Taylor	Contact made with Calderdale Highways - 16/12	Minor Works Webform completed for Highways to suggest yellow lines be put on Cobden St. Priority is given to sites where there has been an accident. The first step will be for an inspector to take a look at the site - 16/12 Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 8/3 Response from Highways that the Traffic Team are still awaiting on an assessment by the Traffic Liaison Officer - we will contacted after this has happened - 10/3 Response from the Traffic Liaison Officer is that yellow lines cannot be applied as this location does not meet the criteria as the road is a back street. Suggest that the police be involved if someone is

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30	05/12/2019	Overgrown garden at Shade between Back Waterloo Terraces and 193 Rochdale Rd.		This was raised by Cllr Greenwood. He mentioned a local resident would be interested in helping with gardening in this plot.	Contacted Rivers and Canals Trust and their local office are going to get in touch within 24 hours - 28/1 Leeds office emailed, photos sent for issue to be investigated. 28/1 Email from Canal & River Trust - this is not their responsibility. 28/1 Assistant Town Clerk contacted Todmorden in Bloom and they are happy to work with local residents to improve this area - 1/2 Assistant Clerk took photographs of the two area, one a raised flower bed, the other, an area of raised flower beds behind lock and key which formed part of the upgrading of the flood defences in Shade. Contact made with Todmorden in Bloom - 1/2.	Todmorden in Bloom are happy to be involved and will knock on local doors to see if local people would be interested in looking after these - 8/2 Follow-up email sent to Todmorden in Bloom - 19/2 Email sent to the Environment Agency to request access. They confirmed that the land does not belong to the Environment Agency - 5/3 Confirmation received that the land does not belong to the Rivers and Canals Trust or Calderdale MBC. It was recommended that the Land Registry at Nottingham be consulted - 5/3 Land Registry shows that there is no registered owner for this land - 9/11
31	16/12/2019	Blocked drain on corner of road by Todmorden Library. Also the street sign on same corner is damaged and cannot be read.		This was raised by Cllr Potter	Contact made with Calderdale-17/2	The clearing of the drain and damaged street sign has been raised as a job by Highways-18/12 Gully cleansing request (SR 348834) passed to contractor for cleansing subject to access and parked cars – should have been completed. Chasing email sent to Calderdale to see if work has been completed - 19/2 Chasing email sent to Calderdale to see if work completed - 9/3 Response from Highways that this job has should have been completed but the system not updated yet as Calderdale inundated with requests for gully cleaning following floods - 10/3

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32	16/12/2019	Cycle racks/storage near market		This was raised by Cllr Pat Taylor. There is nowhere for visitors to the market to securely leave their bikes. Pollination St and the Brook St car park may be able to accommodate bikes - 17/12.	Researching contact at Calderdale. Also to be raised at Climate Emergency Committee - 17/12. Identified contact at Calderdale and they have offered to purchase and install racks - 28/1. Cllr Pat Taylor and Cllr Coleman-Taylor consulted about type of stand and location - 4/2 Discussed The clerk will explore options and report back with an integrated approach for cycle racks and car parking and to investigate potential funding opportunities for this -26/5 Proposals for additional cycle racks received from CMBC 15/3/21. See item 170	
32a	06/05/2020	Integrated plan for car parking and cycle storage		Integrated plan for car parking and cycle storage - discussed at 6/5 Emergency Meeting	Plan to be produced by Town Clerk	
33	18/12/2019	Ongoing problems with flooding at the railway station		This was raised by Cllr Skelton	Contact made with Network Rail -18/12	Confirmation received from Network Rail that works will commence on this March 2020 - 19/12
34	14/01/2020	Parking problems on Cobden St		This was raised by Cllr Pat Taylor	Contact made with Highways - 16/1	Responded that yellow lines could not be considered to prevent the parking. Cllr P Taylor informed
35	14/01/2020	Security issues and general appearance of railing around Peace Garden		This was raised by Cllr Pat Taylor	Contact made with Calderdale Highways -16/12	Confirmation received from Safer, Greener, Cleaner that the railings are the standard ones for Calderdale. If Todmorden would like different ones, they will need to be funded locally - 19/2
36	08/01/2020	Raised/displaced paving slab outside market		This was raised at 8/1 Development Meeting	Fault raised with Calderdale 14/1	Calderdale advised that the displaced paving stone on the steps of Brook St car park has already been reported. Repaired 10/2

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37	15/01/2020	Overgrown trees at Walsden Railway Station		Overgrown trees at Walsden Station cause a problem for passengers with disability accessing the station- reported by Cllr Carrigan at the Climate Emergency Committee - 15/1	Email sent to Network Rail	
39	15/01/2020	Could Todmorden centre footpaths be uplifted as part of A646 pedestrianisation plan		This was raised by Cllr Holmstedt	Contact made with Calderdale-17/12 This has been passed to the Streetworks team	Fed into A646 consultation - 13/2 Business case for the A646 scheme to be submitted to West Yorkshire Combined Authority in August. Calderdale are seeking to include additional public realm works which would include some upgrades of footways in the town centre. They are also working alongside the team developing proposals for the Town Hall to ensure that the schemes complement each other 30/4
40	15/01/2020	Deep floodwater present in Centre Vale Park near to the 2nd Lodge. Reported by Cllr Kent at the Climate Emergency Committee - 15/1		The flooded area is around 6ft deep and the fencing is falling down.	Reported to Calderdale Customer First - 21/1	

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40	27/01/2020	Blocked road drain		Reported by Cllr Pat Taylor. Blocked drains on Shaw Wood Rd (Blocked with asphalt). Blocked drain on Shaw Wood Rd (blocked with asphalt). 'Having gone over the two bridges from the main road, river then canal, there is a very sharp hairpin bend on your way UP to the left. It is the first drain on the left'. Also, several other drains are blocked.	Reported to Calderdale - 27/1	
41	27/01/2020	Consultation about proposed removal of 2 phone boxes		Phone boxes outside post office, St Petersgate in Walsden and adjacent to Longfield Way. Consultation took place at 5/2 Development Committee meeting	On 5/2/20 agenda of Development Committee	Response to consultation sent to Calderdale confirming that the phone boxes concerned meet the criteria for retention 18/2
42	29/01/2020	Slip hazard on footpath around the Duke of York pub on Halifax Rd.		The pub has two downspouts (one to the side and one to the front) which take rainwater from the guttering to the pavement. Where the water hits the pavement, green slime has accumulated and is a slip hazard	Registered with Calderdale - 29/1	Chasing email sent to Highways - 19/2 Chasing email sent to Highways -9/3 Highways informed that Safer, Cleaner, Greener completed the power wash of this pavement on 5/2 - 10/3
44		Canal closed for stretch along Shaw Rd		Closure of canal towpath	Rivers and Canals Trust contacted - 29/1	
45	30/01/2020	Land near bus stop on Halifax Rd, Just before Shaw Wood Rd is unkept - belongs to Calderdale ?		Land near bus stop on Halifax Rd on LHS immediately before turning left on to Shaw Wood Rd (going towards Todmorden). Cllr P Taylor reported a resident would like to move the grass and plant some bulbs.	Contacted Todmorden in Bloom for their input-3/2.	Todmorden in Bloom agreed to liaise with the resident

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46	03/02/2020	Blocked drains		Several gullies on Kilnhurst Rd between Badger Wood and canal bridge are completely blocked causing rainwater to flow down hill to the canal bridge.	Reported to Calderdale-3/2.	Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Gullies cleansed, clear and running (apart from 1 where was car parked) on 2/3 - 10/3
49	04/04/2020	Signage for TTC owned land		To procure and install signage on the 4 plots of TTC owned land	Action to be started in March 2020	On to do list
50	27/01/2020	Potentially dangerous scaffolding on Water St		Cllr White raised this issue with the Town Clerk	Town Clerk raised this with Building Control and the site was inspected on 30/1. The assessment was that neither the building nor the scaffolding pose an immediate threat to the health and safety of the public. Advice was that this issue is covered by the Health and Safety Executive. This information was forwarded to Cllr White on 30/1	Scaffolding removed - 19/2
52	08/01/2020	Opening of Minor Injuries Unit at Todmorden Health Centre		Opening of Minor Injuries Unit at Todmorden Health Centre	Letter sent 5/2 chased 29/6 - reply will be received by 29/7 Response	Letter received from CCG that there are no plans to open the minor injuries clinic - September 2020
53	05/02/2020	Resident of Together Housing Ashenhurst Rd bungalows		Problem caused by sump pumps	Write to Calderdale Environmental Health expressing concerns and requesting risk assessment. 31/7 Mayor said he had seen the houses and a video was handed to Town Clerk for copying. A joint letter be written by Calderdale Ward Councillors, the MP and Todmorden Town Councillors to Calderdale Town Council. An update from Environmental Health said specific addresses were needed to progress this.	Update sought from Highways...this is not part of their responsibility-3/2
54	06/02/2020	Disabled car parking spaces at the Leisure Centre		Cllr M Taylor has reported that the disabled parking spaces at the Leisure Centre are being misused.	Reported to Calderdale.	Letter sent to Manager of Sports Centre - 13/2
55	06/02/2020	Rubbish dumped on street		Large amount of rubbish on path on Gledhill St	Reported to Street Cleaning Team-11/2	Chasing email sent 9/3

