

Item 9c Development Committee 20 July 2022 - Completed Development Issues Register

| Completed Issues | Date Raised | Issue Type | Priority | Description | Actions | COMPLETED |
|------------------|-------------|-------------------|----------|--|---|---|
| 1 | 30/01/2019 | Footpath | | Complaint about footpath 32 at Eastwood | Letter to be written to Calderdale Council's Highways and Engineering. To include in the letter a request for advice regarding extent of Calderdale Council's powers. To invite a representative from Calderdale Council to a future Development Committee meeting to discuss the issue and other footpaths and obstructions issues. To copy in the Welfare Officer at Defra and seek information regarding dealing with unruly animals. That the letter be sent under delegated powers due to the urgency of the matter. | 20/2 Response received from Highways Enforcement Officer. He was asked if compliance could be brought forward and to be kept informed of developments. It was agreed to write to the planning officer to ask if buildings have been unlawfully constructed. |
| 1a | 30/01/2019 | | | 13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to the Highways Enforcement Officer asking how Calderdale will proceed. Email Animal Welfare Officer copying in HSE and Environmental Health. | 13/1 Footpath open | Email reported they have checked the area and it was clear of glass. They spoke with the bar staff and they understand that it is Wetherspoons responsibility to remove any glass on the road outside - 13/2 |
| 2 | 24/04/2019 | Fly tipping | | Fly tipping Rose Bank Road | Fly tipping of tyres on Rose Bank Rd, a local conservation area. Member had been advised by Calderdale that the land was privately owned and items could not be removed. Letter to be written to owner of the land to ask for the tyres to be removed and copied to the Democratic and Partnership Services and Safer, Cleaner, Greener | Emailed Calderdale 23/10. Response received- this is not regarded as fly tipping as it is on landowners land-28/10. Cllr Pat Taylor informed-28/10 |
| 3 | 24/04/2019 | Footpath | | Loose paving stones at bottom of Longfield Rd | Deputy Town Clerk visited site and reported this to Calderdale who have appointed a contractor | This had also been reported by a resident - Area Maintenance Team attended following day and re-laid loose flags in footway. |
| 5a | 11/09/2019 | Signage and gates | | Gates at Lidl to the ponds had been left undone. Some street signs have been stolen/damaged | Concern raised by members | Clerk and Assistant Clerk met with 2 representatives of Safer, Cleaner, Greener who are responsible for street cleaning in Todmorden. Contact for issues were established, quarterly audits of street cleaning are to be made available to the Town Council, volunteer bins are planned for the centre of Todmorden and a volunteer coordinator has taken up post - 27/11 |

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| 5b | 13/11/2019 | Site security at Lidl | | Concern about health and safety as the gate to the lagoons has been left open on several occasions | This was raised by the Clerk with Inspector Doughty and the PCSOs are to check the gate on their rounds. A member of the public mentioned that there is a hole in the wall from the canal footpath behind the lagoons. The Clerk agreed to feed this back to Insp. Doughty. | |
| 7 | 21/08/2019 | | | Side of market area towards the Bus Station | 13/3 An update was received from the Highways Enforcement Officer following action 643. The footpath was still blocked. That a further email be sent to Highways Enforcement Officer asking how Calderdale will proceed . Email Animal Welfare Officer copying in HSE and Environment Health. | Advised to Calderdale 22/8 - location appears to be Market Hall Footpath, this is unadopted and Calderdale do not cleanse gullies on private roads-23/10 |
| 8 | 21/08/2019 | Blocked drains | | Off Stansfield Road below Hall Wall | Concern raised by members | Advised to Calderdale 22/9 - not clear about this location, unable to find anything logged under Stansfield Road-23/10. Confirmed to Calderdale that the location is by the Todmorden Chippy OL14 5BB and area. 24/10 Calderdale had Service Request logged on 31/07/19 for this location. Gullies are inspected along this road almost daily as it is a main commute for our drainage superintendent. They are designed to cope with a certain amount of water and were inspected 28/07/19 and 30/07/19, no flood risk, seen to be overwhelmed after heavy rainfall but not blocked. They will be cleansed on the next cyclic visit. |
| 6 | 11/09/2019 | Potentially dangerous banking | high | Mons Rd - banking surrounding building site potentially slipping | Contacted Calderdale and site visit carried out and confirmed safe but to be kept under review. | Further contact 11th Oct and reported back to Calderdale and further visit undertaken and will continue to monitor |
| 10 | 02/10/2019 | Signage | | Sign issue for Rise Lane | Concern raised by members | Cllr Martin advised issue has been resolved |

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| 11 | 02/10/2019 | Pavement | Calder Street. Right hand pavement (as seen from the Town Hall) flagged and in good condition. Left hand pavement originally flagged but more than half of the flags have been removed and replaced with patches of different sorts of asphalt. Very pitted and uneven. As there is no light on Calder Street and the asphalt is black this pavement is hazardous after dark. | Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pave pavement in a future programme of work. | 28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2 |
| 12 | 02/10/2019 | Pavement | School Lane , corner of front of Methodist Church to Myrtle St. Left hand footpath that follows the side of the Central Methodist Church, which is pitted with many patches | Raised by member. Town Clerk to write to Calderdale Council to ask for these to be included in a future programme of work. | 28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2 |
| 13 | 02/10/2019 | Pavement | Myrtle Street - both sides the asphalt is in poor condition | Raised by member. Town Clerk to write to Calderdale Council to ask for these to include work to this pavement in future programme of work. Cllr Holmstedt provided photos and provided specific descriptions. In future, members requested to let Susan (Assistant Town Clerk know of any further issues like this. She will keep a log of issues and periodically update members about this at meetings. Susan also to liaise with Calderdale Council about issues on log. | 28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. On inspection on 9/1/20, the Area Superintendent found the footway was unsightly and needs tidying up (when funds are available) but is safe - 3/2/20 |
| 14 | 02/10/2019 | Pavement | School Lane, corner of front of Methodist Church to Myrtle Street. Left hand footpath that follows the side of the Central Methodist Church, which is asphalt, is pitted with many patches. | Raised by member. Town Clerk to write to Calderdale Council to ask for these to be include work to this pavement in future programme of work. | 28/10 Assistant Clerk sent this spreadsheet to Calderdale MBC to register issues. Inspected 9/1 and footway was worn but not a serious safety issue at present - 3/2 |
| 15 | 02/10/2019 | Litter | Litter in town | To be raised at 13/11 Development Committee meeting | |

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| 16 | 22/07/2019 | Overgrown greenage and dangerous road bend | Garden on bend of road from Baptist Vale Church, Cornholme, with overgrown greenage causing pedestrians to cross road twice on bad bend. | Sarah Pennie is going to find who owns the garden, speak to the lay preacher and take photos. On agenda Development Committee for 23/10 | Letters have been sent to Manse property owner, Age Concern and Highways. Also copied to councillors-4/11 Calderdale have asked for a Streetworks Enforcement officer to investigate the overgrown shrubbery and for the Road Safety Officer to do an initial assessment for possible street calming - 27/11. Letter received from Calderdale Traffic Officer that the bend at Cornholme is unsuitable for traffic calming measures. They have referred the issue of speed to the Neighbourhood Police Team. The issue of overgrown shrubbery has been referred to the Highways Enforcement Officer so they can be cut back - 17/12. Chasing email sent to Enforcement team about |
| 17 | 23/10/2019 | Fly tipping | On Broadcarr Farm as overlooked by 12 Manor Close, Lee Bottom Issue raised by Pat Taylor along with photos | Emailed Calderdale 23/10 | |
| 18 | 23/10/2019 | Highway signage | To take down existing gateway signage to be repainted by Cllr K White | Agreed with Calderdale Highways a price to take down all three signs as and when in that area. | One set delivered to Offices for Mayor to progress. Details of paint colours received - 9/12 Signs to be painted early in 2020. The 4 signs have been collected. Now awaiting cleaning and painting-27/1 Paint and other supplies to be ordered w/c 17/2 Signage now at Todmorden Community Centre awaiting painting - October 2020 |

