

Completed Issues	Date Raised	Issue Type	Priority	Description	Actions	COMPLETED
1	30/01/2019	Footpath		Complaint about footpath 32 at Eastwood	Letter to be written to Calderdale Council's Highways and Engineering. To include in the letter a request for advice regarding extent of Calderdale Council's powers. To invite a representative from Calderdale Council to a future Development Committee meeting to discuss the issue and other footpaths and obstructions issues. To copy in the Welfare Officer at Defra and seek information regarding dealing with unruly animals. That the letter be sent under delegated powers due to the urgency of the matter.	20/2 Response received from Highways Enforcement Officer. He was asked if compliance could be brought forward and to be kept informed of developments. It was agreed to write to the planning officer to ask if buildings have been unlawfully constructed.
1a	30/01/2019			13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to the Highways Enforcement Officer asking how Calderdale will proceed. Email Animal Welfare Officer copying in HSE and Environmental Health.	13/1 Footpath open	Email reported they have checked the area and it was clear of glass. They spoke with the bar staff and they understand that it is Wetherspoons responsibility to remove any glass on the road outside - 13/2
2	24/04/2019	Fly tipping		Fly tipping Rose Bank Road	Fly tipping of tyres on Rose Bank Rd, a local conservation area. Member had been advised by Calderdale that the land was privately owned and items could not be removed. Letter to be written to owner of the land to ask for the tyres to be removed and copied to the Democratic and Partnership Services and Safer, Cleaner, Greener	Emailed Calderdale 23/10. Response received- this is not regarded as fly tipping as it is on landowners land-28/10. Cllr Pat Taylor informed-28/10
3	24/04/2019	Footpath		Loose paving stones at bottom of Longfield Rd	Deputy Town Clerk visited site and reported this to Calderdale who have appointed a contractor	This had also been reported by a resident - Area Maintenance Team attended following day and re-laid loose flags in footway.
5a	11/09/2019	Signage and gates		Gates at Lidl to the ponds had been left undone. Some street signs have been stolen/damaged	Concern raised by members	Clerk and Assistant Clerk met with 2 representatives of Safer, Cleaner, Greener who are responsible for street cleaning in Todmorden. Contact for issues were established, quarterly audits of street cleaning are to be made available to the Town Council, volunteer bins are planned for the centre of Todmorden and a volunteer coordinator has taken up post - 27/11

5b	13/11/2019	Site security at Lidl	Concern about health and safety as the gate to the lagoons has been left open on several occasions	This was raised by the Clerk with Inspector Doughty and the PCSOs are to check the gate on their rounds. A member of the public mentioned that there is a hole in the wall from the canal footpath behind the lagoons. The Clerk agreed to feed this back to Insp. Doughty.	
7	21/08/2019		Side of market area towards the Bus Station	13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to Highways Enforcement Officer asking how Calderdale will proceed . Email Animal Welfare Officer copying in HSE and Environment Health.	Advised to Calderdale 22/8 - location appears to be Market Hall Footpath, this is unadopted and Calderdale do not cleanse gullies on private roads-23/10
8	21/08/2019	Blocked drains	Off Stansfield Road below Hall Wall	Concern raised by members	Advised to Calderdale 22/9 - not clear about this location, unable to find anything logged under Stansfield Road-23/10. Confirmed to Calderdale that the location is by the Todmorden Chippy OL14 5BB and area. 24/10 Calderdale had Service Request logged on 31/07/19 for this location. Gullies are inspected along this road almost daily as it is a main commute for our drainage superintendent. They are designed to cope with a certain amount of water and were inspected 28/07/19 and 30/07/19, no flood risk, seen to be overwhelmed after heavy rainfall but not blocked. They will be cleansed on the next cyclic visit.
10	02/10/2019	Signage	Sign issue for Rise Lane	Concern raised by members	Cllr Martin advised issue has been resolved
11	02/10/2019	Pavement	Calder Street. Right hand pavement (as seen from the Town Hall) flagged and in good condition. Left hand pavement originally flagged but more than half of the flags have been removed and replaced with patches of different sorts of asphalt. Very pitted and uneven. As there is no light on Calder Street and the asphalt is black this pavement is hazardous after dark.	Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pave pavement in a future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2

12	02/10/2019	Pavement	School Lane , corner of front of Methodist Church to Myrtle St. Left hand footpath that follows the side of the Central Methodist Church, which is pitted with many patches	Raised by member. Town Clerk to write to Calderdale Council to ask for these to be included in a future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2
13	02/10/2019	Pavement	Myrtle Street - both sides the asphalt is in poor condition	Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pavement in future programme of work. Cllr Holmstedt provided photos and provided specific descriptions. In future, members requested to let Susan (Assistant Town Clerk know of any further issues like this. She will keep a log of issues and periodically update members about this at meetings. Susan also to liaise with Calderdale Council about issues on log.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. On inspection on 9/1/20, the Area Superintendent found the footway was unsightly and needs tidying up (when funds are available) but is safe - 3/2/20
14	02/10/2019	Pavement	School Lane, corner of front of Methodist Church to Myrtle Street. Left hand footpath that follows the side of the Central Methodist Church, which is asphalt, is pitted with many patches.	Raised by member. Town Clerk to write to Calderdale Council to ask for these to be include work to this pavement in future programme of work.	28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2
15	02/10/2019	Litter	Litter in town	To be raised at 13/11 Development Committee meeting	
17	23/10/2019	Fly tipping	On Broadcarr Farm as overlooked by 12 Manor Close, Lee Bottom Issue raised by Pat Taylor along with photos	Emailed Calderdale 23/10	