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57	10/02/2020	Problem with river wall being too high causing flooding	Wall between the flood plain and the Calder river by Orchan Way is too high. Some of wall knocked down by flood water together with wall on Orchan Rd cul de sac. Contributed to flooding where there has been none before	Reported to Calderdale-11/2	Problem is being dealt with by Environmental Health team - 9/3 Environment Agency are clearing the culvert at Stoney Royd Lane at end Aug 2021 and work will take 3 weeks - 31/8
60	08/02/2020	Dangerous barn at Stoodley Hall, Stoodley Lane OL14 6HA	Reported by Cllr P Taylor who is very concerned this barn roof and gable end is unsafe especially with the inclement weather	Reported to Building Control-12/2.	Report back that owner has arranged structural engineer survey. In the meantime, temporary barriers have been put in place to protect the site -13/2
61	05/02/2020	Rubbish dumped on Blind street rear Weavers pub	Reported at DC meeting.	Reported to Street Cleaning team-13/2 Report back was that this area has been a problem for 18 months and the Environmental Health team are involved - 13/2	
62	13/02/2020	Potentially dangerous bridge at the back of the market	Market Supervisor reported that the bridge had been damaged by the flood on 9/2 and pieces of it had dropped into the river and one piece is still hanging off. They are concerned it is unsafe.	Bridge reported to Building Control - 13/2 Surveyor reported that it is of concern and are getting a bridge engineer to inspect. In the meantime, barriers have been erected around it. Market Supervisor has been informed - 13/2	Building Control advised that bridge is safe to use although there are some cracks in the walls. It will be repaired in due course 4/3
63	13/02/2020	Concern expressed by market Supervisor that there is a blocked drain on Brook St by the rebuilt section of the wall onto the river	Drain has been blocked since the wall to the river was rebuilt (around 9 years ago). This adds to flooding risk.	Reported to Calderdale - 13/2	Chasing email sent 9/3 Highways report that Brook St is not near the river - suggest its either Pollination St or the Market Car Park. Further email sent to Highways to confirm location is Brook St - 10/3 Chasing email sent 9/3 that this is Bramsch Square Car Park and is unadopted/private. Further email sent to Highways to confirm location is Brook St - 10/3
66	13/02/2020	Consultation A646	A646 initial Consultation	Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented.	Feedback into consultation 19/2

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67	13/02/2002	Early consultation with Steven Lee		Consultation about the Local Plan - addition of Rose St site	Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented generally about the Rose St area. Decision agreed that the identification of the Rose St site was acceptable for a mixed use development. Also to notify consultation that TTC is having a Housing Needs Assessment undertaken and the report will be shared with Calderdale.	Feedback into consultation 19/2
68	15/02/2020	Heavy rainfall causing bank to move forward and damage resident's garden wall		Heavy rainfall caused the land above garden in Hallroyd Crescent (SD 94177 24428) to cause serious movement in stone garden wall.	Raised with Network Rail (Asset Protection) - 17/2. Reported that the land is owned by local investment company - 17/2.	Calderdale Council has repaired the wall - 20/2
71	27/02/2020	Flooding because of blocked culvert		Flooding at Robinwood Garage as a result of overflowing culvert 17/2 (Storm Denis)	Reported to Neighbourhood Flood Coordinator and Canals and Rivers Trust - 2/3	Building Control visited the site, fencing had been put up in 2018 to prevent danger to life as a result of a previous visit. Although it is an eyesore it is not dangerous. Issue referred to the Planning Department - 4/3
74	04/03/2020	Removal of cobble setts from street near to Wetherspoons pub		Tarmac used to replace cobbles on street near Wetherspoons Pub	Reported to Highways - 4/3	
77	22/04/2020	Issues arising from Aldi construction		Reports of traffic building up at roundabout, dangerous parking, lack of social distancing, dust and noise	Email sent to Environmental Health - 22/4	

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79		Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off annexing land and removing trees Further issue - tenants are keeping a horse and foal in a patch of muddy land behind their house. Police and RSPCA say nothing can be done unless horses injured. Reported by Cllr Needham - 23/3 Also, keeping horses in fenced area	Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off annexing land and removing trees Further issue - tenants are keeping a horse and foal in a patch of muddy land behind their house. Police and RSPCA say nothing can be done unless horses injured. Reported by Cllr Needham - 23/3	Emailed Community Covid, Tree Specialist, Heritage, Rights of Way team and Insp.Doughty - 5/5 The path is not a public one, the trees were not covered by a TPO, the site is not a heritage one. Suggested that owner contacts the ABS Unit at Calderdale - 6/5 Feedback from Calderdale that land is not registered. Email to Enforcement Team with information from police and Together Housing - 12/5 Email sent to Community Covid Team, Sam Pearson and wardens, Forestry Commission about the removal of trees. Forestry Commission are consulting with the Regulations Team about Emailed Rights of Way Officer to progress - 28/5 ROWO said that he had sent out enforcement letters but the landowner was unwilling to cooperate - 3/6 Sent email to Enforcement Officer - 3/6 Sent email to Enforcement Officer - 23/6 the 'land grab' - 19/5 Enforcement Officer said that ROW responses had been low key. With restrictions being lifted, a priority list is being produced for action - 29/6 Enforcement Officer emailed - 10/8 No news received - 19/8	Email sent to Together Housing - 24/3 Issue raised again March 2021. Email sent to planning on 24/3/21. Response received that issue has been forwarded to the Tree Officer and Planning Enforcement. Tree Officer stated that trees were not protected - 27/3 Information received that a gate has been erected to block the public footpath- reported to Enforcement - 13/4 Report received that residents have dug hole to enable the installation of a permanent fence on the public path from Whirlaw Ave. This was forwarded to Customer First to be reported to the Enforcement Team - 22/4 Discussions withy Together
80	08/05/2020	Drain left uncovered on Stoney Royd Lane - Playing Field	Drain left uncovered on Stoney Royd Lane - Playing Field	Emailed Highways and Engineering - 14/5.	Land Drainage Engineer has surveyed this and maintenance team will repair it - 10/6 Works to clear the pipe in the playing field off Stoney Royd Lane have been challenging and time consuming but are almost complete. Modifications have been made to the manhole chamber in the playing field to create a catch pit and screen to prevent the pipe from becoming blocked in future and provide an access point to clear material which has washed down in heavy rain.
82	14/05/2020	Low water level at Lee Dam.	Water levels are quickly reducing owing to potential damage? Is urgent issue as it will affect wildlife. Reported by Cllr P Taylor	Reported to Calderdale and Canals and Rivers Trust 14/5	Canals and Rivers Trust respond that they have no responsibility there, suggest approaching Environment Agency - 26/5 Reported to Environment Agency - 28/5 Steven Lee emailed for relevant contact - 28/5

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83	25/05/2020	Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather	Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather	Reported to Calderdale - 25/5	Reported to local police for advice and Todmorden Ward Councillors - 28/5 Owner could be John Slater (according to Gaddings Dam website) Reported to Derek Benn, Environmental Health - 28/5 Derek Benn responded that the wardens patrol the area regarding parking and litter. - 28/5 meeting held with CMBC, police and fire services and Daddings Dam Preservation Society on 16 June and a further meeting scheduled for 7 July. A further meeting was held on 3 August and agreement was reached about communications to be issued on the Police Alert Network and other channels. Agreement reached about signage for Lumbutts Rd - 17/10 Enquiry whether speed limit can
84	27/05/2020	Proposed demolition of Walsden Library	Proposed demolition of Walsden Library. Initially raised by Cllr M Doyle	Clerk wrote to Estates Officer at Calderdale advising that there has been a proposal for the site to be a community garden - 28/5	Clerk wrote to Estates Officer to raise options and to Neighbourhood Watch Group to find out their objectives and constitution - 16/6 Clerk is working as 'critical friend' with the group to help them develop their proposal - 17/8
85	01/06/2020	Pest infestation	Rats seen at Patmos Gardens - reported by Cllr Skelton	Reported to Environmental Health team - 01/06	Calderdale do not deal with directly with pests, advise contact Yorkshire Water. They can for a fee, treat the pest. Household waste deal with this, not Environmental Health. Asked if they can provide service? - 8/6 Reported to Yorkshire Water- 4/6 Chased Yorkshire Water 10/8
86	01/06/2020	Potholes	Potholes in Burnley Rd - reported by Cllr M Taylor	Reported to Highways - 01/06	
87	01/06/2020	Proposed traveller site	Rossendale consulted on the proposed site at Sharneyford	Clerk responded to consultation - Dec 2019.	Site is to be on agenda for videoconference with Planning Inspector on 17 June 2020 - 1/6

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88	03/06/2020	Potential danger on building site	There is a large pile of earth with a digger on the top that looks dangerous. Reported by Cllr the Revd G Kent	Reported to Building Control - 4/6	Dangerous parking issue reported to Customer First (for Highways) - 4/6 Advised to report to HSE, done 9/6
89	01/06/2020	Boots Pharmacy (Lower George St) closed to customers	Customers inconvenienced because Boots not open during scheduled opening times due to staff shortages and lack of management back up. Reported by Cllr M Taylor	Reported to Boots Customer Service - 3/6	Response received from Customer Services that the local manager has been asked to respond - 16/6 No reply received - 2/12
90	15/06/2020	Noise pollution	Resident complained about noise pollution from Physique Gym, Walsden. Reported by Cllr M Taylor	Reported by Cllr M Taylor and Assistant Town Clerk to Calderdale Council 15/6 Issue raised with Head of Environmental Health - 29/6. Response received from senior Environmental Health Officer. The situation has been investigated, site visits have taken place. There is no issues to answer - 13/7	
92	26/05/2020	Purchase of trees under Buy a Tree Scheme	TTC had purchased 3 trees in the Buy-a-tree scheme Autumn 2019. It was noted that the arrangements for the planting of trees purchased from Calderdale's Buy-a-Tree scheme had not gone to plan. Todmorden in Bloom had agreed to plant two of the trees at Lobb Mill instead.	Further trees to be purchased through this scheme later in 2020 when the scheme is open.	The Sweet Chestnut should be F.O.C. Two Silver Birch will also be purchased (as requested by the Friends of Centre Vale Park- 26/5 Email sent to Calderdale to place order for 2020/21 as above - 22/9 Confirmation trees are available - 24/11
94	22/06/2020	Designation of green space in Neighbourhood Plan	Agreement to include Denis' Field in NP as designated green space	Notification included in CMBC consultation for Local Plan - 02/20 Notification received from CMBC that Denis' Field has been nominated as an Asset of Community Value - 22/6 Email sent to CMBC to clarify process for Denis' Field becoming an Asset of Community Value and the benefits that come with this - 22/6 Response was that Denis' Field had protection for the next 5 Years - 10/8	
95	29.06.20	Provision of recycling bins	Resident in Walsden has requested 2nd recycling bin but has been refused. Issue raised by Cllr M Taylor - 29/6	Email sent to manager of household waste team - 29/6	Issue resolved - 3/7
96	01.07.20	Resident issue with flood gates	Resident issue with flood gates. Reported by Cllr P Taylor	Spoke to Cllrs T Greenwood and K White. Emailed Daisy Wilde and she is going to resolve with the SCG team and liaise with resident direct about solution - 2/7 SCG are going to liaise with landlord to pay for new flood gates - 2/7	