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| 19 | 23/10/2019 | Green space | Denis's Field has had been identified as area for building development. Requests received for it to be designated green area. | Development Committee agreed at 23/10 meeting that Denis's Field be a designated Green Space with Neighbourhood Plan. | Town Clerk wrote to Calderdale MBC to advise them of this inclusion.-5/11 Letters send to those who wrote to the Council and in respect of the letters from schools, confirmation that these were sent on behalf of the Governing Bodies-5/11 Proposed designation fed into Calderdale Local Plan - Feb 2020. Calderdale advised that Denis's Field in process of being designated an area of interest - 22/6 Clarified with Calderdale, although site has been designated as an area of interest it is to remain on the Local Plan - 16/9 Designation put in place June 2020 however land is still in Local Plan. |
| 20 | 23/10/2019 | Accessibility at the Todmorden railway Station | Network rail has contacted the Council about the proposed lift at the railway station. | Public meeting arranged for 20/11 for Network Rail to update public. To be held in Community College 20/11. | Meeting held on 20/11. DfT had approved the concept and next stage is writing detailed plans - March 2020. Contacted Customer Centre for an update, one to be provided as a service request - 11/11 Update stated that NR have integrated the lift works with 2 other AfA schemes (Broad Green and Chorley) which are also lifts in to subways to provide some efficiencies. and have appointed Northern Rail to undertake and manage the work and designs are ongoing -16/11 Final approval for plans to be reviewed at meeting on 14/10/21 |
| 21 | 23/10/2019 | Potential re-opening of railway station at Cornholme | Development Committee agreed to support any proposals for this station to be reopened. | Clerk to request a copy of the footfall survey from Calderdale and report back. | Clerk sent letter to Calderdale about Foot Fall survey - 11/11 No survey carried out - 26/2 |

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| 22 | 23/10/2019 | Moorlands Policy | To update the current Moorlands Policy in line with Calderdale | 2008 policy sent to members of Development Committee mid January 2020. | Climate Emergency Committee will be liaising with STF about Moorlands Plan. Several other groups have offered to help with review of policy such as a landowners group and Moors for the Future - October 2020. Presentation from Robin about moorlands planned for CEC meeting 11 November 2020. At meeting was decided to scope out requirements for the production of Moorlands Policy - 12/11 Scoping of work for Moorlands Policy to be done at informal Climate Emergency Meeting on 7/12 |
| 23 | 06/11/2019 | Allotments | Update to the 5 February Development Committee.-27/1 | Update deferred to 26/2 DC meeting | Meeting with CMBC October 2019. Discussed at DC meeting. Awaiting information from CMBC October 2019. |
| 24a | 13/11/2019 | a.Litter in the town, especially from takeaway meals and around the bus station. Inadequate bins and street cleaning | Concern was raised at the Development Committee meeting 13/11 | Clerk to investigate with Calderdale and First Group buses and report back to a forthcoming meeting of the Committee - 13/11 | Susan met with cleaning manager 10/12. 2 bins to accommodate stubbing out and storing cigarette butts to be swapped for existing ones around the Town Hall. Calderdale do not have the equipment to deep clean pavements to remove chewing gum. If the Town Council want this they will need to identify the area they want cleaning and pay for the cost of contractors. A list of suggested contractors and likely cost will be provided to the Assistant Town Clerk by the end of February 2020. There is currently a spending freeze at Calderdale but when this is lifted there may be a possibility of Calderdale meeting half the cost and the Town Council would meet |

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| 24b | 04/12/2019 | b. Cigarette butts and chewing gum around the Town Hall | Concern about this raised at the Development Committee meeting 4/12 | Contact was made with Calderdale to enquire about these issues. This is going to be investigated and feedback given - 10/12 | Susan spoke with Street Cleaning team 9/1, additional sweeping to take place in these areas on 10/1. Email sent to Environmental Health (including Street Warden Co-ordinator) about broken glass - also about state of bins on Calder St. This is being investigated by the Environmental team and the Warden Coordinator - 9/1. Calderdale has moved their bin away from next to the Biffa bins belonging to the nightclub. Also, received feedback from the cleaning team that some of the problem is caused by rubbish being blown into these areas from the market - 28/1. Email from Licensing Enforcement Officer who has made enquiries with the nightclub and will monitor the area |
| 24c | 08/01/2020 | c. Glass and litter on Calder St. Also, general condition of seating areas outside public toilets Bramsche Sq. and Butterworth St | Concern about glass and litter on Calder St, Butterworth St and Bramsche Sq. at 8/1 meeting. | Contact made with Calderdale - 9. | Susan spoke with WYCA manager of cleaning at Todmorden bus station. There are 3 weekly cleans on Monday, Wednesday and Friday where the bins are emptied. On one of these days a deep clean is done for the bus shelters. 2 staff (a cleaner and a principal cleaner) do the cleaning between 5-6am in the morning. there are 11 bins in the bus station but litter is an ongoing problem. Susan and Cllr White will meet the manager at the site on 7/1 to discuss. He has agreed to remind cleaners that the rubbish must be removed from the site after every clean. Letter sent to confirm this and the request a weekend clean. letter also written to First Group to request that the Biffa bin be locked |

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| 24d | 13/11/2019 | d. Litter and cigarette butts around the bus station and periphery | Concern was raised about litter in the bus station and peripheral area | Concern raised by members - 13/11 | Email reported that they litter pick on a daily basis in Bramsche Sq. They also take care of the greenery there. and are not aware of any additional commitment made in the past - 12/2 |
| 24f | 05/02/2020 | f. General state of Bramsche Square | Concern raised at Development Committee meeting that a commitment had been made in the remove litter and tidy up Bramsche Sq. | Contact made with Street Cleaning team - 11/2 | Chasing email sent to Environmental Health/ Street Cleaning Team - 19/2 Email received from Environmental Health that the manager of the Street Cleaning Team and the Upper Valley Warden Coordinator will pick this up - 20/2 Response from Upper Valley Coordinator that it will be discussed at the next SCG meeting but that all resources are taken with the flood relief work - 24/2 Warden Coordinator emailed that she will liaise with the wardens to see if they can use their graffiti removal kits. Unfortunately this does not work on some surfaces. They will liaise with Customer First about the areas they cannot deal with - 24/2 Update from Upper Valley |

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| 24g | 08/01/2020 | g. Graffiti on Butterworth St and around Millennium Building | Concern raised at 13/11 Development Meeting. | Reported to Environmental Health, Warden Coordinator and Street Cleaning team - 8/1 | Response from Manager saying a survey of the recommended area will be conducted w/c 24/2. He said that there is no budget until at least April 2020. He will contact Cllr Needham to prioritise those bins most required. TTC may need to fund some - 20/2 Feedback from the Street Cleaning Manager was that recycling bin will be moved from its current situation on Burnley Rd across the road to be near the bus station. He expressed concern about the number of bins requested and this number would make the round too long. He is to arrange walk round with Cllr Needham and the Assistant Town Clerk - 5/3 |
| 24h | 20/02/2020 | Additional bins required at various locations in Todmorden | Cllr Needham has produced a report listing the areas where additional bins are required | Contacted Manager of Street Cleaning Team - 20/2 | Assistant Town Clerk photographed the fencing and gate and a letter was sent to Lidl Estates to query whether the fencing is temporary, the gaps under the fence, the uneven gate, the small padlock and bolt as well as the feedback received that the lagoons are being infilled - 11/12 |
| 26 | 10/07/2019 | New build of supermarket | Feedback is that residents have received communication about the build. Also, planning permission was requested for illuminated branded signage. | Contact made with Aldi for an update.20/11 | Update from Aldi - building on site to commence October 2020 and store opening planned for March 2021 - 16/12 Formal letter sent to Lidl Head Office raising concerns 1/11 Aldi as reported that building is expected to commence October 2020 and the opening be March 2021 Investigations made about issues of dust, lack of social distancing and noise - April 2020 |

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| 27 | 04/12/2019 | Delay in planning permission resolved for Cinderhill Todmorden - application 18/01496/RES | | Concern was raised at Development Committee meeting 4/12 | Email sent to Planning Team - 10/12 | Chasing email sent - 27/1 Planning team requested reference number for the site - 8/1. Reference emailed to Planning team 9/1. Planning permission has already been given - 19/2 |
| 29 | 20/11/2019 | Problems exiting residents car parking spaces at Ridgefoot on Cobden Rd. | completed | This was raised by Cllr Pat Taylor | Contact made with Calderdale Highways - 16/12 | Minor Works Webform completed for Highways to suggest yellow lines be put on Cobden St. Priority is given to sites where there has been an accident. The first step will be for an inspector to take a look at the site - 16/12 Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 8/3 Response from Highways that the Traffic Team are still awaiting on an assessment by the Traffic Liaison Officer - we will be contacted after this has happened - 10/3 Response from the Traffic Liaison Officer is that yellow lines cannot be applied as this location does not meet the criteria as the road is a back street. Suggest that the police be involved if someone is |