19	23/10/2019	Green space	Denis's Field has had been identified as area for building development. Requests received for it to be designated green area.	Development Committee agreed at 23/10 meeting that Denis's Field be a designated Green Space with Neighbourhood Plan.	Town Clerk wrote to Calderdale MBC to advise them of this inclusion.-5/11 Letters send to those who wrote to the Council and in respect of the letters from schools, confirmation that these were sent on behalf of the Governing Bodies-5/11 Proposed designation fed into Calderdale Local Plan - Feb 2020. Calderdale advised that Denis's Field in process of being designated an area of interest - 22/6 Clarified with Calderdale, although site has been designated as an area of interest it is to remain on the Local Plan - 16/9 Designation put in place June 2020 however land is still in Local Plan.
21	23/10/2019	Potential re-opening of railway station at Cornholme	Development Committee agreed to support any proposals for this station to be reopened.	Clerk to request a copy of the footfall survey from Calderdale and report back.	Clerk sent letter to Calderdale about Foot Fall survey - 11/11 No survey carried out - 26/2
24a	13/11/2019	a.Litter in the town, especially from takeaway meals and around the bus station. Inadequate bins and street cleaning	Concern was raised at the Development Committee meeting 13/11	Clerk to investigate with Calderdale and First Group buses and report back to a forthcoming meeting of the Committee - 13/11	Susan met with cleaning manager 10/12. 2 bins to accommodate stubbing out and storing cigarette butts to be swapped for existing ones around the Town Hall. Calderdale do not have the equipment to deep clean pavements to remove chewing gum. If the Town Council want this they will need to identify the area they want cleaning and pay for the cost of contractors. A list of suggested contractors and likely cost will be provided to the Assistant Town Clerk by the end of February 2020. There is currently a spending freeze at Calderdale but when this is lifted there may be a possibility of Calderdale meeting half the cost and the Town Council would meet

24b	04/12/2019	b. Cigarette butts and chewing gum around the Town Hall	Concern about this raised at the Development Committee meeting 4/12	Contact was made with Calderdale to enquire about these issues. This is going to be investigated and feedback given - 10/12	Susan spoke with Street Cleaning team 9/1, additional sweeping to take place in these areas on 10/1. Email sent to Environmental Health (including Street Warden Co-ordinator) about broken glass - also about state of bins on Calder St. This is being investigated by the Environmental team and the Warden Coordinator - 9/1. Calderdale has moved their bin away from next to the Biffa bins belonging to the nightclub. Also, received feedback from the cleaning team that some of the problem is caused by rubbish being blown into these areas from the market - 28/1. Email from Licensing Enforcement Officer who has made enquiries with the nightclub and will monitor the area
24c	08/01/2020	c. Glass and litter on Calder St. Also, general condition of seating areas outside public toilets Bramsche Sq. and Butterworth St	Concern about glass and litter on Calder St, Butterworth St and Bramsche Sq. at 8/1 meeting.	Contact made with Calderdale - 9.	Susan spoke with WYCA manager of cleaning at Todmorden bus station. There are 3 weekly cleans on Monday, Wednesday and Friday where the bins are emptied. On one of these days a deep clean is done for the bus shelters. 2 staff ( a cleaner and a principal cleaner) do the cleaning between 5-6am in the morning. there are 11 bins in the bus station but litter is an ongoing problem. Susan and Cllr White will meet the manager at the site on 7/1 to discuss. He has agreed to remind cleaners that the rubbish must be removed from the site after every clean. Letter sent to confirm this and the request a weekend clean. letter also written to First Group to request that the Biffa bin be locked

24d	13/11/2019	d. Litter and cigarette butts around the bus station and periphery	Concern was raised about litter in the bus station and peripheral area	Concern raised by members - 13/11	Email reported that they litter pick on a daily basis in Bramsche Sq. They also take care of the greenery there. and are not aware of any additional commitment made in the past - 12/2
24f	05/02/2020	f. General state of Bramsche Square	Concern raised at Development Committee meeting that a commitment had been made in the remove litter and tidy up Bramsche Sq.	Contact made with Street Cleaning team - 11/2	Chasing email sent to Environmental Health/ Street Cleaning Team - 19/2 Email received from Environmental Health that the manager of the Street Cleaning Team and the Upper Valley Warden Coordinator will pick this up - 20/2 Response from Upper Valley Coordinator that it will be discussed at the next SCG meeting but that all resources are taken with the flood relief work - 24/2 Warden Coordinator emailed that she will liaise with the wardens to see if they can use their graffiti removal kits. Unfortunately this does not work on some surfaces. They will liaise with Customer First about the areas they cannot deal with - 24/2 Update from Upper Valley