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97	07/07/2020	Installation of beer garden		Resident in Walsden reported that the Wagon and Horses pub has created a beer garden with covered area. Reported by Cllr M Carrigan	Discussed with planning officer and online report made - 8/7 Chased 22/9	Email received from Enforcement Team that no action will be taken as there are more serious issues to pursue. Also received email from new Enforcement Officer requesting photos - 15/10 Photos sent 19/10 Enforcement Officer responded that issue not serious enough to warrant action - 26/10
98	02.07.20	Issue with removal of flood gates		Shop owner had problem with flood gates removed during Storm Ciara	Investigated and reported to Upper Calder Valley coordinator - 6/7	Issue resolved - 6/7
100	27/07/2020	Fly tipping		Fly tipping on waste ground (asbestos?) on Woodhouse Grove	Reported to Calderdale 27/7 Spoke to SCG - they will involve asbestos sub-contractors if necessary and will generally clean the area - 17/8 Chased with SCG - 22/9	Work completed - confirmed September 2020
102	10/08/2020	Sharps and syringes outside Town Hall.		When Tod in Bloom weeded outside at the Town Hall over the weekend they found sharps and syringes.	Clerk reported this to Upper Valley coordinator and she reported this to Safer, Cleaner, Greener - 10/8 SCG reported that sharps had been removed - 17/8	
103	12/08/2020	Bags left outside Sue Ryder shop on Bramsche Square		Reported by Cllr C Potter	Reported to SCG 12/8. Removed 13/8	
104	05/08/2020	Report from Tod in Bloom that a rough sleeper was sleeping on Town Hall steps		Reported by Clerk to Upper Valley Coordinator	PCSOs advised through online contact - 17/8 Upper Valley coordinator reported that they had advised PCSOs and local support teams about the rough sleeper - 17/8	

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105	12/08/2020	Poor state of road on Stoodley Lane		Poor state of road on Stoodley Lane. Reported by resident.	Assistant Town Clerk visited and took photos and submitted to Calderdale. The road is not adopted but it seems Calderdale did repair the mouth of the road around 10 years ago and installed a speed bump.- 17/8 Response received from Calderdale that the Rights of Way Officer will make a site visit - 19/8 Right of way officer inspected this. As the road is unadopted the maintenance of the road is the responsibility of residents. Resident informed - 8/9	
106	17/08/2020	Bin collection issues		Resident reported having problems with bin collection supplies-17/8	Contacted Home Collection Team - 17/8 Passed response on to resident - 18/8	
107	18/08/2020	Possibility of block paving being replaced with tarmac. Reported by Cllr P Taylor - 18/8		Resident reported issues as Yorkshire Water have said they wish to replace the block paving on Stonemere Avenue with tarmac.	Email sent to Highways and Engineering to establish facts - 18/8	Response from Highways - they have not received request from Yorkshire Water - 19/8 Email sent to Highways and Engineering to ask how they would deal with such a request if they receive one - 19/8
109	18/08/2020	Bus Service resumption re schools - Cllr K White		Enquiries made of First Bus and Rosso re having enough capacity/service to get children to school on resumption.	Awaiting definitive responses. Govt assistance to CMBC - clarification as to what funded and not in terms of expectation of all children to travel together yet schools seeking to separate years. To be considered in light of capacity guidelines set by govt. Buses may be more economical to run reduction at 75% for schools but may not have capacity to then run normal service.	Various emails exchanged between all parties and most problems resolved. Outstanding issue with making permanent the service for students living in Rawtenstall attending Tod High - October 2020
110	26/08/2020	Overgrown trees by Shade playground on Knowlwood Rd		Overgrown trees by Shade playground on Knowlwood Rd. Reported by a resident to Cllr M Carrigan	Reported to Philip Johnson at Calderdale - 26/8	Response from Richard Robertson - the trees were trimmed earlier in the year but only enough for health and safety not for light/views. One option is for the residents to fund the trimming to hedge height and Calderdale will maintain this - 2/9

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111	25/08/2020	Damaged wall and deposits of boulders in garden of resident		Damaged wall and deposits of boulders in garden of resident since 2018	Reported to Calderdale - 26/8 Calderdale advised that the moorland behind the property is in private ownership and therefore not the responsibility of the Council - 8/9	Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Response said that this had been passed to a contractor for hand cleansing on 4/2. It should have been completed but the system has not been updated yet due to workloads after the recent flooding - 10/3
112	01/09/2020	Blocked drains		Blocked drain outside 38 Kilnhurst Rd is flooding. Reported by Cllr Levick. Also drain outside 29 Kilnhurst Rd blocked with asphalt.	Reported to Calderdale 1/9	Drains repaired May 2021
113	08/09/2020	Storm drains in Cornholme . Reported by Cllr T Greenwood		Resident concerns about capacity of storm drains off Burnley Rd, Pudsey Rd and Lincoln St - 8/9	Reported to Calderdale for cleaning. Also emailed Highways and Engineering to request copy of inspection and cleaning schedule -8/9	After various generic emails received, emailed individuals with specific responsibility - 23/9
114	08/09/2020	Bacup Rd is full of potholes and needs remaking. Reported by Cllr M Taylor		Bacup Rd is full of potholes and needs remaking	Site visit to take photos and reported to Calderdale - 8/9 Work underway until 23/10/20	
116	08/09/2020	Paint dried on surface of St Peter's Gate, Dampier Street and Knowsley Avenue. Reported by resident		Paint dropped from skip onto road surface	Reported to Calderdale - 9/9	Street Team cleaned the paint 10/9

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117	16/09/2020	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Email to Customer First - 17/9 Email sent to Waste Manager to check issue - 22/9 Feedback received from Waste Manager that waste and recycling vans have not had a problem accessing Knotts Rd - 25/9	Problem alleviated (email from Cllr T Greenwood) - 9/2
118	16/09/2020	Concrete posts and wire fence on Knotts Rd	Concrete post is issue on Knotts Rd - could belong to Network Rail. Reported by Cllr T Greenwood	Email to Network Rail - 17/9 Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11	Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11 NR has written to Northern Rail to ask them to do any necessary work as they lease the land - 16/11 Issue has been referred to the Station manager (Northern Rail) at Walsden for action - 16/11
119	17/09/2020	Lack of recycling at top of Brighton St and Brighton Terrace	Although the waste wagon manages to access the top of the street, the recycling wagon does not. Effectively they have no recycling service. Reported by Cllr T Greenwood	Reported to Waste Manager - 16/9 Response that cars block road and prevent access - 16/9 Cllr Ripley provided more information which was referred to Waste Manager - in effect, the waste operatives were taking some bags but not others - 21/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9 Awaiting video of wagon from Monday from resident to send to Waste Manager - 22/9 Suggested, via Cllr P Ripley, that resident with disability request additional support from Calderdale - 2/10 Video of recycling collection sent to Calderdale - 26/10	

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120	11/09/2020	Storm drain issues on Burnley Rd, Lincoln St and Pudsey Rd Cornholme	Storm drain issues on Burnley Rd Cornholme- reported by Cllr T Greenwood	<p>Email to Highways and Engineering to ask for a responsible manager to contact about this - 11/9 No response received, tried Customer First - no alternative contact - 11/9 Emailed individual in Highways asking for contact - 14/9. Spoke to Cllr P Ripley - the resident at 733 Burnley Rd permanently has flood gate in place because of concerns as his front door is low to the pavement. The flood drain is partially blocked. Cars seldom park there so cleaning is not prevented - 21/9</p> <p>Email sent to Highways named individuals for drains and flooding - 22/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9</p> <p>Email sent to engineer for Strategic Infrastructure - 4/11 Response received that contact has no involvement in this area and can give no contacts - therefore to contact Customer First again - 4/11</p> <p>Email sent to Customer First, Highways and Engineering, Francis Gorman, Mohammad Adjid to ask for a response to the several emails - 4/11</p> <p>Response from Highways was that: Burnley Road is cleansed every 6 months and the gullies are clear and running. Pudsey Road was inspected by our Drainage Superintendent (Fran Gorman) again a few weeks ago and the gullies are fine, although the road is tree lined so it was pointed out leaves would become an issue. Lincoln Street, we tried to do twice to inspect and a car was parked on the gully but it was last cleansed 21/07/2020, so will still be clear and running as long as residents have not put anything down it. Burnley Road,</p>	
121	23/09/2020	Fly tipping	Fly tipping' arrangement of bath, toilet, sink flower 'planters' on Lee Bottom Rd/Harvelin Park. Reported by Cllr P Taylor	<p>Fly tipping reported to Calderdale - 23/9 Land Registry shows this land is not owned.</p> <p>Email sent to Calderdale to see if they will adopt it - 5/11</p>	
122	18/09/2020	Problems with parking on Knott Rd and Burnley Rd	Parking is preventing the waste wagon /other emergency vehicles accessing Knott Rd. Reported by Cllr T Greenwood	Reported to Calderdale and Waste Management teams - 18/9 Feedback from Waste Team is that they have no reported access problems from the waste wagons and that access has been ok - 13/10	
123	13/10/2020	Fly tipping	Fly tipping of building materials on field next to Lee Bottom Rd. Reported by Cllr P Taylor	Reported to Calderdale - 13/10 Emailed Customer First for an update. Planning copied in - 2/11 Land Registry shows there is no owner of the land. Email to Calderdale to enquire whether they will take it over and take on responsibilities - 10/11 The land is owned by a local farmer. Reported again to Customer First and Environmental health as there is concern that some of the waste may be contaminated and will drain down the valley as surface water - 9/2	Email received - has been referred for action/referral to Environmental Agency - 25/2 Visit and Letter from Community Health Team - November 2021
124	20/10/2020	Road closure	Bridge, Calder and Water St (Halifax Rd entrance) have been closed - is this part of the work under the A646 consultation? Reported by Cllr C Potter	Email sent to Steven Lee - 20/10 Funding is still being sought for the proposed A646 plans. The road closures are measures to alleviate Covid19 by closing narrow roads to allow more space for pedestrians	