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| 30 | 05/12/2019 | Overgrown garden at Shade between Back Waterloo Terraces and 193 Rochdale Rd. | This was raised by Cllr Greenwood. He mentioned a local resident would be interested in helping with gardening in this plot. | Contacted Rivers and Canals Trust and their local office are going to get in touch within 24 hours - 28/1 Leeds office emailed, photos sent for issue to be investigated. 28/1 Email from Canal & River Trust - this is not their responsibility. 28/1 Assistant Town Clerk contacted Todmorden in Bloom and they are happy to work with local residents to improve this area - 1/2 Assistant Clerk took photographs of the two area, one a raised flower bed, the other, an area of raised flower beds behind lock and key which formed part of the upgrading of the flood defences in Shade. Contact made with Todmorden in Bloom - 1/2. | Todmorden in Bloom are happy to be involved and will knock on local doors to see if local people would be interested in looking after these - 8/2 Follow-up email sent to Todmorden in Bloom - 19/2 Email sent to the Environment Agency to request access. They confirmed that the land does not belong to the Environment Agency - 5/3 Confirmation received that the land does not belong to the Rivers and Canals Trust or Calderdale MBC. It was recommended that the Land Registry at Nottingham be consulted - 5/3 Land Registry shows that there is no registered owner for this land - 9/11 |
| 31 | 16/12/2019 | Blocked drain on corner of road by Todmorden Library. Also the street sign on same corner is damaged and cannot be read. | This was raised by Cllr Potter | Contact made with Calderdale-17/2 | The clearing of the drain and damaged street sign has been raised as a job by Highways-18/12 Gully cleansing request (SR 348834) passed to contractor for cleansing subject to access and parked cars – should have been completed. Chasing email sent to Calderdale to see if work has been completed - 19/2 Chasing email sent to Calderdale to see if work completed - 9/3 Response from Highways that this job has should have been completed but the system not updated yet as Calderdale inundated with requests for gully cleaning following floods - 10/3 |

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| 32 | 16/12/2019 | Cycle racks/storage near market | This was raised by Cllr Pat Taylor. There is nowhere for visitors to the market to securely leave their bikes. Pollination St and the Brook St car park may be able to accommodate bikes - 17/12. | Researching contact at Calderdale. Also to be raised at Climate Emergency Committee - 17/12. Identified contact at Calderdale and they have offered to purchase and install racks - 28/1. Cllr Pat Taylor and Cllr Coleman-Taylor consulted about type of stand and location - 4/2 Discussed The clerk will explore options and report back with an integrated approach for cycle racks and car parking and to investigate potential funding opportunities for this -26/5 Proposals for additional cycle racks received from CMBC 15/3/21. See item 170 | |
| 32a | 06/05/2020 | Integrated plan for car parking and cycle storage | Integrated plan for car parking and cycle storage - discussed at 6/5 Emergency Meeting | Plan to be produced by Town Clerk | |
| 33 | 18/12/2019 | Ongoing problems with flooding at the railway station | This was raised by Cllr Skelton | Contact made with Network Rail -18/12 | Confirmation received from Network Rail that works will commence on this March 2020 - 19/12 |
| 34 | 14/01/2020 | Parking problems on Cobden St | This was raised by Cllr Pat Taylor | Contact made with Highways - 16/1 | Responded that yellow lines could not be considered to prevent the parking. Cllr P Taylor informed |
| 35 | 14/01/2020 | Security issues and general appearance of railing around Peace Garden | This was raised by Cllr Pat Taylor | Contact made with Calderdale Highways -16/12 | Confirmation received from Safer, Greener, Cleaner that the railings are the standard ones for Calderdale. If Todmorden would like different ones, they will need to be funded locally - 19/2 |
| 36 | 08/01/2020 | Raised/displaced paving slab outside market | This was raised at 8/1 Development Meeting | Fault raised with Calderdale 14/1 | Calderdale advised that the displaced paving stone on the steps of Brook St car park has already been reported. Repaired 10/2 |

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| 37 | 15/01/2020 | Overgrown trees at Walsden Railway Station | Overgrown trees at Walsden Station cause a problem for passengers with disability accessing the station- reported by Cllr Carrigan at the Climate Emergency Committee - 15/1 | Email sent to Network Rail | |
| 39 | 15/01/2020 | Could Todmorde n centre footpaths be uplifted as part of A646 pedestrianisation plan | This was raised by Cllr Holmstedt | Contact made with Calderdale-17/12 This has been passed to the Streetworks team | Fed into A646 consultation - 13/2 Business case for the A646 scheme to be submitted to West Yorkshire Combined Authority in August. Calderdale are seeking to include additional public realm works which would include some upgrades of footways in the town centre. They are also working alongside the team developing proposals for the Town Hall to ensure that the schemes complement each other 30/4 |
| 40 | 15/01/2020 | Deep floodwater present in Centre Vale Park near to the 2nd Lodge. Reported by Cllr Kent at the Climate Emergency Committee - 15/1 | The flooded area is around 6ft deep and the fencing is falling down. | Reported to Calderdale Customer First - 21/1 | |

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| 40 | 27/01/2020 | Blocked road drain | Reported by Cllr Pat Taylor. Blocked drains on Shaw Wood Rd (Blocked with asphalt). Blocked drain on Shaw Wood Rd (blocked with asphalt). 'Having gone over the two bridges from the main road, river then canal, there is a very sharp hairpin bend on your way UP to the left. It is the first drain on the left'. Also, several other drains are blocked. | Reported to Calderdale - 27/1 | |
| 41 | 27/01/2020 | Consultation about proposed removal of 2 phone boxes | Phone boxes outside post office, St Petersgate in Walsden and adjacent to Longfield Way. Consultation took place at 5/2 Development Committee meeting | On 5/2/20 agenda of Development Committee | Response to consultation sent to Calderdale confirming that the phone boxes concerned meet the criteria for retention 18/2 |
| 42 | 29/01/2020 | Slip hazard on footpath around the Duke of York pub on Halifax Rd. | The pub has two downspouts (one to the side and one to the front) which take rainwater from the guttering to the pavement. Where the water hits the pavement, green slime has accumulated and is a slip hazard | Registered with Calderdale - 29/1 | Chasing email sent to Highways - 19/2 Chasing email sent to Highways -9/3 Highways informed that Safer, Cleaner, Greener completed the power wash of this pavement on 5/2 - 10/3 |
| 44 | | Canal closed for stretch along Shaw Rd | Closure of canal towpath | Rivers and Canals Trust contacted - 29/1 | |
| 45 | 30/01/2020 | Land near bus stop on Halifax Rd, Just before Shaw Wood Rd is unkept - belongs to Calderdale ? | Land near bus stop on Halifax Rd on LHS immediately before turning left on to Shaw Wood Rd (going towards Todmorden). Cllr P Taylor reported a resident would like to move the grass and plant some bulbs. | Contacted Todmorden in Bloom for their input-3/2. | Todmorden in Bloom agreed to liaise with the resident |