24g	08/01/2020	g. Graffiti on Butterworth St and around Millennium Building	Concern raised at 13/11 Development Meeting.	Reported to Environmental Health, Warden Coordinator and Street Cleaning team - 8/1	Response from Manager saying a survey of the recommended area will be conducted w/c 24/2. He said that there is no budget until at least April 2020. He will contact Cllr Needham to prioritise those bins most required. TTC may need to fund some - 20/2 Feedback from the Street Cleaning Manager was that recycling bin will be moved from its current situation on Burnley Rd across the road to be near the bus station. He expressed concern about the number of bins requested and this number would make the round too long. He is to arrange walk round with Cllr Needham and the Assistant Town Clerk - 5/3
24h	20/02/2020	Additional bins required at various locations in Todmorden	Cllr Needham has produced a report listing the areas where additional bins are required	Contacted Manager of Street Cleaning Team - 20/2	Assistant Town Clerk photographed the fencing and gate and a letter was sent to Lidl Estates to query whether the fencing is temporary, the gaps under the fence, the uneven gate, the small padlock and bolt as well as the feedback received that the lagoons are being infilled - 11/12
26	10/07/2019	New build of supermarket	Feedback is that residents have received communication about the build. Also, planning permission was requested for illuminated branded signage.	Contact made with Aldi for an update.20/11	Update from Aldi - building on site to commence October 2020 and store opening planned for March 2021 - 16/12

27	04/12/2019	Delay in planning permission resolved for Cinderhill Todmorden - application 18/01496/RES		Concern was raised at Development Committee meeting 4/12	Email sent to Planning Team - 10/12	Chasing email sent - 27/1 Planning team requested reference number for the site - 8/1. Reference emailed to Planning team 9/1. Planning permission has already been given - 19/2
29	20/11/2019	Problems exiting residents car parking spaces at Ridgefoot on Cobden Rd.	completed	This was raised by Cllr Pat Taylor	Contact made with Calderdale Highways - 16/12	Minor Works Webform completed for Highways to suggest yellow lines be put on Cobden St. Priority is given to sites where there has been an accident. The first step will be for an inspector to take a look at the site - 16/12 Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 8/3 Response from Highways that the Traffic Team are still awaiting on an assessment by the Traffic Liaison Officer - we will be contacted after this has happened - 10/3 Response from the Traffic Liaison Officer is that yellow lines cannot be applied as this location does not meet the criteria as the road is a back street. Suggest that the police be involved if someone is

30	05/12/2019	Overgrown garden at Shade between Back Waterloo Terraces and 193 Rochdale Rd.	This was raised by Cllr Greenwood. He mentioned a local resident would be interested in helping with gardening in this plot.	Contacted Rivers and Canals Trust and their local office are going to get in touch within 24 hours - 28/1 Leeds office emailed, photos sent for issue to be investigated. 28/1 Email from Canal & River Trust - this is not their responsibility. 28/1 Assistant Town Clerk contacted Todmorden in Bloom and they are happy to work with local residents to improve this area - 1/2 Assistant Clerk took photographs of the two area, one a raised flower bed, the other, an area of raised flower beds behind lock and key which formed part of the upgrading of the flood defences in Shade. Contact made with Todmorden in Bloom - 1/2.	Todmorden in Bloom are happy to be involved and will knock on local doors to see if local people would be interested in looking after these - 8/2 Follow-up email sent to Todmorden in Bloom - 19/2 Email sent to the Environment Agency to request access. They confirmed that the land does not belong to the Environment Agency - 5/3 Confirmation received that the land does not belong to the Rivers and Canals Trust or Calderdale MBC. It was recommended that the Land Registry at Nottingham be consulted - 5/3 Land Registry shows that there is no registered owner for this land - 9/11
31	16/12/2019	Blocked drain on corner of road by Todmorden Library. Also the street sign on same corner is damaged and cannot be read.	This was raised by Cllr Potter	Contact made with Calderdale-17/2	The clearing of the drain and damaged street sign has been raised as a job by Highways-18/12 Gully cleansing request (SR 348834) passed to contractor for cleansing subject to access and parked cars – should have been completed. Chasing email sent to Calderdale to see if work has been completed - 19/2 Chasing email sent to Calderdale to see if work completed - 9/3 Response from Highways that this job has should have been completed but the system not updated yet as Calderdale inundated with requests for gully cleaning following floods - 10/3

32	16/12/2019	Cycle racks/storage near market	This was raised by Cllr Pat Taylor. There is nowhere for visitors to the market to securely leave their bikes. Pollination St and the Brook St car park may be able to accommodate bikes - 17/12.	Researching contact at Calderdale. Also to be raised at Climate Emergency Committee - 17/12. Identified contact at Calderdale and they have offered to purchase and install racks - 28/1. Cllr Pat Taylor and Cllr Coleman-Taylor consulted about type of stand and location - 4/2 Discussed The clerk will explore options and report back with an integrated approach for cycle racks and car parking and to investigate potential funding opportunities for this -26/5 Proposals for additional cycle racks received from CMBC 15/3/21. See item 170	
34	14/01/2020	Parking problems on Cobden St	This was raised by Cllr Pat Taylor	Contact made with Highways - 16/1	Responded that yellow lines could not be considered to prevent the parking. Cllr P Taylor informed
35	14/01/2020	Security issues and general appearance of railing around Peace Garden	This was raised by Cllr Pat Taylor	Contact made with Calderdale Highways -16/12	Confirmation received from Safer, Greener, Cleaner that the railings are the standard ones for Calderdale. If Todmorden would like different ones, they will need to be funded locally - 19/2
36	08/01/2020	Raised/displaced paving slab outside market	This was raised at 8/1 Development Meeting	Fault raised with Calderdale 14/1	Calderdale advised that the displaced paving stone on the steps of Brook St car park has already been reported. Repaired 10/2
39	15/01/2020	Could Todmorden centre footpaths be uplifted as part of A646 pedestrianisation plan	This was raised by Cllr Holmstedt	Contact made with Calderdale-17/12 This has been passed to the Streetworks team	Fed into A646 consultation - 13/2 Business case for the A646 scheme to be submitted to West Yorkshire Combined Authority in August. Calderdale are seeking to include additional public realm works which would include some upgrades of footways in the town centre. They are also working alongside the team developing proposals for the Town Hall to ensure that the schemes complement each other 30/4