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125	20/10/2020	Blocked drain/flooding	Blocked drain outside side entrance to the indoor market (Rose St) When it rains the drain floods. Reported by Cll C Potter	Reported to Calderdale - 20/10	
126	30/09/2020	Speeding on Lumbutts Rd	Speeding on Lumbutts Rd raised by Cllr P Taylor. Suggestion that 20MPH restriction be applied	Reported to Calderdale - 18/10 Response received that only in priority areas in busy roads with a high casualty rate are considered for 20 MPH restrictions. The scheme is only a sign-only scheme and Calderdale had no enforcement powers. It will be referred to WY Police though for action - 20/10	
127	20/10/2020	Japanese knotweed	There is Japanese Knotweed on Woodhouse Rd. Reported by Cllr P Taylor. It is on the land between the football field at Woodhouse Road and the track leading to Brookfield Farm.	Reported to Calderdale - 20/10 Reported to Environment Agency at suggestion of CMBC - 26/10 Environment Agency state it is not their responsibility but that it is that of the local authority if the weed is on public land. Email sent to Cllr P Taylor for clarification - 3/11 Contacted the Environment Agency - it is not their responsibility. They advised that Local Authorities are responsible if the weed is on public land. - 16/11 Emailed Calderdale with updated information about the location of the Japanese Knotweed - 16/11	
128	26/10/2020	Collapsed wall	Wall has collapsed at the top of Shaw Wood Rd. Reported by Cllr P Taylor	Reported to Calderdale - 26/10	
130	26/10/2020	Closure of Rochdale Rd	Closure of Rochdale Rd to enable demolition of Shade Chapel. Reported by Cllr. P Taylor	Emailed Steven Lee - 26/10	Timetable still being developed. The road will be closed for one weekend, the rest it will be subject to traffic management - 26/10
131	29/10/2020	Does CMBC own grassy strip on Lee Bottom Rd	Does CMBC own grassy strip on Lee Bottom Rd. Reported by Cllr P Taylor	Emailed Highways at CMBC - 29/10	
132	29/10/2020	Blocked drains	Blocked drains on Shaw Wood Rd. Reported by Cllr P Taylor	Reported to Calderdale - 29/10	
133	26/10/2020	Graffiti	Graffiti reported in several locations in town: in the park near the bandstand, on the factory shop, B&M, Side of Market Hall, Oddfellows Hall, Dale Street, and Union Street.	Emailed Streetcleaning team manager - 26/10 Manager Street Cleaning team said that graffiti had been removed from the factory shop and other locations. Unfortunately the result is not always perfect. They will deal with graffiti near the bandstand when there is a dry day - 5/11	

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134	03/11/2020	Closure and demolition of care home/vandalisation of derelict site	Ferney Lee Care Home to be closed - will another care home be built?	Town Clerk email to Calderdale CAFM - 3/11 No reply received from CAFM though resident has complained of vandalism and people stealing trees/plants. The deadline for the completion of the demolition is end of June - 24/3	
135	11/11/2020	Obstructed pavement	Glen View St has pavement obstructed with fly tipping and unsightly plant pots making it difficult to access	Emailed Calderdale - 11/11 to report as litter incident online on CMBC website. This done 16/11 Asked	
136	23/11/2020	Leaking sewage drain	Leaking sewage drain on Lee Bottom Rd. The grass banking running alongside of Manor close has a large drain, which overflows when there is a large amount of rainfall. This overflows with sewage which in turn flows down across Lee Bottom Rd and down the lane and wood to a private large pond Reported by Cllr P Taylor	Emailed Calderdale and requested urgent action 23/11 CMBC said Yorkshire Water are responsible. Reported to Yorkshire Water Leak Helpline - ref: U054778 - 24/11	
137	24/11/2020	Parking spaces at Aldi	The installation of a zebra crossing on Burnley Rd means 2/3 parking spaces will be lost. Will Aldi permit residents to park in Aldi whether they plan to shop there or not. Brought up at Town Council meeting 18/11	Email to Aldi customer service - 24/11. Planning ref: 15/01647/FUL Letter written to building section of Aldi - 2/12	
138	24/11/2020	Outside gym at Centre Vale Park	Many of the pieces of equipment have seized up and need servicing/repairing/replacing. Reported by Cllr C Potter	Email to Calderdale Customer First - 24/11	SCG informed that lubrication has been applied to equipment and some minor repairs to prevent squeaking have been made - 1/12
139	24/11/2020	Closure on bridge over pond in Centre Vale Park	Bridge is currently closed off - because of Covid19? Reported by Cllr C Potter	Email to calderdale Customer First - 24/11	SCG informed that bridge has been closed because a rotten section has been vandalised. Will be repaired when resources allow - 1/12
140	01/12/2020	Graffiti	Graffiti on front of bandstand in Centre Vale park. Reported by Cllr P Taylor	Reported to Calderdale - 1/12	SCG informed that graffiti to be removed 1/12

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141	01/12/2020	Domestic waste collection		A resident in Cornholme hasn't had collection for 3 weeks. Also potential 'fly tipping incident'. Reported by Cllr P Taylor Also reported by Cllr T Greenwood - 9/12	Reported to Calderdale - 1/12	Spoke to manager of Street Cleaning team about fly tipping. He said it is likely it has been forwarded to Environmental Health for enforcement action to be considered. The wardens are likely to get involved too - 9/12 Waste team responded that street collection done 30/11 and next will be 14/12.
143	08/12/2020	Gridlock of roads in Todmorden causing issues for shops and cancelled/modified bus services Raised by Cllr K White		Gridlock of roads in Todmorden causing issues for shops and cancelled/modified bus services	Email sent to Steven Lee and Alison Stoutt, Calderdale MBC - 8/12	
144	09/12/2020	Slippy stones on Todmorden Market		Resident slipped on stones covered with algae) at market. Raised by Cllr P Taylor	Clerk contacted John Walker, market manager) at Calderdale. He advised that the market will be hosed down on Monday to remove algae. He is trying to establish whether land owned by market or Oddfellows Hall - 9/12	
147	09/12/2020	Gridlocked roads in central Todmorden		Roads have been gridlocked because of the work on the Shade Chapel culvert as well as Northern Power is various sites in Rochdale Rd.	Reported to Steven Lee and Alison Stoutt - 9/12. Some minor changes made to Rochdale Rd traffic lights to accommodate school pick up times when most of the traffic build up seems to be taking place - 11/12 Email from Town Clerk to Alison Stoutt - works relate to 5G it seems - could these be postponed as causing severe problems for town centre. Also, there are queues outside school pick up times - 15/12	Alison Stout reported that they had no information about 5G work but councils are expected to cooperate with speedy rollout. The EA work at Shade Chapel will take 20-26 weeks and is essential to make the site safe and prevent flooding. Traffic control will be removed over Christmas period but will be there again in January. Work on road outside Aldi to start January 4th. - 15/12. Town Clerk responded that would appreciate a holistic approach in the town centre in future (especially in run up to Xmas). - 15/12

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148	14/12/2021	Blocked drain on Upper Shaw Wood Rd		Drain next to sign on Upper Shaw Wood Rd is blocked. Reported by Cllr P Taylor	Reported on online contact form - 14/12 Feedback from Calderdale that this will be done over the next few weeks - 24/12	
149	14/12/2020	Parking near Aldi		2 free parking spaces are to be lost with building of new crossing near Aldi.	Wrote to Aldi to find out if shoppers not using Aldi could park in Aldi to compensate for lost spaces - 14/12	Aldi responded that customers can park for up to 90 minutes - 4/1/21
151	16/12/2020	Faulty street light		Faulty street light in Mount Place, Walsden (opposite 165 Hollins Rd). Reported by Cllr.M Doyle	Reported to Calderdale - 16/12.	Calderdale requested lamp number but there is none. Calderdale informed - 15/12
152	16/12/2021	Blocked drains		Various blocked drains on Burnley Rd. 1. Opposite National School 2. By the police station 3. By Patmos Gardens Reported by Cllr D Skelton	Reported to Calderdale and Cllr S Dacre	
153	04/01/2021	Recycling not collected as scheduled		Recycling on Lee Bottom Rd not done as scheduled. Reported by Cllr P Taylor	Reported to Calderdale - 4/1	
155	11.01.2021	Ice on pavements		Ice on pavements reported in Todmorden. Cllr L Needham and Admin Officer reported	Reported to Calderdale who have stated that it is their policy not to grit pavements near their buildings. Awaiting update - 11/1	
156	11.01.2021	Provision of grit bin		Request from resident at Harvelin Park for grit bin to be reinstated. Reported by Cllr P Taylor	Reported to Calderdale - 11/1	
157	20.01.2021	Blocked drains		Resident reported overflowing drain on Heatherbank, Henshaw Rd, Wlasden	Reported to Calderdale and Todmorden Flood Group - 20/1	
158	154	04.01.2021	Large item no n collection		Large items reported for collection to Calderdale but not collected. Reported by Cllr P Taylor	Reported to Manager, Sreet Cleansing - 6/1
159	03.02.2021	Blocked drain		Drain below bridleway between Incredible Farm and Lumbutts Rd. Reported by Cllr P Taylor	Reported to Customer First - 3/2	