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| 46 | 03/02/2020 | Blocked drains | Several gullies on Kilnhurst Rd between Badger Wood and canal bridge are completely blocked causing rainwater to flow down hill to the canal bridge. | Reported to Calderdale-3/2. | Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Gullies cleansed, clear and running (apart from 1 where was car parked) on 2/3 - 10/3 |
| 49 | 04/04/2020 | Signage for TTC owned land | To procure and install signage on the 4 plots of TTC owned land | Action to be started in March 2020 | On to do list |
| 50 | 27/01/2020 | Potentially dangerous scaffolding on Water St | Cllr White raised this issue with the Town Clerk | Town Clerk raised this with Building Control and the site was inspected on 30/1. The assessment was that neither the building nor the scaffolding pose an immediate threat to the health and safety of the public. Advice was that this issue is covered by the Health and Safety Executive. This information was forwarded to Cllr White on 30/1 | Scaffolding removed - 19/2 |
| 52 | 08/01/2020 | Opening of Minor Injuries Unit at Todmorden Health Centre | Opening of Minor Injuries Unit at Todmorden Health Centre | Letter sent 5/2 chased 29/6 - reply will be received by 29/7 Response | Letter received from CCG that there are no plans to open the minor injuries clinic - September 2020 |
| 53 | 05/02/2020 | Resident of Together Housing Ashenhurst Rd bungalows | Problem caused by sump pumps | Write to Calderdale Environmental Health expressing concerns and requesting risk assessment. 31/7 Mayor said he had seen the houses and a video was handed to Town Clerk for copying. A joint letter be written by Calderdale Ward Councillors, the MP and Todmorden Town Councillors to Calderdale Town Council. An update from Environmental Health said specific addresses were needed to progress this. | Update sought from Highways...this is not part of their responsibility-3/2 |
| 54 | 06/02/2020 | Disabled car parking spaces at the Leisure Centre | Cllr M Taylor has reported that the disabled parking spaces at the Leisure Centre are being misused. | Reported to Calderdale. | Letter sent to Manager of Sports Centre - 13/2 |
| 55 | 06/02/2020 | Rubbish dumped on street | Large amount of rubbish on path on Gledhill St | Reported to Street Cleaning Team-11/2 | Chasing email sent 9/3 |

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| 57 | 10/02/2020 | Problem with river wall being too high causing flooding | Wall between the flood plain and the Calder river by Orchan Way is too high. Some of wall knocked down by flood water together with wall on Orchan Rd cul de sac. Contributed to flooding where there has been none before | Reported to Calderdale-11/2 | Problem is being dealt with by Environmental Health team - 9/3 Environment Agency are clearing the culvert at Stoney Royd Lane at end Aug 2021 and work will take 3 weeks - 31/8 |
| 60 | 08/02/2020 | Dangerous barn at Stoodley Hall, Stoodley Lane OL14 6HA | Reported by Cllr P Taylor who is very concerned this barn roof and gable end is unsafe especially with the inclement weather | Reported to Building Control-12/2. | Report back that owner has arranged structural engineer survey. In the meantime, temporary barriers have been put in place to protect the site -13/2 |
| 61 | 05/02/2020 | Rubbish dumped on Blind street rear Weavers pub | Reported at DC meeting. | Reported to Street Cleaning team-13/2 Report back was that this area has been a problem for 18 months and the Environmental Health team are involved - 13/2 | |
| 62 | 13/02/2020 | Potentially dangerous bridge at the back of the market | Market Supervisor reported that the bridge had been damaged by the flood on 9/2 and pieces of it had dropped into the river and one piece is still hanging off. They are concerned it is unsafe. | Bridge reported to Building Control - 13/2 Surveyor reported that it is of concern and are getting a bridge engineer to inspect. In the meantime, barriers have been erected around it. Market Supervisor has been informed - 13/2 | Building Control advised that bridge is safe to use although there are some cracks in the walls. It will be repaired in due course 4/3 |
| 63 | 13/02/2020 | Concern expressed by market Supervisor that there is a blocked drain on Brook St by the rebuilt section of the wall onto the river | Drain has been blocked since the wall to the river was rebuilt (around 9 years ago). This adds to flooding risk. | Reported to Calderdale - 13/2 | Chasing email sent 9/3 Highways report that Brook St is not near the river - suggest its either Pollination St or the Market Car Park. Further email sent to Highways to confirm location is Brook St - 10/3 Chasing email sent 9/3 that this is Bramsch Square Car Park and is unadopted/private. Further email sent to Highways to confirm location is Brook St - 10/3 |
| 66 | 13/02/2020 | Consultation on A646 | A646 initial Consultation | Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented. | Feedback into consultation 19/2 |

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| 67 | 13/02/2002 | Early consultation with Steven Lee | Consultation about the Local Plan - addition of Rose St site | Discussed at Development Committee meeting on 5/2 and 11/2 where Steven Lee presented generally about the Rose St area. Decision agreed that the identification of the Rose St site was acceptable for a mixed use development. Also to notify consultation that TTC is having a Housing Needs Assessment undertaken and the report will be shared with Calderdale. | Feedback into consultation 19/2 |
| 68 | 15/02/2020 | Heavy rainfall causing bank to move forward and damage resident's garden wall | Heavy rainfall caused the land above garden in Hallroyd Crescent (SD 94177 24428) to cause serious movement in stone garden wall. | Raised with Network Rail (Asset Protection) - 17/2. Reported that the land is owned by local investment company - 17/2. | Calderdale Council has repaired the wall - 20/2 |
| 71 | 27/02/2020 | Flooding because of blocked culvert | Flooding at Robinwood Garage as a result of overflowing culvert 17/2 (Storm Denis) | Reported to Neighbourhood Flood Coordinator and Canals and Rivers Trust - 2/3 | Building Control visited the site, fencing had been put up in 2018 to prevent danger to life as a result of a previous visit. Although it is an eyesore it is not dangerous. Issue referred to the Planning Department - 4/3 |
| 74 | 04/03/2020 | Removal of cobble setts from street near to Wetherspoons pub | Tarmac used to replace cobbles on street near Wetherspoons Pub | Reported to Highways - 4/3 | |
| 77 | 22/04/2020 | Issues arising from Aldi construction | Reports of traffic building up at roundabout, dangerous parking, lack of social distancing, dust and noise | Email sent to Environmental Health - 22/4 | |

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| 79 | | Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off Also, keeping horses in fenced area | Neighbour blocking footpath behind 16 Whirlaw Ave OL14 8DP and fencing it off annexing land and removing trees Further issue - tenants are keeping a horse and foal in a patch of muddy land behind their house. Police and RSPCA say nothing can be done unless horses injured. Reported by Cllr Needham - 23/3 | Emailed Community Covid, Tree Specialist, Heritage, Rights of Way team and Insp.Doughty - 5/5 The path is not a public one, the trees were not covered by a TPO, the site is not a heritage one. Suggested that owner contacts the ABS Unit at Calderdale - 6/5 Feedback from Calderdale that land is not registered. Email to Enforcement Team with information from police and Together Housing - 12/5 Email sent to Community Covid Team, Sam Pearson and wardens, Forestry Commission about the removal of trees. Forestry Commission are consulting with the Regulations Team about Emailed Rights of Way Officer to progress - 28/5 ROWO said that he had sent out enforcement letters but the landowner was unwilling to cooperate - 3/6 Sent email to Enforcement Officer - 3/6 Sent email to Enforcement Officer - 23/6 the 'land grab' - 19/5 Enforcement Officer said that ROW responses had been low key. With restrictions being lifted, a priority list is being produced for action - 29/6 Enforcement Officer emailed - 10/8 No news received - 19/8 | Email sent to Together Housing - 24/3 Issue raised again March 2021. Email sent to planning on 24/3/21. Response received that issue has been forwarded to the Tree Officer and Planning Enforcement. Tree Officer stated that trees were not protected - 27/3 Information received that a gate has been erected to block the public footpath- reported to Enforcement - 13/4 Report received that residents have dug hole to enable the installation of a permanent fence on the public path from Whirlaw Ave. This was forwarded to Customer First to be reported to the Enforcement Team - 22/4 Discussions withy Together |
| 80 | 08/05/2020 | Drain left uncovered on Stoney Royd Lane - Playing Field | Drain left uncovered on Stoney Royd Lane - Playing Field | Emailed Highways and Engineering - 14/5. | Land Drainage Engineer has surveyed this and maintenance team will repair it - 10/6 Works to clear the pipe in the playing field off Stoney Royd Lane have been challenging and time consuming but are almost complete. Modifications have been made to the manhole chamber in the playing field to create a catch pit and screen to prevent the pipe from becoming blocked in future and provide an access point to clear material which has washed down in heavy rain. |
| 82 | 14/05/2020 | Low water level at Lee Dam. | Water levels are quickly reducing owing to potential damage? Is urgent issue as it will affect wildlife. Reported by Cllr P Taylor | Reported to Calderdale and Canals and Rivers Trust 14/5 | Canals and Rivers Trust respond that they have no responsibility there, suggest approaching Environment Agency - 26/5 Reported to Environment Agency - 28/5 Steven Lee emailed for relevant contact - 28/5 |