40	15/01/2020	Deep floodwater present in Centre Vale Park near to the 2nd Lodge. Reported by Cllr Kent at the Climate Emergency Committee - 15/1	The flooded area is around 6ft deep and the fencing is falling down.	Reported to Calderdale Customer First - 21/1	
41	27/01/2020	Consultation about proposed removal of 2 phone boxes	Phone boxes outside post office, St Petersgate in Walsden and adjacent to Longfield Way. Consultation took place at 5/2 Development Committee meeting	On 5/2/20 agenda of Development Committee	Response to consultation sent to Calderdale confirming that the phone boxes concerned meet the criteria for retention 18/2
42	29/01/2020	Slip hazard on footpath around the Duke of York pub on Halifax Rd.	The pub has two downspouts (one to the side and one to the front) which take rainwater from the guttering to the pavement. Where the water hits the pavement, green slime has accumulated and is a slip hazard	Registered with Calderdale - 29/1	Chasing email sent to Highways - 19/2 Chasing email sent to Highways -9/3 Highways informed that Safer, Cleaner, Greener completed the power wash of this pavement on 5/2 - 10/3
46	03/02/2020	Blocked drains	Several gullies on Kilnhurst Rd between Badger Wood and canal bridge are completely blocked causing rainwater to flow down hill to the canal bridge.	Reported to Calderdale-3/2.	Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Gullies cleansed, clear and running (apart from 1 where was car parked) on 2/3 - 10/3
50	27/01/2020	Potentially dangerous scaffolding on Water St	Cllr White raised this issue with the Town Clerk	Town Clerk raised this with Building Control and the site was inspected on 30/1. The assessment was that neither the building nor the scaffolding pose an immediate threat to the health and safety of the public. Advice was that this issue is covered by the Health and Safety Executive. This information was forwarded to Cllr White on 30/1	Scaffolding removed - 19/2

52	08/01/2020	Opening of Minor Injuries Unit at Todmorden Health Centre	Opening of Minor Injuries Unit at Todmorden Health Centre	Letter sent 5/2 chased 29/6 - reply will be received by 29/7	Response	Letter received from CCG that there are no plans to open the minor injuries clinic - September 2020
53	05/02/2020	Resident of Together Housing Ashenhurst Rd bungalows	Problem caused by sump pumps	Write to Calderdale Environmental Health expressing concerns and requesting risk assessment. 31/7 Mayor said he had seen the houses and a video was handed to Town Clerk for copying. A joint letter be written by Calderdale Ward Councillors, the MP and Todmorden Town Councillors to Calderdale Town Council. An update from Environmental Health said specific addresses were needed to progress this.		Update sought from Highways...this is not part of their responsibility-3/2
55	06/02/2020	Rubbish dumped on street	Large amount of rubbish on path on Gledhill St	Reported to Street Cleaning Team-11/2		Chasing email sent 9/3
57	10/02/2020	Problem with river wall being too high causing flooding	Wall between the flood plain and the Calder river by Orchan Way is too high. Some of wall knocked down by flood water together with wall on Orchan Rd cul de sac. Contributed to flooding where there has been none before	Reported to Calderdale-11/2		Problem is being dealt with by Environmental Health team - 9/3 Environment Agency are clearing the culvert at Stoney Royd Lane at end Aug 2021 and work will take 3 weeks - 31/8
60	08/02/2020	Dangerous barn at Stoodley Hall, Stoodley Lane OL14 6HA	Reported by Cllr P Taylor who is very concerned this barn roof and gable end is unsafe especially with the inclement weather	Reported to Building Control-12/2.		Report back that owner has arranged structural engineer survey. In the meantime, temporary barriers have been put in place to protect the site -13/2
68	15/02/2020	Heavy rainfall causing bank to move forward and damage resident's garden wall	Heavy rainfall caused the land above garden in Hallroyd Crescent (SD 94177 24428) to cause serious movement in stone garden wall.	Raised with Network Rail (Asset Protection) - 17/2. Reported that the land is owned by local investment company - 17/2.		Calderdale Council has repaired the wall - 20/2