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160	09.02.2021	Damaged/ blocked land drains	Various blocked/damaged land drains at Lumbutts on New Rd flowing on to Broad Gate just on from Upper Shaw wood Road.etc contributing to surface water flooding. Reported bt Cllr P Taylor Further blocked drains on Rough Side Rd highlighted by Cllr J Williams - 22/2	Reported to Customer First, Todmorden Flood Gp and Calderdale Flood Team - 9/2 Issue with Rough Side Lane also reported to Customer First and Calderdale Flood Management - 23/2	Response received from Calderdale Flood Management Team - the issue has been logged and an engineer will investigate - 16/2
161	09.02.2021	Recycling not collected as scheduled	Recycling on Maitland St Walsden has not been collected as scheduled. Reported by Cllr M Taylor	Email sent to manager Waste Cleaning team - 9/2 Monitoring Officer will visit this week to identify issues (probably the weather) - 16/2	
161	09.02.2021	Roaming dogs and dog fouling on Gled View St, Cornholme	There is a significant problem on Glen View St. Reported by Cllr T Greenwood - 9/2	Email sent to Environmental Health - 9/2	Task has been allocated to the Community Protection team and has been given to the wardens as an action - 25/2
162	16.02.2021	Blocked public pathway .	Blocked public pathway from Burnley Rd to Sourhall and Flowerscar. Reported by a member of the public through the Town Clerk.	Reported to Calderdale - 16/2	Job has been allocated to the Rights of Way Team - 2/3
163	17/02/2021	Speed limit on Cross Stone/Hey Head Rd	Speeding happens because of national speed limit on narrow road. Raised at DC meeting 3/2	Reported to Highways - 17/2	Response received from Traffic Officer that review of current signage is underway- 22/2
164	17/02/2021	Flooding to properties on Wardell Rd from wasteland above	Flooding causes problems. Reported bt Cllr L Needham	Reported to Flood Management Team Calderdale - 17/2	Reponse that issue logged and will be investigated by engineers - 22/2 SR 374027 is now with the Flood Risk Team - 9/3

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165	02.02.2021	State of towpath between Todmorden and Littleborough	Towpath between Library Lock Todmorden and Littleborough is very muddy making it difficult to walk on. Reported by Cllr P Ripley	Reported to Canals and Rivers Trust - 2/2	Response from CRT - they have bid for funds to upgrade the towpath between Todmorden and Warland - 2/2
166	03/03/2021	Request for additional litter bin	Since improvement works have been done at the car park on Haugh Rd residents have requested a litter bin. Reported by Cllr L Needham	Reported to Street Cleaning manager - 3/3	Advised that Street Cleaning advised that this is an issue for Canal and River Trust - 25/3 Email sent to CRT - 20/4
167	44249	Fuel spillage into Folly Dame	Roadworks on Woodhouse Rd has led to a fuel spill that has leaked into Folly Dam. Cllr P Taylor reported.	Reported to Calderdale Council - 23/2	Calderdale reported that many people had reported this and it is being dealt with - 24/2
168	09.03.2021	Rats near 626 Rochdale Rd and chapel	Reports of rats near properties on Rochdale Rd. Reported by Cllr M Doyle.	Email sent to Environmental Health - 9/3	Email received, the owners of the property and chapel will be identified by the Community Safety Team and they will be asked to lay vermin bait - 10/3
169	09.03.2021	Faulty drain on corner of Rochdale Rd and Salford by Woodlands Care home	Drain overflowing. Reported by Cllr C Potter	Email sent to Customer First - 9/3	
170	09.03.2021	Additional cycle racks for Todmorden	Over a year has elapsed since initial contact with CMBC when additional racks were requested especially for the market area	Several emails sent to CMBC. Chasing email sent March 2021. A site survey is to be done over the next week or so and the list of proposed additional racks will be sent to TTC by the end of March 2021 - 9/3 Proposals received from CMBC 15/3 Walk rounds with plans in March with expectation work will be completed by June 2021	Updated proposal received - April 2021. Email received to say that owners of land/property affected are being consulted and that the work in Todmorden would be done in Phase 2 of the project - May 2021 Final proposals received from CMBC September 2021
172	09.03.2021	2 faulty drains on Woodlands Avenue Lane	Drain outside 2 Woodlands Avenue has a slot missing which could be dangerous. Further down the road the drain is constantly flooding down the road and into the playground. Reported by Cllr G Kent	Email sent to Customer First - 9/3	Response was that drains are not owned by Calderdale MBC but are privately owned - 9/3 Admin Officer asked to consult Land Registry for ownership - 9/3 Drains are privately owned - 15/3 Issue resolved - 7/10

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173	12.03.2021	Speed issues on Cross Stone Rd		Cross Stone Rd and Hey Head Rds are narrow, steep and winding and there are problems with the current speed limits. Reported by Cllr A Hollis	Reported to Road Safety Officer again - 12/3	Response received from Road Safety Officer stating that survey had not been done yet and acknowledging that electric vehicles could be problematic. another response sent - 12/5 Development Committee considered issue and are considering traffic calming measure - 28/4 SID speed checks done - speed below national speed limit - August 2021
174	23.03.2021	Damage to footpaths on moorland and public behaviour		Resident reported damage being caused to moorland footpaths caused by riders and loose dogs	Reported to Customer First - 23/3 Way team -23/3 CMBC has sent report to Rights of Way, Countryside and Enforcement Sections - 25/3 is setting up 2 working groups (carrot and stick) to look at how to educate cyclists and to consider putting stiles in on paths - 30/3	Reported to the Rights of Way team at Blackshaw Head - 23/3 Response copied to Clerk at Blackshaw Head - 23/3 Blackshaw Head Parish Council has met and
175	11.03.2021	Blocked drain		Blocked drain on junction of Kilnhurst Rd and Beaconsfield St	Reported to Customer First - 11/3	
177	01.04.2021	Damaged and uneven pavement		The pavement outside Grasso café on Rochdale Rd is dangerous. Reported by Cllr P Taylor	Reported to Calderdale - 1/4	Job has been submitted to Highways for action - 7/4
178	01.04.2021	Problem with drain behind Ashenhurst Close		The drain is flooding and waterlogging the garden of at least one resident and soaking the wall of another. Reported via Admin Officer	Reported to Calderdale and Flood Management team - 1/4	Resident contact as no action has been taken so far - 20/4 Contacted Calderdale by phone. They could not find the report even though it had been reported to Customer First and Flood Team. Emailed all the details again and requested an urgent response. - 20/4 Requested details of resident so drainage engineer can speak to her. There will be a site visit on Friday - 20/4 Resident reported that action is being taken - 17/5

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179	01.04.2021	Water leak in BT point	A BT point at Lee Bottom Rd OL14 6HF Opposite Fielden House is being impacted by a water leak. Reported by Cllr P Taylor	Reported to Calderdale and BT - 1/4	Advised to report to Yorkshire Water - ref: U209586 - 6/4 Reported to BT - 7/4 No action taken - reported to Openreach Network Operations- 25/5 Issue resolved - 31/5
181	13.04.2021	Sewage flowing from manhole in road on upper part of Shaw Wood Rd near the farm	Sewage flowing from manhole in road on New Rd/upper part of Shaw Wood Rd near the farm. Grid 70a Reported by Cllr P Taylor	Reported to Yorkshire Water - 13/4	YW reported that they are aware and are planning out of hours desilting job to resolve the problem (case no: U206383-2)- 13/4 Rang Yorkshire Water for update - new case number - U234739 - 8/6 Phone call from Yorkshire Water - this job has waited because there is a need to close the road as it is busy. TTC will be informed when the job is to be done - 9/6 YW have visited site and have marked the area for the remedial work - 10/6 YW have cleared the blockage of rubble in the drain. However, repair work is required to the drain itself so YW will need to request a traffic management scheme from Calderdale to do the repair - 28/6
182	13.04.2021	Wheelie bin requested. Also problems with CMBC website ordering	Resident has been at address in Cornholme for 10 years without a wheelie bin. Reported by Cllr. P Taylor	Reported to Customer First requesting they contact the resident - 13/4 Customer First provided link to ordering page on website - 13/4.	Advised CMBC that link does not work and suggested that the website should be updated with the latest information to save frustration. This is being fed back to relevant team. - 15/4
183	13.04.2021	Derelict mill	What are the plans for this site? What is being done to ensure the health and safety of the public whilst it is up for sale? Reported by Cllr T Greenwood - 13/4	Reported to Calderdale Planning Department - 13/4	Spoke to Planning Department. There are no plans at present although the possibility of using the mill for storage was discussed at one point. - 15/4