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| 83 | 25/05/2020 | Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather | Parking on double yellow lines on road between Lumbutts and Walsden (accessing Gaddings Dam) during good weather | Reported to Calderdale - 25/5 | Reported to local police for advice and Todmorden Ward Councillors - 28/5 Owner could be John Slater (according to Gaddings Dam website) Reported to Derek Benn, Environmental Health - 28/5 Derek Benn responded that the wardens patrol the area regarding parking and litter. - 28/5 meeting held with CMBC, police and fire services and Daddings Dam Preservation Society on 16 June and a further meeting scheduled for 7 July. A further meeting was held on 3 August and agreement was reached about communications to be issued on the Police Alert Network and other channels. Agreement reached about signage for Lumbutts Rd - 17/10 Enquiry whether speed limit can |
| 84 | 27/05/2020 | Proposed demolition of Walsden Library | Proposed demolition of Walsden Library. Initially raised by Cllr M Doyle | Clerk wrote to Estates Officer at Calderdale advising that there has been a proposal for the site to be a community garden - 28/5 | Clerk wrote to Estates Officer to raise options and to Neighbourhood Watch Group to find out their objectives and constitution - 16/6 Clerk is working as 'critical friend' with the group to help them develop their proposal - 17/8 |
| 85 | 01/06/2020 | Pest infestation | Rats seen at Patmos Gardens - reported by Cllr Skelton | Reported to Environmental Health team - 01/06 | Calderdale do not deal with directly with pests, advise contact Yorkshire Water. They can for a fee, treat the pest. Household waste deal with this, not Environmental Health. Asked if they can provide service? - 8/6 Reported to Yorkshire Water- 4/6 Chased Yorkshire Water 10/8 |
| 86 | 01/06/2020 | Potholes | Potholes in Burnley Rd - reported by Cllr M Taylor | Reported to Highways - 01/06 | |
| 87 | 01/06/2020 | Proposed traveller site | Rosendale consulted on the proposed site at Sharneyford | Clerk responded to consultation - Dec 2019. | Site is to be on agenda for videoconference with Planning Inspector on 17 June 2020 - 1/6 |

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| 88 | 03/06/2020 | Potential danger on building site | There is a large pile of earth with a digger on the top that looks dangerous. Reported by Cllr the Revd G Kent | Reported to Building Control - 4/6 | Dangerous parking issue reported to Customer First (for Highways) - 4/6 Advised to report to HSE, done 9/6 |
| 89 | 01/06/2020 | Boots Pharmacy (Lower George St) closed to customers | Customers inconvenienced because Boots not open during scheduled opening times due to staff shortages and lack of management back up. Reported by Cllr M Taylor | Reported to Boots Customer Service - 3/6 | Response received from Customer Services that the local manager has been asked to respond - 16/6 No reply received - 2/12 |
| 90 | 15/06/2020 | Noise pollution | Resident complained about noise pollution from Physique Gym, Walsden. Reported by Cllr M Taylor | Reported by Cllr M Taylor and Assistant Town Clerk to Calderdale Council 15/6 Issue raised with Head of Environmental Health - 29/6. Response received from senior Environmental Health Officer. The situation has been investigated, site visits have taken place. There is no issues to answer - 13/7 | |
| 92 | 26/05/2020 | Purchase of trees under Buy a Tree Scheme | TTC had purchased 3 trees in the Buy-a-tree scheme Autumn 2019. It was noted that the arrangements for the planting of trees purchased from Calderdale's Buy-a-Tree scheme had not gone to plan. Todmorden in Bloom had agreed to plant two of the trees at Lobb Mill instead. | Further trees to be purchased through this scheme later in 2020 when the scheme is open. | The Sweet Chestnut should be F.O.C. Two Silver Birch will also be purchased (as requested by the Friends of Centre Vale Park- 26/5 Email sent to Calderdale to place order for 2020/21 as above - 22/9 Confirmation trees are available - 24/11 |
| 94 | 22/06/2020 | Designation of green space in Neighbourhood Plan | Agreement to include Denis' Field in NP as designated green space | Notification included in CMBC consultation for Local Plan - 02/20 Notification received from CMBC that Denis' Field has been nominated as an Asset of Community Value - 22/6 Email sent to CMBC to clarify process for Denis' Field becoming an Asset of Community Value and the benefits that come with this - 22/6 Response was that Denis' Field had protection for the next 5 Years - 10/8 | |
| 95 | 29.06.20 | Provision of recycling bins | Resident in Walsden has requested 2nd recycling bin but has been refused. Issue raised by Cllr M Taylor - 29/6 | Email sent to manager of household waste team - 29/6 | Issue resolved - 3/7 |
| 96 | 01.07.20 | Resident issue with flood gates | Resident issue with flood gates. Reported by Cllr P Taylor | Spoke to Cllrs T Greenwood and K White. Emailed Daisy Wilde and she is going to resolve with the SCG team and liaise with resident direct about solution - 2/7 SCG are going to liaise with landlord to pay for new flood gates - 2/7 | |

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| 97 | 07/07/2020 | Installation of beer garden | Resident in Walsden reported that the Wagon and Horses pub has created a beer garden with covered area. Reported by Cllr M Carrigan | Discussed with planning officer and online report made - 8/7 Chased 22/9 | Email received from Enforcement Team that no action will be taken as there are more serious issues to pursue. Also received email from new Enforcement Officer requesting photos - 15/10 Photos sent 19/10 Enforcement Officer responded that issue not serious enough to warrant action - 26/10 |
| 98 | 02.07.20 | Issue with removal of flood gates | Shop owner had problem with flood gates removed during Storm Ciara | Investigated and reported to Upper Calder Valley coordinator - 6/7 | Issue resolved - 6/7 |
| 100 | 27/07/2020 | Fly tipping | Fly tipping on waste ground (asbestos?) on Woodhouse Grove | Reported to Calderdale 27/7 Spoke to SCG - they will involve asbestos sub-contractors if necessary and will generally clean the area - 17/8 Chased with SCG - 22/9 | Work completed - confirmed September 2020 |
| 102 | 10/08/2020 | Sharps and syringes outside Town Hall. | When Tod in Bloom weeded outside at the Town Hall over the weekend they found sharps and syringes. | Clerk reported this to Upper Valley coordinator and she reported this to Safer, Cleaner, Greener - 10/8 SCG reported that sharps had been removed - 17/8 | |
| 103 | 12/08/2020 | Bags left outside Sue Ryder shop on Bramsche Square | Reported by Cllr C Potter | Reported to SCG 12/8. Removed 13/8 | |
| 104 | 05/08/2020 | Report from Tod in Bloom that a rough sleeper was sleeping on Town Hall steps | Reported by Clerk to Upper Valley Coordinator | PCSOs advised through online contact - 17/8 Upper Valley coordinator reported that they had advised PCSOs and local support teams about the rough sleeper - 17/8 | |

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| 105 | 12/08/2020 | Poor state of road on Stoodley Lane | Poor state of road on Stoodley Lane. Reported by resident. | Assistant Town Clerk visited and took photos and submitted to Calderdale. The road is not adopted but it seems Calderdale did repair the mouth of the road around 10 years ago and installed a speed bump.- 17/8 Response received from Calderdale that the Rights of Way Officer will make a site visit - 19/8 Right of way officer inspected this. As the road is unadopted the maintenance of the road is the responsibility of residents. Resident informed - 8/9 | |
| 106 | 17/08/2020 | Bin collection issues | Resident reported having problems with bin collection supplies-17/8 | Contacted Home Collection Team - 17/8 Passed response on to resident - 18/8 | |
| 107 | 18/08/2020 | Possibility of block paving being replaced with tarmac. Reported by Cllr P Taylor - 18/8 | Resident reported issues as Yorkshire Water have said they wish to replace the block paving on Stonemere Avenue with tarmac. | Email sent to Highways and Engineering to establish facts - 18/8 | Response from Highways - they have not received request from Yorkshire Water - 19/8 Email sent to Highways and Engineering to ask how they would deal with such a request if they receive one - 19/8 |
| 109 | 18/08/2020 | Bus Service resumption re schools - Cllr K White | Enquiries made of First Bus and Rosso re having enough capacity/service to get children to school on resumption. | Awaiting definitive responses. Govt assistance to CMBC - clarification as to what funded and not in terms of expectation of all children to travel together yet schools seeking to separate years. To be considered in light of capacity guidelines set by govt. Buses may be more economical to run reduction at 75% for schools but may not have capacity to then run normal service. | Various emails exchanged between all parties and most problems resolved. Outstanding issue with making permanent the service for students living in Rawtenstall attending Tod High - October 2020 |
| 110 | 26/08/2020 | Overgrown trees by Shade playground on Knowlwood Rd | Overgrown trees by Shade playground on Knowlwood Rd. Reported by a resident to Cllr M Carrigan | Reported to Philip Johnson at Calderdale - 26/8 | Response from Richard Robertson - the trees were trimmed earlier in the year but only enough for health and safety not for light/views. One option is for the residents to fund the trimming to hedge height and Calderdale will maintain this - 2/9 |