85	01/06/2020	Pest infestation	Rats seen at Patmos Gardens - reported by Cllr Skelton	Reported to Environmental Health team - 01/06	Calderdale do not deal with directly with pests, advise contact Yorkshire Water. They can for a fee, treat the pest. Household waste deal with this, not Environmental Health. Asked if they can provide service? - 8/6 Reported to Yorkshire Water- 4/6 Chased Yorkshire Water 10/8
88	03/06/2020	Potential danger on building site	There is a large pile of earth with a digger on the top that looks dangerous. Reported by Cllr the Revd G Kent	Reported to Building Control - 4/6	Dangerous parking issue reported to Customer First (for Highways) - 4/6 Advised to report to HSE, done 9/6
89	01/06/2020	Boots Pharmacy (Lower George St) closed to customers	Customers inconvenienced because Boots not open during scheduled opening times due to staff shortages and lack of management back up. Reported by Cllr M Taylor	Reported to Boots Customer Service - 3/6	Response received from Customer Services that the local manager has been asked to respond - 16/6 No reply received - 2/12
90	15/06/2020	Noise pollution	Resident complained about noise pollution from Physique Gym, Walsden. Reported by Cllr M Taylor	Reported by Cllr M Taylor and Assistant Town Clerk to Calderdale Council 15/6 Issue raised with Head of Environmental Health - 29/6. Response received from senior Environmental Health Officer. The situation has been investigated, site visits have taken place. There is no issues to answer - 13/7	
92	26/05/2020	Purchase of trees under Buy a Tree Scheme	TTC had purchased 3 trees in the Buy-a-tree scheme Autumn 2019. It was noted that the arrangements for the planting of trees purchased from Calderdale's Buy-a-Tree scheme had not gone to plan. Todmorden in Bloom had agreed to plant two of the trees at Lobb Mill instead.	Further trees to be purchased through this scheme later in 2020 when the scheme is open.	The Sweet Chestnut should be F.O.C. Two Silver Birch will also be purchased (as requested by the Friends of Centre Vale Park- 26/5 Email sent to Calderdale to place order for 2020/21 as above - 22/9 Confirmation trees are available - 24/11
94	22/06/2020	Designation of green space in Neighbourhood Plan	Agreement to include Denis' Field in NP as designated green space	Notification included in CMBC consultation for Local Plan - 02/20 Notification received from CMBC that Denis' Field has been nominated as an Asset of Community Value - 22/6 Email sent to CMBC to clarify process for Denis' Field becoming an Asset of Community Value and the benefits that come with this - 22/6 Response was that Denis' Field had protection for the next 5 Years - 10/8	

95	29.06.20	Provision of recycling bins	Resident in Walsden has requested 2nd recycling bin but has been refused. Issue raised by Cllr M Taylor - 29/6	Email sent to manager of household waste team - 29/6	Issue resolved - 3/7
96	01.07.20	Resident issue with flood gates	Resident issue with flood gates. Reported by Cllr P Taylor	Spoke to Cllrs T Greenwood and K White. Emailed Daisy Wilde and she is going to resolve with the SCG team and liaise with resident direct about solution - 2/7 SCG are going to liaise with landlord to pay for new flood gates - 2/7	
97	07/07/2020	Installation of beer garden	Resident in Walsden reported that the Wagon and Horses pub has created a beer garden with covered area. Reported by Cllr M Carrigan	Discussed with planning officer and online report made - 8/7 Chased 22/9	Email received from Enforcement Team that no action will be taken as there are more serious issues to pursue. Also received email from new Enforcement Officer requesting photos - 15/10 Photos sent 19/10 Enforcement Officer responded that issue not serious enough to warrant action - 26/10
98	02.07.20	Issue with removal of flood gates	Shop owner had problem with flood gates removed during Storm Ciara	Investigated and reported to Upper Calder Valley coordinator - 6/7	Issue resolved - 6/7
100	27/07/2020	Fly tipping	Fly tipping on waste ground (asbestos?) on Woodhouse Grove	Reported to Calderdale 27/7 Spoke to SCG - they will involve asbestos sub-contractors if necessary and will generally clean the area - 17/8 Chased with SCG - 22/9	Work completed - confirmed September 2020
102	10/08/2020	Sharps and syringes outside Town Hall.	When Tod in Bloom weeded outside at the Town Hall over the weekend they found sharps and syringes.	Clerk reported this to Upper Valley coordinator and she reported this to Safer, Cleaner, Greener - 10/8 SCG reported that sharps had been removed - 17/8	
103	12/08/2020	Bags left outside Sue Ryder shop on Bramsche Square	Reported by Cllr C Potter	Reported to SCG 12/8. Removed 13/8	