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184	16.04.2021	Landslip on banking near Golden Lion	Todmorden in Bloom reported a landslip above the gardens they maintain near the Golden Lion	Reported to Building Control - 16/4	Response that path has been taped off. Problem caused by member of the public on Calderdale land.. Todmorden in Bloom advised not to work on the flower beds immediately below the path for the time being- 20/4
185	20.04.21	Missing street sign	Woodhouse Grove street sign is missing. Reported by Cllr L Levick - 20/4	Rang Customer First as this issue was reported several months ago and the sign was removed from the site. It has been reported to Highways to chase action - 20/4	New sign erected end May/Early June 2021-
185	22.04.2021	Repair of bridge in park	The bridge over the pond is broken. Reported by Cllr. L Needham on behalf of Friends of Centre Vale Park	Reported to manager of Street Cleaning - 22/4	
186	29.04.2021	Damage to road	Damage has been done to Kilnhurst Rd because of longstanding overflowing drain	Reported to Customer First 29/4	Referred to Highways ref:210430-000125 - 30/4
187	22.04.2021	Frostholme Mill - derelict site	Frostholme Mill - derelict site	Reported to Calderdale - 4/5	Response from Calderdale that a substantive response will be available next week - 4/5 Response clarified the responsibilities of CMBC and the owner. Satisfied that the site is kept secure but that burglars have broken in on occasions and that this is a matter for the police. CMBC is aware that the main mill building would be left standing and just the single storey building demolished - 11/5 Request to Admin Officer to establish owner on Land Registry - 11/5 Freedom of Information request made with Calderdale by Cllr T Greenwood about ownership of the mill - 17/5

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188	04/05/2021	Rights of way/change of use issue for house	Rights of way/change of use issue for house. Reported by resident to admin officer	Reported to Planning Office - 4/5	Planning Office recommend contacting Highways about rights of way issue and Enforcement Team about change of use. Emails sent - 6/5 Highway state that path is not public right of way - 6/5 Letter to be sent, on behalf of residents requesting that residents can still use access route - 11/5
189	11/05/2021	Flooding from building site	Flooding from Mons Rd building site into gardens below.	Admin officer reported this to Building Control.	Reported to Planning Services, Planning Enforcement and Flooding Team - 11/5 Video sent to the Flooding Team and Planning Enforcement - 11/5 Contact details for resident sent to Flooding Team with request that the Flood Team contact them - 13/5 Response received from Flooding Team - they will contact the resident - 17/5
190	12/05/2021	Nuisance from birds	Resident complaint about birds damage and noise. Reported by Cllr R Coleman-Taylor and supported by Cllr P Taylor	Resident contacted for further information and email sent to Environmental Health - 13/5	Spoke to Environmental Health Enforcement - they will contact the resident today - 18/5 Calderdale are pursuing the issue of noise and have written to the owner of the birds. Much of the legislation covering the issue shows DEFRA as the responsible body. - 8/6
191	17/05/2021	Tipping in Cornholme	Large amount of material tipped on Station Approach. Reported by Cllr M Taylor	Reported to Calderdale - 17/5	Incident number - 210517-000404 - 25/5 - Response received that the land does not belong to Calderdale and so no action can be taken - 22/7 Admin Officer to investigate who owns the land - 26/7
193	25/05/2021	Potentially dangerous stacks of logs	Logs stacked up on bridleway near the Incredible Farm in Mankinholes. Reported by Cllr P Taylor	Reported to Building Control - 26/5	Response - issue forwarded to the Rights of Way Team - 27/5

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194	18/05/2021	Closed cycling path		Closure of cycling path behind Centre Vale Park - reported by member of Round Table	Reported to Calderdale - 18/5	Highways requested more detail. Information requested from reportee - 25/5 Details of blocked path sent to Calderdale - REF 210608-000313 - 8/6 Reported that the path @Lovers Path' has been repaired and is now accessible - 10/8
195	08/06/2021	Land Grab		Land grab of land between Gledhill St and Victoria Rd. Reported by Cllr L Needham	Reported to Calderdale Planning Enforcement Dept - 8/6	Planning Enforcement responded that no powers are available under the Town and Countryside Planning Act to help. - 22/6 Contacted Environmental Health and Daisy Wilde to see if they can offer support - 22/6 The issue has been reported to the Community Safety Team, and Age Concern. Also, one of the local wardens will visit when they are able to.-29/6
196	09.06.2021	Bus stop on Rochdale Rd outside Walsden railway station		The bus stop has been removed although there are still markings on the road. Reported by Cllr M Taylor	Reported to WYCA case no FS340842913 - 9/6	Metro forwarded issue to metro Customer Feedback team ref. CF-006028-21 - 9/6 Response - shelter scheduled for installation on 2 July 2021 - 15/6
197	09/06/2021	Flood lights on Town Hall		Feedback received that the floodlights on the Town Hall are on during the day. Reported by Cllr M Doyle.	Reported to CAFM - 9/6	CAFM will reset the timer - 9/6
198	15.06.2021	Permitted vehicle parking on residential streets		Permitted vehicle parking on residential streets/residential permit parking schemes. Reported by Cllr T Greenwood	Email sent to Highways and Engineering - 15/6	Issue has been referred to the Traffic Team - 15/6 Chased as no reply received - 26/7 Traffic Liaison Officer response received about parking and residential parking schemes - 10/8
203	16.06.21	Planning Issues Hollins Mill		Planning Issues Hollins Mill. Reported by Cllr M Doyle	Meeting of interested parties scheduled for 28 June- 16/6 Issue to be raised at Development Committee on 21 July 2021	Duplicate

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204	28.06.21	Delay in alcohol premises license	Delay in alcohol premises license approval. Reported by Cllr P Taylor	Reported to Calderdale - 28/6	Response received that applicant would be offered support - 28/6
205	19.06.21	Fair has left large ruts in grass at Centre Vale Park	Damage to ground at Centre Vale Park. Reported by Cllr P Taylor	Reported to Customer First and Upper Valley Coordinator -19/7	Licensing Officer will take up issue with fair officials-20/7
205	21.06.2021	Overgrown trees outside Ridge Foot flats	Overgrown trees outside Ridge Foot flats. Reported by Cllr P Taylor	Emailed Together Housing - 21/6	
206	21.07.21	Noise from Physique Gym	Unacceptable Levels of Noise From Physique Gym, Hollins Mill, Walsden. Reported by Cllr M Doyle	Reported to Environmental Health - 21/7	
208	21.06.21	ASB	ASB Victoria Rd area. Reported by Cllr L Needham	Reported to Calderdale	Issue noted by Community Safety Team, local wardens and Age Concern
209	19.07.21	Deep ruts in Centre Vale Park caused by fair HGVs	Deep ruts in Centre Vale Park caused by fair HGVs. Also concern about possible damage to pipe and structures under the grass. Reported by Cllr P Taylor	Reported to Customer First - 19/7	Calderdale are taking up with contractor involved 25/7
210	27/07/2021	Stability of houses in Halifax Rd area	Stability of houses in Halifax Rd area. Reported by a resident	Scheduled for discussion at 18/8 DC meeting	Referred to Highways. Duplicated
211	26.07.21	Town Hall lights on throughout day and night	The timer for the Town hall lights is faulty as lights are on during the day and night. Reported by Cllr M Dotle and a resident	Reported to CAFM - 26/7	CAFM will re-check the timer for the lights. When it was reported last time no problem was found. - 26/7 Reported again - 14/9
212	10/08/2020	Handling of water outage by Yorkshire Water	Handling of water outage by Yorkshire Water - reported by Cllr. P Taylor	Agenda item Development Committee Meeting 18 August.	Contacted Yorkshire Water through online contact form. Phone call received from Yorkshire Water - they have committed to respond by 2pm Wednesday 8/9 - ref: U384123 - 7/9

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213	02/08/2021	Complaints as Youth Hostel in Mankinholes is being marketed as venue for parties and stag weekends	Complaints as Youth Hostel in Mankinholes is being marketed as venue for parties and stag weekends. Reported by resident	Town Clerk sent letter to YHA Customer Services - 2/8	
214	02/08/2021	Theft of wall capping stones from Lee Bottom Road and the night time shooting of wild animals (lamping)	Theft of wall capping stones from Lee Bottom Road and the night time shooting of wild animals (lamping). Reported by Cllr. P Taylor	Town Clerk reported this to police - 2/8. Residents urged by police to report theft and night time shooting of animals particularly where this involves dogs/badgers. This is so that appropriate resource can be allocated to the issue.	
217	10.8.21	Speeding on Burnley Rd at Lydgate	Speeding on Burnley Rd at Lydgate. Reported by Cllr. L Needham	Emailed Upper Valley Coordinator and Calderdale Traffic Officer - 10/8	<p>Traffic Officer replied that speed checks were done in 2007 and more recently and the speeds recorded do not meet the criteria for speed cameras. He has requested that the Upper Valley Coordinator consider doing SID checks on this stretch of road - 10/8</p> <p>Email to Traffic Officer to enquire if other forms of traffic calming can be considered - 12/8</p> <p>Traffic Officer advised that resources for traffic calming are prioritised for locations with high accident statistics - 12/8</p>