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| 111 | 25/08/2020 | Damaged wall and deposits of boulders in garden of resident | Damaged wall and deposits of boulders in garden of resident since 2018 | Reported to Calderdale - 26/8 Calderdale advised that the moorland behind the property is in private ownership and therefore not the responsibility of the Council - 8/9 | Chasing email sent to Highways - 19/2 Chasing email sent to Highways - 9/3 Response said that this had been passed to a contractor for hand cleansing on 4/2. It should have been completed but the system has not been updated yet due to workloads after the recent flooding - 10/3 |
| 112 | 01/09/2020 | Blocked drains | Blocked drain outside 38 Kilnhurst Rd is flooding. Reported by Cllr Levick. Also drain outside 29 Kilnhurst Rd blocked with asphalt. | Reported to Calderdale 1/9 | Drains repaired May 2021 |
| 113 | 08/09/2020 | Storm drains in Cornholme . Reported by Cllr T Greenwood | Resident concerns about capacity of storm drains off Burnley Rd, Pudsey Rd and Lincoln St - 8/9 | Reported to Calderdale for cleaning. Also emailed Highways and Engineering to request copy of inspection and cleaning schedule -8/9 | After various generic emails received, emailed individuals with specific responsibility - 23/9 |
| 114 | 08/09/2020 | Bacup Rd is full of potholes and needs remaking. Reported by Cllr M Taylor | Bacup Rd is full of potholes and needs remaking | Site visit to take photos and reported to Calderdale - 8/9 Work underway until 23/10/20 | |
| 116 | 08/09/2020 | Paint dried on surface of St Peter's Gate, Dampier Street and Knowsley Avenue. Reported by resident | Paint dropped from skip onto road surface | Reported to Calderdale - 9/9 | Street Team cleaned the paint 10/9 |

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| 117 | 16/09/2020 | Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood | Parking at bottom of Knotts Rd/Right side of Burnley Rd is preventing waste removal and access of emergency vehicles to the road - reported by Cllr T Greenwood | Email to Customer First - 17/9 Email sent to Waste Manager to check issue - 22/9 Feedback received from Waste Manager that waste and recycling vans have not had a problem accessing Knotts Rd - 25/9 | Problem alleviated (email from Cllr T Greenwood) - 9/2 |
| 118 | 16/09/2020 | Concrete posts and wire fence on Knotts Rd | Concrete post is issue on Knotts Rd - could belong to Network Rail. Reported by Cllr T Greenwood | Email to Network Rail - 17/9 Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11 | Further email sent to Network Rail as fence is potentially unsafe and cars could skid down the banking in icy weather - 11/11 Advised by NR to liaise with their contact centre and send photos. This was done - 11/11 NR has written to Northern Rail to ask them to do any necessary work as they lease the land - 16/11 Issue has been referred to the Station manager (Northern Rail) at Walsden for action - 16/11 |
| 119 | 17/09/2020 | Lack of recycling at top of Brighton St and Brighton Terrace | Although the waste wagon manages to access the top of the street, the recycling wagon does not. Effectively they have no recycling service. Reported by Cllr T Greenwood | Reported to Waste Manager - 16/9 Response that cars block road and prevent access - 16/9 Cllr Ripley provided more information which was referred to Waste Manager - in effect, the waste operatives were taking some bags but not others - 21/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9 Awaiting video of wagon from Monday from resident to send to Waste Manager - 22/9 Suggested, via Cllr P Ripley, that resident with disability request additional support from Calderdale - 2/10 Video of recycling collection sent to Calderdale - 26/10 | |

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| 120 | 11/09/2020 | Storm drain issues on Burnley Rd, Lincoln St and Pudsey Rd Cornholme | Storm drain issues on Burnley Rd Cornholme- reported by Cllr T Greenwood | <p>Email to Highways and Engineering to ask for a responsible manager to contact about this - 11/9 No response received, tried Customer First - no alternative contact - 11/9 Emailed individual in Highways asking for contact - 14/9. Spoke to Cllr P Ripley - the resident at 733 Burnley Rd permanently has flood gate in place because of concerns as his front door is low to the pavement. The flood drain is partially blocked. Cars seldom park there so cleaning is not prevented - 21/9</p> <p>Email sent to Highways named individuals for drains and flooding - 22/9 Cllr P Ripley has approached Cllr S Press for support also - 22/9</p> <p>Email sent to engineer for Strategic Infrastructure - 4/11 Response received that contact has no involvement in this area and can give no contacts - therefore to contact Customer First again - 4/11</p> <p>Email sent to Customer First, Highways and Engineering, Francis Gorman, Mohammid Adjid to ask for a response to the several emails - 4/11</p> <p>Response from Highways was that: Burnley Road is cleansed every 6 months and the gullies are clear and running. Pudsey Road was inspected by our Drainage Superintendent (Fran Gorman) again a few weeks ago and the gullies are fine, although the road is tree lined so it was pointed out leaves would become an issue. Lincoln Street, we tried to do twice to inspect and a car was parked on the gully but it was last cleansed 21/07/2020, so will still be clear and running as long as residents have not put anything down it. Burnley Road,</p> | |
| 121 | 23/09/2020 | Fly tipping | Fly tipping' arrangement of bath, toilet, sink flower 'planters' on Lee Bottom Rd/Harvelin Park. Reported by Cllr P Taylor | <p>Fly tipping reported to Calderdale - 23/9 Land Registry shows this land is not owned.</p> <p>Email sent to Calderdale to see if they will adopt it - 5/11</p> | |
| 122 | 18/09/2020 | Problems with parking on Knott Rd and Burnley Rd | Parking is preventing the waste wagon /other emergency vehicles accessing Knott Rd. Reported by Cllr T Greenwood | <p>Reported to Calderdale and Waste Management teams - 18/9 Feedback from Waste Team is that they have no reported access problems from the waste wagons and that access has been ok - 13/10</p> | |
| 123 | 13/10/2020 | Fly tipping | Fly tipping of building materials on field next to Lee Bottom Rd. Reported by Cllr P Taylor | <p>Reported to Calderdale - 13/10 Emailed Customer First for an update. Planning copied in - 2/11 Land Registry shows there is no owner of the land. Email to Calderdale to enquire whether they will take it over and take on responsibilities - 10/11 The land is owned by a local farmer. Reported again to Customer First and Environmental health as there is concern that some of the waste may be contaminated and will drain down the valley as surface water - 9/2</p> | Email received - has been referred for action/referral to Environmental Agency - 25/2 Visit and Letter from Community Health Team - November 2021 |
| 124 | 20/10/2020 | Road closure | Bridge, Calder and Water St (Halifax Rd entrance) have been closed - is this part of the work under the A646 consultation? Reported by Cllr C Potter | <p>Email sent to Steven Lee - 20/10 Funding is still being sought for the proposed A646 plans. The road closures are measures to alleviate Covid19 by closing narrow roads to allow more space for pedestrians</p> | |