104	05/08/2020	Report from Tod in Bloom that a rough sleeper was sleeping on Town Hall steps	Reported by Clerk to Upper Valley Coordinator	PCSOs advised through online contact - 17/8 Upper Valley coordinator reported that they had advised PCSOs and local support teams about the rough sleeper - 17/8	
105	12/08/2020	Poor state of road on Stoodley Lane	Poor state of road on Stoodley Lane. Reported by resident.	Assistant Town Clerk visited and took photos and submitted to Calderdale. The road is not adopted but it seems Calderdale did repair the mouth of the road around 10 years ago and installed a speed bump.- 17/8 Response received from Calderdale that the Rights of Way Officer will make a site visit - 19/8 Right of way officer inspected this. As the road is unadopted the maintenance of the road is the responsibility of residents. Resident informed - 8/9	
106	17/08/2020	Bin collection issues	Resident reported having problems with bin collection supplies-17/8	Contacted Home Collection Team - 17/8 Passed response on to resident - 18/8	
107	18/08/2020	Possibility of block paving being replaced with tarmac. Reported by Cllr P Taylor - 18/8	Resident reported issues as Yorkshire Water have said they wish to replace the block paving on Stonemere Avenue with tarmac.	Email sent to Highways and Engineering to establish facts - 18/8	Response from Highways - they have not received request from Yorkshire Water - 19/8 Email sent to Highways and Engineering to ask how they would deal with such a request if they receive one - 19/8
110	26/08/2020	Overgrown trees by Shade playground on Knowlwood Rd	Overgrown trees by Shade playground on Knowlwood Rd. Reported by a resident to Cllr M Carrigan	Reported to Philip Johnson at Calderdale - 26/8	Response from Richard Robertson - the trees were trimmed earlier in the year but only enough for health and safety not for light/views. One option is for the residents to fund the trimming to hedge height and Calderdale will maintain this - 2/9

111	25/08/2020	Damaged wall and deposits of boulders in garden of resident	Damaged wall and deposits of boulders in garden of resident since 2018	Reported to Calderdale - 26/8 Calderdale advised that the moorland behind the property is in private ownership and therefore not the responsibility of the Council - 8/9	Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Response said that this had been passed to a contractor for hand cleansing on 4/2. It should have been completed but the system has not been updated yet due to workloads after the recent flooding - 10/3
112	01/09/2020	Blocked drains	Blocked drain outside 38 Kilnhurst Rd is flooding. Reported by Cllr Levick. Also drain outside 29 Kilnhurst Rd blocked with asphalt.	Reported to Calderdale 1/9	Drains repaired May 2021
113	08/09/2020	Storm drains in Cornholme . Reported by Cllr T Greenwood	Resident concerns about capacity of storm drains off Burnley Rd, Pudsey Rd and Lincoln St - 8/9	Reported to Calderdale for cleaning. Also emailed Highways and Engineering to request copy of inspection and cleaning schedule -8/9	After various generic emails received, emailed individuals with specific responsibility - 23/9
114	08/09/2020	Bacup Rd is full of potholes and needs remaking. Reported by Cllr M Taylor	Bacup Rd is full of potholes and needs remaking	Site visit to take photos and reported to Calderdale - 8/9 Work underway until 23/10/20	
116	08/09/2020	Paint dried on surface of St Peter's Gate, Dampier Street and Knowsley Avenue. Reported by resident	Paint dropped from skip onto road surface	Reported to Calderdale - 9/9	Street Team cleaned the paint 10/9

117	16/09/2020	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood	Email to Customer First - 17/9 Email sent to Waste Manager to check issue - 22/9 Feedback received from Waste Manager that waste and recycling vans have not had a problem accessing Knotts Rd - 25/9	Problem alleviated (email from Cllr T Greenwood) - 9/2
118	16/09/2020	Concrete posts and wire fence on Knotts Rd	Concrete post is issue on Knotts Rd - could belong to Network Rail. Reported by Cllr T Greenwood	Email to Network Rail - 17/9 Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11	Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11 NR has written to Northern Rail to ask them to do any necessary work as they lease the land - 16/11 Issue has been referred to the Station manager (Northern Rail) at Walsden for action - 16/11

120	11/09/2020	Storm drain issues on Burnley Rd, Lincoln St and Pudsey Rd Cornholme	Storm drain issues on Burnley Rd Cornholme- reported by Cllr T Greenwood	<p>Email to Highways and Engineering to ask for a responsible manager to contact about this - 11/9 No response received, tried Customer First - no alternative contact - 11/9 Emailed individual in Highways asking for contact - 14/9. Spoke to Cllr P Ripley - the resident at 733 Burnley Rd permanently has flood gate in place because of concerns as his front door is low to the pavement. The flood drain is partially blocked. Cars seldom park there so cleaning is not prevented - 21/9</p> <p>Email sent to Highways named individuals for drains and flooding - 22/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9</p> <p>Email sent to engineer for Strategic Infrastructure - 4/11 Response received that contact has no involvement in this area and can give no contacts - therefore to contact Customer First again - 4/11</p> <p>Email sent to Customer First, Highways and Engineering, Francis Gorman, Mohammid Adjid to ask for a response to the several emails - 4/11</p> <p>Response from Highways was that: Burnley Road is cleansed every 6 months and the gullies are clear and running. Pudsey Road was inspected by our Drainage Superintendent (Fran Gorman) again a few weeks ago and the gullies are fine, although the road is tree lined so it was pointed out leaves would become an issue. Lincoln Street, we tried to do twice to inspect and a car was parked on the gully but it was last cleansed 21/07/2020, so will still be clear and running as long as residents have not put anything down it. Burnley Road,</p>	
124	20/10/2020	Road closure	Bridge, Calder and Water St (Halifax Rd entrance) have been closed - is this part of the work under the A646 consultation? Reported by Cllr C Potter	<p>Email sent to Steven Lee - 20/10 Funding is still being sought for the proposed A646 plans. The road closures are measures to alleviate Covid19 by closing narrow roads to allow more space for pedestrians</p>	
126	30/09/2020	Speeding on Lumbutts Rd	Speeding on Lumbutts Rd raised by Cllr P Taylor. Suggestion that 20MPH restriction be applied	<p>Reported to Calderdale - 18/10</p> <p>Response received that only in priority areas in busy roads with a high casualty rate are considered for 20 MPH restrictions. The scheme is only a sign-only scheme and Calderdale had no enforcement powers. It will be referred to WY Police though for action - 20/10</p>	
130	26/10/2020	Closure of Rochdale Rd	Closure of Rochdale Rd to enable demolition of Shade Chapel. Reported by Cllr. P Taylor	Emailed Steven Lee - 26/10	<p>Timetable still being developed. The road will be closed for one weekend, the rest it will be subject to traffic management - 26/10</p>
131	29/10/2020	Does CMBC own grassy strip on Lee Bottom Rd	Does CMBC own grassy strip on Lee Bottom Rd. Reported by Cllr P Taylor	Emailed Highways at CMBC - 29/10	