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218	25/08/2021	Overgrown verges and trees	Overgrown verges and trees on Oak St and others	Town Clerk reported this to Manager of Street Cleaning and provided specific contact for individual streets-16/8	Admin Officer reported this to contact point - 26/8 Assistant Town Clerk reported tree issue to Tree Officer - 31/8 Tree Officer advised that trees belong to Togetehr Housing - 31/8 Standard statement provided about cutting of verges -31/8 Tree officer will inspect the trees when in the area - 1/9 Tree officer will arrange for tree to be trimmed - 14/9
219	31/08/2021	Request for green bin	New customers are not being accepted. Reported by Town Clerk.	Emailed Waste Manager -31/8	Resident has been put on waiting list as currently there is no capacity to collect from him - 1/9
220	23/08/2021	Disabled toilets near market are not open	Disabled toilets near market are not open. Reported by Cllr. P Taylor	Admin Officre emailed Calderdale about this -23/8	Response received from Calderdale that service has been affected by high levels of waste, Covid-19 and problems recruiting HGV drivers - 14/9
221	18/08/2021	Speeding on Lee Bottom Rd	Speeding on Lee Bottom Rd. Reported by Cllr P Taylor	Cllr P Taylor had previously reported this to the police. Email to Upper Valley Coordinators to have this included on list of roads for SID checks - 31/8	Upper Valley wardens have SID checked - 16/9
222	31/08/2021	Listed building - issue about ventilation	Listed building -issue about ventilation. Reported by Cllr P Taylor	Email sent to Conservation Officer - 31/8	Conservation advised it is possible. Information passed to business concerned - 16/9
223	18/08/2021	Blocked footpath (vegetation) between Stoney Royd Lane and Higher Ashenhurst	Blocked footpath (vegetation) between Stoney Royd Lane and Higher Ashenhurst. Reported by Cllr. M Taylor	Email sent to manager of street cleaning - 9/9	
226	08/09/2021	Overgrown vegetation	Overgrown vegetation on Back Ridge St. Reported by Town Clerk	Town Clerk emailed Street Cleaning team - 8/9	Done 8/9

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227	14/09/2021	Speeding on Wellington Rd, Dale St and Lee Bottom Rd	Speeding on Wellington Rd. Reported by Cllr P Taylor	Email to Upper Valley Coordinator to request SID check - 14/9	SID check done on 14 September 2021 - speed well below speed limit - on Lee Bottom Rd 14/9
228	08/09/2021	Public toilets closed on Monday 7 September	Public toilets closed on Monday 7 September. Raised by Cllr P Ripley at Resources Committee Meeting on 8/9	Email to Customer First - 9/9	Response received from Calderdale with Centre Vale toilets open 10am-4pm Monday to Sunday and Brook St Tuesday to Sunday - 14/9
229	15/09/2021	Rubbish on steps and on sub-ground level at Town Hall	Rubbish on steps and on sub-ground level at Town Hall. Reported by Cllr M Doyle	Email TH caretaker and supervisor of street cleaning team - 16/9	Cleaned 16 September and will be checked regularly - 16/9
231	07/10/2021	Building materials dumped on farm off Lee Bottom Rd	Over a number of years building rubble (unsorted) has been dumped on farmland. Also, the the farmer next along burns waste creating toxic waste. Has been reported before to Calderdale. Reported by Cllr P Taylor	Reported online as fly tipping - 7/10	Ref no: #211007-000356. Response that this is private land and therefore Street Cleansing cannot get involved - 12/10. Email sent to Planning about possible planning issues arising - 12/10 Issue being considered - 21/07674/FLYHAZ - 20/10 Letter sent to owner advising that materials should not be dumped - Jan 2022

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232	07/10/2021	Overgrown hedge on Daisy Bank Street OL14 8PD. Also the road side hedges from the Staff of Life pub on Burnley Road all the way to Portsmouth are overgrown	This overgrown hedge is causing problems for people parking their cars. The full length of Burnley Rd from Staff of Life to Portsmouth has overgrown hedges causing people with buggies/children to walk in the main road. Reported by resident	Email to Customer First - 7/10	Raised with Highways for the road and Parking for the car park. The reference is 211007-000349. - 7/10
233	12/10/2021	Missed rural recycling collections	Resident is waiting for more than 4 weeks for collection. Raised by Cllr M Taylor	Email sent to manager of recycling collections - 12/10	Response to all enquiries about recycling collections given by senior manager Calderdale - 26/10
235	19/10/2021	Inadequate street lighting in Todmorden	Inadequate street lighting in Todmorden in several areas - reported by local Reclaim the Streets group	Email to CAFM and Upper Valley Co-ordinator - 19/10 Email sent to Customer First - 20/10	Email from Jae Campbell - will be on agenda of SCG meeting 15/11. Reported each light on online system as advised by customer First - 27/10 Spoke with Senior manager in Highways. This is matter for Neighbourhood Safety Team who will be dealing with it - 29/10. Issue picked up by Cllr D Tremayne. The lights in the park are scheduled for replacement - June 2022
237	26/10/2021	Misuse of disabled parking spaces at Todmorden Leisure Centre	People with disability are unable to park in disabled parking bays at the leisure centre as people are using the spaces to walk their dogs in the park/watch their children play football on the astroturf. Reported by Cllr L Thorpe	Email to Customer First - 26/10	Has been allocated to parking enforcement team - 27/10 Response - parking team does not look after parking at the Leisure Centre. Email sent to Leisure Centre direct - 9/11

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241	16/11/2021	Request for gritting on Rossendale Rd	Request for gritting on Rossendale Rd. Reported by Cllr. P Taylor	Emailed Customer First - 16/11	Response received that Rossendale Rd cannot be added to the list.- 17/11
242	01/12/2021	Recycling not been collected from Cinder Hill Rd and Daisy Bank Rd	Recycling not been collected from Cinder Hill Rd and Daisy Bank Rd. Reported by resident to Admin Officer	Emailed senior manager in Calderdale Waste Team - 1/12	
243	05/10/2021	Recycling not collected	Not collected on Fern Valley Chase. Reported by Cllr L Thorpe	Cllr reported to Calderdale	There are issues currently with HGV drivers etc.
247	14/12/2021	Overseas visitor commented about the very poor state of Todmorden with slippery leaves on road and pavement surfaces	Overseas visitor commented about the very poor state of Todmorden with slippery leaves on road and pavement surfaces. Reported by email to TTC website	Reported to Customer First - 14/12	Item closed as insufficient information - 18/12

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248	14/12/2021	Recycling not collected for 8 weeks from Fellside Rd	Recycling not collected for 8 weeks from Fellside Rd . Reported by Cllr P Taylor	Reported to senior manager of recycling collections - 14/12	No response received. Reminder sent also asking for the data on recycling collection in Todmorden - 6/1 Calderdale team advised that there were problems with the collection of recycling in this area during November/December because of lack of staff and one of the two vehicles used was out of action. Requested the recycling statistics for Todmorden as a whole - 6/1 Response was that ward statistics are not kept. Also, that Todmorden benefits from being the first team to leave the depot before staff shortages are fully understood - 6/1
249	14/12/2021	Unightly property at Station parade Cornholme	Unightly property at Station parade Cornholme - raised at 8/12 DC Meeting	Email sent to Planning - 14/12	Calderdale asked for full postal address so they can investigate - 18/12 Superceded later on
250	15/12/2021	Closure of public footpath across farm on Lee Botom Rd	Closure of public footpath across farm on Lee Botom Rd. Reported by Cllr P Taylor	Email sent to Customer First - 15/12	Calderdale advise that the site will be visited and the landowner will be sent a letter - 18/12

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251	04/01/2022	Several facilities in the park are not working/ are in a poor state of repair	Several facilities in the park are not working/ are in a poor state of repair. Reported by Cllr P Taylor	Email sent to Customer First asking for action regarding the practical conditions but also and update from s senior manager about the challenges currently being faced/the current priorities. 4/1	Issue has been referred to the Parks Team - 5/1 Received information from Park Manager about the different responsibilities at Calderdale for the park including the Parks Team, Play Team and CAFM. In particular the structures in the park (bandstand and shelters etc is the responsibility of CAFM. The Assistant Town Clerk and the Mayor will have a walk round of the park with the Park Manager in February 2022 - 6/1 Walk took place in April and plans discussed. Fed back to Development Committee
252	04/01/2022	Pothole on Rise Lane outside the Railway Station causing resident to fracture her ankle	Pothole on Rise Lane outside the Railway Station causing resident to fracture her ankle. Reported by Cllr P Taylor	Email sent to Highways and Engineering requesting that the issue be investigated and a repair done as a matter of urgency. Also, asked for an update on what action they will take in relation to the resident. -4/1	Issue has been reported to Area Maintenance Team - 5/1
253	05/01/2022	Near miss accident with teens on electric scooter in Shaw Wood/Lee Bottom Rd area	Near miss accident with teens on electric scooter in Shaw Wood/Lee Bottom Rd area. Reported by Cllr P Taylor	Email sent to Community Team - 5/1	Email from Neighbourhood Coordinator. This will be raised at SGC meetings and possibly the Ward Forum - 6/1 This has also been reported to the police - 6/1 Issue was discussed at Safer, Cleaner, Greener Meeting on 17/1. It was noted that the enforcement powers are not clear so this was to be taken further. Hire bikes are treated differently. Schools have been provided with information about their illegality - 19/1

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256	12/01/2022	Stones in post at Christ Church cemetery have been moved.	Stones in post at Christ Church cemetery have been moved. Reported by Cllr L Needham	Email sent to Customer First - 12/1	Post has been repaired - 18/1
258	20/01/2022	Poor loudspeaker sound at Walsden Railway Station	Poor loudspeaker sound at Walsden Railway Station. Reported by Cllt M Taylor	Email sent to Network Rail - 20/1	Reported to Northern Rail Helpline, Ref: 220125-000116.- 24/1 Reported again to Northern Rail by phone - 8/3 Rang Walsden Station to report it direct - April 2022
259	20/01/2022	Possible inappropriate removal of 2 Copper Beech trees	Possible inappropriate removal of 2 Copper Beech trees. Reported by Cllr M Taylor	Email sent to Tree Officer - 20/1	Response received that Calderdale are considering what action to take.- 24/1
260	24/01/2022	Erratic waste collection for specific resident on Church Rd. Also at Cross Lee	Erratic waste collection for specific resident on Church Rd. Reported by Admin Officer	Email sent to Customer First and Manager of waste team - 24/1	Chased 22/2
266	16/02/2022	Extensive waste collection issues in Lumbutts.	Extensive waste collection issues in Lumbutts. Reported by resident to Cllt P Taylor	Email sent to waste collection manager - 16/2	Waste Collection manager asked for details - 22/2 Waste officer has asked for the monitoring officer to look in to this as it looks as though the collection van stops at the properties concerned.- 7/3
267	03/02/2022	Planned imminent removal of large area of trees from Portsmouth area	Planned imminent removal of large area of trees from Portsmouth area. Raised at 2/2 DC meeting	Email chain received from Forestry Commission explaining trees are dying from disease and that an order for their felling has been raised.- 17/2	Feedback received that a felling order has been raised by the Forestry Commission as the trees (larches) are diseased. A woodland development plan will be produced to eventually replant the land - 22/2 Response received from Tilhill with the plan for phased removal and replacement - June 2022.