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| 125 | 20/10/2020 | Blocked drain/flooding | Blocked drain outside side entrance to the indoor market (Rose St) When it rains the drain floods. Reported by Cll C Potter | Reported to Calderdale - 20/10 | |
| 126 | 30/09/2020 | Speeding on Lumbutts Rd | Speeding on Lumbutts Rd raised by Cllr P Taylor. Suggestion that 20MPH restriction be applied | Reported to Calderdale - 18/10 Response received that only in priority areas in busy roads with a high casualty rate are considered for 20 MPH restrictions. The scheme is only a sign-only scheme and Calderdale had no enforcement powers. It will be referred to WY Police though for action - 20/10 | |
| 127 | 20/10/2020 | Japanese knotweed | There is Japanese Knotweed on Woodhouse Rd. Reported by Cllr P Taylor. It is on the land between the football field at Woodhouse Road and the track leading to Brookfield Farm. | Reported to Calderdale - 20/10 Reported to Environment Agency at suggestion of CMBC - 26/10 Environment Agency state it is not their responsibility but that it is that of the local authority if the weed is on public land. Email sent to Cllr P Taylor for clarification - 3/11 Contacted the Environment Agency - it is not their responsibility. They advised that Local Authorities are responsible if the weed is on public land. - 16/11 Emailed Calderdale with updated information about the location of the Japanese Knotweed - 16/11 | |
| 128 | 26/10/2020 | Collapsed wall | Wall has collapsed at the top of Shaw Wood Rd. Reported by Cllr P Taylor | Reported to Calderdale - 26/10 | |
| 130 | 26/10/2020 | Closure of Rochdale Rd | Closure of Rochdale Rd to enable demolition of Shade Chapel. Reported by Cllr. P Taylor | Emailed Steven Lee - 26/10 | Timetable still being developed. The road will be closed for one weekend, the rest it will be subject to traffic management - 26/10 |
| 131 | 29/10/2020 | Does CMBC own grassy strip on Lee Bottom Rd | Does CMBC own grassy strip on Lee Bottom Rd. Reported by Cllr P Taylor | Emailed Highways at CMBC - 29/10 | |
| 132 | 29/10/2020 | Blocked drains | Blocked drains on Shaw Wood Rd. Reported by Cllr P Taylor | Reported to Calderdale - 29/10 | |
| 133 | 26/10/2020 | Graffiti | Graffiti reported in several locations in town: in the park near the bandstand, on the factory shop, B&M, Side of Market Hall, Oddfellows Hall, Dale Street, and Union Street. | Emailed Streetcleaning team manager - 26/10 Manager Street Cleaning team said that graffiti had been removed from the factory shop and other locations. Unfortunately the result is not always perfect. They will deal with graffiti near the bandstand when there is a dry day - 5/11 | |

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| 134 | 03/11/2020 | Closure and demolition of care home/vandalisation of derelict site | Ferney Lee Care Home to be closed - will another care home be built? | Town Clerk email to Calderdale CAFM - 3/11 No reply received from CAFM though resident has complained of vandalism and people stealing trees/plants. The deadline for the completion of the demolition is end of June - 24/3 | |
| 135 | 11/11/2020 | Obstructed pavement | Glen View St has pavement obstructed with fly tipping and unsightly plant pots making it difficult to access | Emailed Calderdale - 11/11 to report as litter incident online on CMBC website. This done 16/11 | Asked |
| 136 | 23/11/2020 | Leaking sewage drain | Leaking sewage drain on Lee Bottom Rd. The grass banking running alongside of Manor close has a large drain, which overflows when there is a large amount of rainfall. This overflows with sewage which in turn flows down across Lee Bottom Rd and down the lane and wood to a private large pond Reported by Cllr P Taylor | Emailed Calderdale and requested urgent action 23/11 CMBC said Yorkshire Water are responsible. Reported to Yorkshire Water Leak Helpline - ref: U054778 - 24/11 | |
| 137 | 24/11/2020 | Parking spaces at Aldi | The installation of a zebra crossing on Burnley Rd means 2/3 parking spaces will be lost. Will Aldi permit residents to park in Aldi whether they plan to shop there or not. Brought up at Town Council meeting 18/11 | Email to Aldi customer service - 24/11. Planning ref: 15/01647/FUL Letter written to building section of Aldi - 2/12 | |
| 138 | 24/11/2020 | Outside gym at Centre Vale Park | Many of the pieces of equipment have seized up and need servicing/repairing/replacing. Reported by Cllr C Potter | Email to Calderdale Customer First - 24/11 | SCG informed that lubrication has been applied to equipment and some minor repairs to prevent squeaking have been made - 1/12 |
| 139 | 24/11/2020 | Closure on bridge over pond in Centre Vale Park | Bridge is currently closed off - because of Covid19? Reported by Cllr C Potter | Email to calderdale Customer First - 24/11 | SCG informed that bridge has been closed because a rotten section has been vandalised. Will be repaired when resources allow - 1/12 |
| 140 | 01/12/2020 | Graffiti | Graffiti on front of bandstand in Centre Vale park. Reported by Cllr P Taylor | Reported to Calderdale - 1/12 | SCG informed that graffiti to be removed 1/12 |

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| 141 | 01/12/2020 | Domestic waste collection | A resident in Cornholme hasn't had collection for 3 weeks. Also potential 'fly tipping incident'. Reported by Cllr P Taylor Also reported by Cllr T Greenwood - 9/12 | Reported to Calderdale - 1/12 | Spoke to manager of Street Cleaning team about fly tipping. He said it is likely it has been forwarded to Environmental Health for enforcement action to be considered. The wardens are likely to get involved too - 9/12 Waste team responded that street collection done 30/11 and next will be 14/12. |
| 143 | 08/12/2020 | Gridlock of roads in Todmorden causing issues for shops and cancelled/modified bus services Raised by Cllr K White | Gridlock of roads in Todmorden causing issues for shops and cancelled/modified bus services | Email sent to Steven Lee and Alison Stoutt, Calderdale MBC - 8/12 | |
| 144 | 09/12/2020 | Slippy stones on Todmorden Market | Resident slipped on stones covered with algae) at market. Raised by Cllr P Taylor | Clerk contacted John Walker, market manager) at Calderdale. He advised that the market will be hosed down on Monday to remove algae. He is trying to establish whether land owned by market or Oddfellows Hall - 9/12 | |
| 147 | 09/12/2020 | Gridlocked roads in central Todmorden | Roads have been gridlocked because of the work on the Shade Chapel culvert as well as Northern Power is various sites in Rochdale Rd. | Reported to Steven Lee and Alison Stoutt - 9/12. Some minor changes made to Rochdale Rd traffic lights to accommodate school pick up times when most of the traffic build up seems to be taking place - 11/12 Email from Town Clerk to Alison Stoutt - works relate to 5G it seems - could these be postponed as causing severe problems for town centre. Also, there are queues outside school pick up times - 15/12 | Alison Stout reported that they had no information about 5G work but councils are expected to cooperate with speedy rollout. The EA work at Shade Chapel will take 20-26 weeks and is essential to make the site safe and prevent flooding. Traffic control will be removed over Christmas period but will be there again in January. Work on road outside Aldi to start January 4th. - 15/12. Town Clerk responded that would appreciate a holistic approach in the town centre in future (especially in run up to Xmas). - 15/12 |

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| 148 | 14/12/2021 | Blocked drain on Upper Shaw Wood Rd | | Drain next to sign on Upper Shaw Wood Rd is blocked. Reported by Cllr P Taylor | Reported on online contact form - 14/12 Feedback from Calderdale that this will be done over the next few weeks - 24/12 | |
| 149 | 14/12/2020 | Parking near Aldi | | 2 free parking spaces are to be lost with building of new crossing near Aldi. | Wrote to Aldi to find out if shoppers not using Aldi could park in Aldi to compensate for lost spaces - 14/12 | Aldi responded that customers can park for up to 90 minutes - 4/1/21 |
| 151 | 16/12/2020 | Faulty street light | | Faulty street light in Mount Place, Walsden (opposite 165 Hollins Rd). Reported by Cllr.M Doyle | Reported to Calderdale - 16/12. | Calderdale requested lamp number but there is none. Calderdale informed - 15/12 |
| 152 | 16/12/2021 | Blocked drains | | Various blocked drains on Burnley Rd. 1. Opposite National School 2. By the police station 3. By Patmos Gardens Reported by Cllr D Skelton | Reported to Calderdale and Cllr S Dacre | |
| 153 | 04/01/2021 | Recycling not collected as scheduled | | Recycling on Lee Bottom Rd not done as scheduled. Reported by Cllr P Taylor | Reported to Calderdale - 4/1 | |
| 155 | 11.01.2021 | Ice on pavements | | Ice on pavements reported in Todmorden. Cllr L Needham and Admin Officer reported | Reported to Calderdale who have stated that it is their policy not to grit pavements near their buildings. Awaiting update - 11/1 | |
| 156 | 11.01.2021 | Provision of grit bin | | Request from resident at Harvelin Park for grit bin to be reinstated. Reported by Cllr P Taylor | Reported to Calderdale - 11/1 | |
| 157 | 20.01.2021 | Blocked drains | | Resident reported overflowing drain on Heatherbank, Henshaw Rd, Wlasden | Reported to Calderdale and Todmorden Flood Group - 20/1 | |
| 158 | 154 | 04.01.2021 | Large item non collection | | Large items reported for collection to Calderdale but not collected. Reported by Cllr P Taylor | Reported to Manager, Sreet Cleansing - 6/1 |
| 159 | 03.02.2021 | Blocked drain | | Drain below bridleway between Incredible Farm and Lumbutts Rd. Reported by Cllr P Taylor | Reported to Customer First - 3/2 | |