133	26/10/2020	Graffiti	Graffiti reported in several locations in town: in the park near the bandstand, on the factory shop, B&M, Side of Market Hall, Oddfellows Hall, Dale Street, and Union Street.	Emailed Streetcleaning team manager - 26/10 Manager Street Cleaning team said that graffiti had been removed from the factory shop and other locations. Unfortunately the result is not always perfect. They will deal with graffiti near the bandstand when there is a dry day - 5/11	
135	11/11/2020	Obstructed pavement	Glen View St has pavement obstructed with fly tipping and unsightly plant pots making it difficult to access	Emailed Calderdale - 11/11 to report as litter incident online on CMBC website. This done 16/11	Asked
138	24/11/2020	Outside gym at Centre Vale Park	Many of the pieces of equipment have seized up and need servicing/repairing/replacing. Reported by Cllr C Potter	Email to Calderdale Customer First - 24/11	SCG informed that lubrication has been applied to equipment and some minor repairs to prevent squeaking have been made - 1/12
139	24/11/2020	Closure on bridge over pond in Centre Vale Park	Bridge is currently closed off - because of Covid19? Reported by Cllr C Potter	Email to calderdale Customer First - 24/11	SCG informed that bridge has been closed because a rotten section has been vandalised. Will be repaired when resources allow - 1/12
140	01/12/2020	Graffiti	Graffiti on front of bandstand in Centre Vale park. Reported by Cllr P Taylor	Reported to Calderdale - 1/12	SCG informed that graffiti to be removed 1/12
147	09/12/2020	Gridlocked roads in central Todmorden	Roads have been gridlocked because of the work on the Shade Chapel culvert as well as Northern Power is various sites in Rochdale Rd.	Reported to Steven Lee and Alison Stoutt - 9/12. Some minor changes made to Rochdale Rd traffic lights to accommodate school pick up times when most of the traffic build up seems to be taking place - 11/12 Email from Town Clerk to Alison Stoutt - works relate to 5G it seems - could these be postponed as causing severe problems for town centre. Also, there are queues outside school pick up times - 15/12	Alison Stout reported that they had no information about 5G work but councils are expected to cooperate with speedy rollout. The EA work at Shade Chapel will take 20-26 weeks and is essential to make the site safe and prevent flooding. Traffic control will be removed over Christmas period but will be there again in January. Work on road outside Aldi to start January 4th. - 15/12. Town Clerk responded that would appreciate a holistic approach in the town centre in future (especially in run up to Xmas). - 15/12
149	14/12/2020	Parking near Aldi	2 free parking spaces are to be lost with building of new crossing near Aldi.	Wrote to Aldi to find out if shoppers not using Aldi could park in Aldi to compensate for lost spaces - 14/12	Aldi responded that customers can park for up to 90 minutes - 4/1/21