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268	22/02/2022	Blocked drains Dinely Road		Blocked drains Dinely Road. Reported by Cllr. L Needham	Reported to Customer First - 22/2	Has been logged with Highways Team - 22/2
269	24/02/2022	Trees removed from railway embankment between Todmorden and Hebden Bridge		Trees removed from railway embankment between Todmorden and Hebden Bridge. Reported by Cllr P Taylor	Reported to Network Rail - 24/2	Has been logged as a job: 220125-000135 - 2/3 Response received - 'it has been deemed absolutely necessary, enabling a no striking / falling zone towards the track. All trees felled have been surveyed numerous times by a qualified ecologist on site'.
270	03/03/2022	Lack of street sweeping and a number of blocked drains		Lack of street sweeping and a number of blocked drains - raised at DC meeting 2/3	Reported to Customer First - 3/3	
271	08/03/2022	Poor walking surface on towpath from Todmorden to Littleborough		Poor walking surface on towpath from Todmorden to Littleborough. Reported by Cllr M Taylor	Reported to Canal and River Trust via online Live Chat. It doesn't look like there are plans to upgrade this like the towpath between Todmorden and Hebden Bridge. It has been referred to the Regional Team for a response - 8/3	Canal and River Trust confirmed that there are no plans currently to re-surface this stretch of the canal. - 22/3
272	08/03/2022	Blocked drains on Garden St and Surrey St		Blocked drains on Garden St and Surrey St - reported by resident and Admin Officer	Reported to Customer First and Todmorden Flood Group - 8/3	
274	14/03/2022	Materials dumped in entrance to playground at Meadow Bottom Park		Materials dumped in entrance to playground at Meadow Bottom Park - Cllr L Needham	Reported to Customer First - 14/3	Job ref: 220316-000186 - 18/3

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277	22/03/2022	Dangerous zebra crossing outside Aldi supermarket	Dangerous zebra crossing outside Aldi supermarket. Reported by Cllr. P Taylor.	Reported to Highways and copied to Upper Valley Coordinator suggesting it be discussed at monthly SCG meetings - 22/3	Issue referred to the Road Safety Officer - Ref: 395667).- 22/3 Response received that no accidents have been reported to the police at this spot. When Aldo proposed the crossing the site would have been subject to a safety audit. It was noted that parking is set back. It is not proposed to take this any further. 27/4 The Higher Valley Coordinator has commented that the only thing that could be done would be to move the road sign on the northerly route closer to the zebra crossing. Currently pedestrians think the traffic is slowing for the crossing when this is because of the roundabout. The traffic then speeds up after the roundabout. It was noted that the
278	23/03/2022	Boundary wall for canal and residential property in Walsden keeling over	Boundary wall for canal and residential property in Walsden keeling over. Reported by Cllr M Taylor	Emailed CRT - 23/3	CRT confirmed will repair wall near the house gable end but not the rest which they believe is structurally sound - 19/4
279	23/03/2022	Cracks in bridge of river bridge at Tipside	Cracks in bridge of river bridge at Tipside. Reported by Cllr P Taylor	Emailed Building Control - 24/3	Advised that owners of the wall (Jupiter) have a responsibility to repair the wall although it is not considered dangerous at the moment-23/3
281	28/03/2022	Residents on Dineley Ave and Whirlaw Ave burning rubbish outdoors (including plastic)	Residents on Dineley Ave and Whirlaw Ave burning rubbish outdoors (including plastic)	Emailed Environmental Health - 28/3	Chased 5 April 2022 Confirmation received that Enforcement have visited the resident to advised they cannot burn toxic materials - 6/4

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283	30/03/2022	Suitability of the Castle Hill Club for polling in view of location	Suitability of the Castle Hill Club for polling in view of location. Reported by Cllr P Taylor	Emailed Customer First - 30/3	Issue referred to the Polling team - 31/3 Issue will be reviewed before the next round of polling - April 2022
284	05/04/2022	Graffiti in several locations in the town including the canalside	Graffiti in several locations in the town including the canalside. Reported by Todmorden in Bloom	Emailed manager of street cleaning and Upper Valley Coordinator - 5/4	One of the wardens will clean the graffiti where possible - 6/4
285	05/04/2022	Dog fouling on canal towpath between Todmorden and Hebden Bridge. Also, cat fouling on Joshua St	Dog fouling on canal towpath between Todmorden and Hebden Bridge. Also, cat fouling on Joshua St. Reported by resident	Emailed Customer First, Manager of Street Cleaning and Upper Valley Coordinator - 5/4	Manager Street Cleansing advised that dog fouling on the canal and cat fouling is not their responsibility - 8/4
287	11/04/2022	Flytipping behind Patmos Gardens	Flytipping behind Patmos Gardens. Reported by Cllr L Needham	Emailed Customer First - 11/4	Recorded as incident 220412-000225 - 12/4
294	09/05/2022	12 bags of rubbish dumped on Doghouse Lane at top of Park Woods	12 bags of rubbish dumped on Doghouse Lane at top of Park Woods. Reported by Cllr L Needham	Reported on Calderdale online form - 9/5	Ref: 220509-000722. Items collected by 16/5
296	11/05/2022	Issues at Tipside	Issues at Tipside. Discussed at 27/4 DC meeting	Emailed Planning - 10/5	Issue forwarded to Planning Enforcement - 10/5 Response received that no planning permission has been requested for the site - 8/6
297	23/05/2022	Poor state of Shore graveyard	Poor state of Shore graveyard. Reported by Cllr. K White	Emailed Customer First - 23/5	The graveyard is not owned by Calderdale. Checked the Land Registry - owner of graveyard is the Baptist Church - 9/6

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298	23/05/2022	Infrequent recycling collections on Chapel St, Walsden	Infrequent recycling collections on Chapel St, Walsden. Reported by Cllr M Carrigan	Emailed Waste Collection Team Manager - 23/5	The Monitoring Manager will visit to see which cars are blocking the road preventing the entrance of the recycling truck - 8/6 Further exchange of emails with manager to identify alternative way of dealing with the situation - 28/6 Further exchange of emails with manager - they will try to identify and communicate with drivers blocking the road, the Saturday catch-up crew may be able to help if collection missed. Also, Monitoring Officer will check - 11/7
302	24/05/2022	Tree growing out of BT box on Lee Bottom RD	Tree growing out of BT box on Lee Bottom RD Reported by Cllr P Taylor	Rang Openreach helpline -24/5	Ref: LC3CKH43. Work completed 26/5
303	27/04/2022	Graffiti on several Northern Powergrid substations in Todmorden	Graffiti on several Northern Powergrid substations in Todmorden. Reported by Cllr the Revd G Kent	Rang Northern Powergrid 28/4	All issues cleared apart from issue of ownership of land next to substation on Meadow Lane. This will be investigated by their legal team. - 29/4/22 Work completed (graffiti removed and land cleared - 25/5
304	25/05/2022	Poor condition of railway bridge over Hallroyd Rd-especially graffiti	Poor condition of railway bridge over Hallroyd Rd-especially graffiti. Reported at 27/4 DC meeting by Cllr the Revd G Kent	Reported on online chat with Northern Rail	Has been reported to Structures Team - Ref: 220524-000448- 25/5 Response received that graffiti is a big issue and the work will be scheduled for later in the year - 25/5

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305	31/05/2022	Someone chopping trees down in Longfield Wood next to Badger Wood and above Baltimore Marina	Someone chopping trees down in Longfield Wood next to Badger Wood and above Baltimore Marina - reported by resident	Reported to Customer First - 31/5	Tree officer responded - the felled trees are not - 8/6
307	31/05/2022	Men alleged to have gun in Longfield Woods and animal watch camera installed	Men alleged to have gun in Longfield Woods and animal watch camera installed. Reported by resident	Reported to Customer First - 31/5	Response received from Inspector of Police - shooting deer is not an offence although a gun license is required - 1/6
309	28/06/2022	Rubbish in river behind Patmos Gardens - result of vandalism	Rubbish in river behind Patmos Gardens - result of vandalism. Reported by Town Clerk.	Reported to Customer First - 28/6	Advised to contact Canal and River Trust for the removal of debris - 28/6 Advised to contact the Environment Agency - 28/6 CRT advise that they will only get involved if large items in river - suggest getting in touch with Riparian owner - 11/7 Email sent to Customer First - 11/7. Rubbish has been moved away by the force of the river - 20/7
310	28/06/2022	Possibility of grant funding for enhancement of shop fronts in Todmorden town centre	Possibility of grant funding for enhancement of shop fronts in Todmorden town centre. Reported by Cllr.P Taylor	Emailed Customer First - 28/6	Customer First advised that there are no grants available for this.

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317	20/07/2022
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	Fly tipping at back of Halifax Rd houses	Emailed Street Cleaning team - 20/7	Issue resolved - 5/8
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