158	02.02.2021	State of towpath between Todmorden and Littleborough	Towpath between Library Lock Todmorden and Littleborough is very muddy making it difficult to walk on. Reported by Cllr P Ripley	Reported to Canals and Rivers Trust - 2/2	Response from CRT - they have bid for funds to upgrade the towpath between Todmorden and Warland - 2/2
165	44249	Fuel spillage into Folly Dame	Roadworks on Woodhouse Rd has led to a fuel spill that has leaked into Folly Dam. Cllr P Taylor reported.	Reported to Calderdale Council - 23/2	Calderdale reported that many people had reported this and it is being dealt with - 24/2
167	09.03.2021	Rats near 626 Rochdale Rd and chapel	Reports of rats near properties on Rochdale Rd. Reported by Cllr M Doyle.	Email sent to Environmental Health - 9/3	Email received, the owners of the property and chapel will be identified by the Community Safety Team and they will be asked to lay vermin bait - 10/3
172	11.03.2021	Blocked drain	Blocked drain on junction of Kilnhurst Rd and Beaconsfield St	Reported to Customer First - 11/3	
175	01.04.2021	Water leak in BT point	A BT point at Lee Bottom Rd OL14 6HF Opposite Fielden House is being impacted by a water leak. Reported by Cllr P Taylor	Reported to Calderdale and BT - 1/4	Advised to report to Yorkshire Water - ref: U209586 - 6/4 Reported to BT - 7/4 No action taken - reported to Openreach Network Operations-25/5 Issue resolved - 31/5
179	13.04.2021	Sewage flowing from manhole in road on upper part of Shaw Wood Rd near the farm	Sewage flowing from manhole in road on New Rd/upper part of Shaw Wood Rd near the farm. Grid 70a Reported by Cllr P Taylor	Reported to Yorkshire Water - 13/4	YW reported that they are aware and are planning out of hours desilting job to resolve the problem (case no: U206383-2)- 13/4 Rang Yorkshire Water for update - new case number - U234739 - 8/6 Phone call from Yorkshire Water - this job has waited because there is a need to close the road as it is busy. TTC will be informed when the job is to be done - 9/6 YW have visited site and have marked the area for the remedial work - 10/6 YW have cleared the blockage of rubble in the drain. However, repair work is required to the drain itself so YW will need to request a traffic management scheme from Calderdale to do the repair - 28/6 Yorkshire Water repaired initial problem - 1/7 Further problem requires road closure - will be completed 12/7
181	13.04.2021	Derelict mill	What are the plans for this site? What is being done to ensure the health and safety of the public whilst it is up for sale? Reported by Cllr T Greenwood - 13/4	Reported to Calderdale Planning Department - 13/4	Spoke to Planning Department. There are no plans at present although the possibility of using the mill for storage was discussed at one point. - 15/4

183	20.04.21	Missing street sign	Woodhouse Grove street sign is missing. Reported by Cllr L Levick - 20/4	Rang Customer First as this issue was reported several months ago and the sign was removed from the site. It has been reported to Highways to chase action - 20/4	New sign erected end May/Early June 2021-
185	22.04.21	Sunken drain	A drain behind the properties has sunken and has caused an accident. Reported by resident to Admin Officer	Reported to Customer First - 22/4	Response received that drain is on residents land and therefore the responsibility of repair is not the responsibility of the council - 27/4
192	18/05/2021	Closed cycling path	Closure of cycling path behind Centre Vale Park - reported by member of Round Table	Reported to Calderdale - 18/5	Highways requested more detail. Information requested from reportee - 25/5 Details of blocked path sent to Calderdale - REF 210608-000313 - 8/6 Reported that the path 'Lovers Path' has been repaired and is now accessible - 10/8
194	08/06/2021	Land Grab	Land grab of land between Gledhill St and Victoria Rd. Reported by Cllr L Needham	Reported to Calderdale Planning Enforcement Dept - 8/6	Planning Enforcement responded that no powers are available under the Town and Countryside Planning Act to help. - 22/6 Contacted Environmental Health and Daisy Wilde to see if they can offer support - 22/6 The issue has been reported to the Community Safety Team, and Age Concern. Also, one of the local wardens will visit when they are able to.-29/6
195	09/06/2021	Flood lights on Town Hall	Feedback received that the floodlights on the Town Hall are on during the day. Reported by Cllr M Doyle.	Reported to CAFM - 9/6	CAFM will reset the timer - 9/6
197	15.06.2021	Permitted vehicle parking on residential streets	Permitted vehicle parking on residential streets/residential permit parking schemes. Reported by Cllr T Greenwood	Email sent to Highways and Engineering - 15/6	Issue has been referred to the Traffic Team - 15/6 Chased as no reply received - 26/7 Traffic Liaison Officer response received about parking and residential parking schemes - 10/8
198	16.06.21	Planning Issues Hollins Mill	Planning Issues Hollins Mill. Reported by Cllr M Doyle	Meeting of interested parties scheduled for 28 June- 16/6 Issue to be raised at Development Committee on 21 July 2021	Duplicate
203	28.06.21	Delay in alcohol premises license	Delay in alcohol premises license approval. Reported by Cllr P Taylor	Reported to Calderdale - 28/6	Response received that applicant would be offered support - 28/6

204	19.06.21	Fair has left large ruts in grass at Centre Vale Park	Damage to ground at Centre Vale Park. Reported by Cllr P Taylor	Reported to Customer First and Upper Valley Coordinator -19/7	Licensing Officer will take up issue with fair officials-20/7
205	21.07.21	Noise from Physique Gym	Unacceptable Levels of Noise From Physique Gym, Hollins Mill, Walsden. Reported by Cllr M Doyle	Reported to Environmental Health - 21/7	
211	10.8.21	Speeding on Burnley Rd at Lydgate	Speeding on Burnley Rd at Lydgate. Reported by Cllr. L Needham	Emailed Upper Valley Coordinator and Calderdale Traffic Officer - 10/8	Traffic Officer replied that speed checks were done in 2007 and more recently and the speeds recorded do not meet the criteria for speed cameras. He has requested that the Upper Valley Coordinator consider doing SID checks on this stretch of road - 10/8 Email to Traffic Officer to enquire if other forms of traffic calming can be considered - 12/8 Traffic Officer advised that resources for traffic calming are prioritised for locations with high accident statistics - 12/8
218	31/08/2021	Request for green bin	New customers are not being accepted. Reported by Town Clerk.	Emailed Waste Manager -31/8	Resident has been put on waiting list as currently there is no capacity to collect from him - 1/9