Item 9c Development Committee 20 July 2022 - Completed Development Issues Register

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|-----|------------|---|---|---|---|
| 160 | 09.02.2021 | Damaged/ blocked land drains | Various blocked/damaged land drains at Lumbutts on New Rd flowing on to Broad Gate just on from Upper Shaw wood Road.etc contributing to surface water flooding. Reported bt Cllr P Taylor Further blocked drains on Rough Side Rd highlighted by Cllr J Williams - 22/2 | Reported to Customer First, Todmorden Flood Gp and Calderdale Flood Team - 9/2 Issue with Rough Side Lane also reported to Customer First and Calderdale Flood Management - 23/2 | Response received from Calderdale Flood Management Team - the issue has been logged and an engineer will investigate - 16/2 |
| 161 | 09.02.2021 | Recycling not collected as scheduled | Recycling on Maitland St Walsden has not been collected as scheduled. Reported by Cllr M Taylor | Email sent to manager Waste Cleaning team - 9/2 Monitoring Officer will visit this week to identify issues (probably the weather) - 16/2 | |
| 161 | 09.02.2021 | Roaming dogs and dog fouling on Gled View St, Cornholme | There is a significant problem on Glen View St. Reported by Cllr T Greenwood - 9/2 | Email sent to Environmental Health - 9/2 | Task has been allocated to the Community Protection team and has been given to the wardens as an action - 25/2 |
| 162 | 16.02.2021 | Blocked public pathway . | Blocked public pathway from Burnley Rd to Sourhall and Flowerscar. Reported by a member of the public through the Town Clerk. | Reported to Calderdale - 16/2 | Job has been allocated to the Rights of Way Team - 2/3 |
| 163 | 17/02/2021 | Speed limit on Cross Stone/Hey Head Rd | Speeding happens because of national speed limit on narrow road. Raised at DC meeting 3/2 | Reported to Highways - 17/2 | Response received from Traffic Officer that review of current signage is underway- 22/2 |
| 164 | 17/02/2021 | Flooding to properties on Wardell Rd from wasteland above | Flooding causes problems. Reported bt Cllr L Needham | Reported to Flood Management Team Calderdale - 17/2 | Reponse that issue logged and will be investigated by engineers - 22/2 SR 374027 is now with the Flood Risk Team - 9/3 |

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|-----|------------|--|---|---|---|
| 165 | 02.02.2021 | State of towpath between Todmorden and Littleborough | Towpath between Library Lock Todmorden and Littleborough is very muddy making it difficult to walk on. Reported by Cllr P Ripley | Reported to Canals and Rivers Trust - 2/2 | Response from CRT - they have bid for funds to upgrade the towpath between Todmorden and Warland - 2/2 |
| 166 | 03/03/2021 | Request for additional litter bin | Since improvement works have been done at the car park on Haugh Rd residents have requested a litter bin. Reported by Cllr L Needham | Reported to Street Cleaning manager - 3/3 | Advised that Street Cleaning advised that this is an issue for Canal and River Trust - 25/3 Email sent to CRT - 20/4 |
| 167 | 44249 | Fuel spillage into Folly Dame | Roadworks on Woodhouse Rd has led to a fuel spill that has leaked into Folly Dam. Cllr P Taylor reported. | Reported to Calderdale Council - 23/2 | Calderdale reported that many people had reported this and it is being dealt with - 24/2 |
| 168 | 09.03.2021 | Rats near 626 Rochdale Rd and chapel | Reports of rats near properties on Rochdale Rd. Reported by Cllr M Doyle. | Email sent to Environmental Health - 9/3 | Email received, the owners of the property and chapel will be identified by the Community Safety Team and they will be asked to lay vermin bait - 10/3 |
| 169 | 09.03.2021 | Faulty drain on corner of Rochdale Rd and Salford by Woodlands Care home | Drain overflowing. Reported by Cllr C Potter | Email sent to Customer First - 9/3 | |
| 170 | 09.03.2021 | Additional cycle racks for Todmorden | Over a year has elapsed since initial contact with CMBC when additional racks were requested especially for the market area | Several emails sent to CMBC. Chasing email sent March 2021. A site survey is to be done over the next week or so and the list of proposed additional racks will be sent to TTC by the end of March 2021 - 9/3 Proposals received from CMBC 15/3 Walk rounds with plans in March with expectation work will be completed by June 2021 | Updated proposal received - April 2021. Email received to say that owners of land/property affected are being consulted and that the work in Todmorden would be done in Phase 2 of the project - May 2021 Final proposals received from CMBC September 2021 |
| 172 | 09.03.2021 | 2 faulty drains on Woodlands Avenue Lane | Drain outside 2 Woodlands Avenue has a slot missing which could be dangerous. Further down the road the drain is constantly flooding down the road and into the playground. Reported by Cllr G Kent | Email sent to Customer First - 9/3 | Response was that drains are not owned by Calderdale MBC but are privately owned - 9/3 Admin Officer asked to consult Land Registry for ownership - 9/3 Drains are privately owned - 15/3 Issue resolved - 7/10 |

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| 173 | 12.03.2021 | Speed issues on Cross Stone Rd | Cross Stone Rd and Hey Head Rds are narrow, steep and winding and there are problems with the current speed limits. Reported by Cllr A Hollis | Reported to Road Safety Officer again - 12/3 | Response received from Road Safety Officer stating that survey had not been done yet and acknowledging that electric vehicles could be problematic. another response sent - 12/5 Development Committee considered issue and are considering traffic calming measure - 28/4 SID speed checks done - speed below national speed limit - August 2021 |
| 174 | 23.03.2021 | Damage to footpaths on moorland and public behaviour | Resident reported damage being caused to moorland footpaths caused by riders and loose dogs | Reported to Customer First - 23/3 Reported to the Rights of Way team -23/3 Response copied to Clerk at Blackshaw Head - 23/3 CMBC has sent report to Rights of Way, Countryside and Enforcement Sections - 25/3 Blackshaw Head Parish Council has met and is setting up 2 working groups (carrot and stick) to look at how to educate cyclists and to consider putting stiles in on paths - 30/3 | |
| 175 | 11.03.2021 | Blocked drain | Blocked drain on junction of Kilnhurst Rd and Beaconsfield St | Reported to Customer First - 11/3 | |
| 177 | 01.04.2021 | Damaged and uneven pavement | The pavement outside Grasso café on Rochdale Rd is dangerous. Reported by Cllr P Taylor | Reported to Calderdale - 1/4 | Job has been submitted to Highways for action - 7/4 |
| 178 | 01.04.2021 | Problem with drain behind Ashenhurst Close | The drain is flooding and waterlogging the garden of at least one resident and soaking the wall of another. Reported via Admin Officer | Reported to Calderdale and Flood Management team - 1/4 | Resident contact as no action has been taken so far - 20/4 Contacted Calderdale by phone. They could not find the report even though it had been reported to Customer First and Flood Team. Emailed all the details again and requested an urgent response. - 20/4 Requested details of resident so drainage engineer can speak to her. There will be a site visit on Friday - 20/4 Resident reported that action is being taken - 17/5 |

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| 179 | 01.04.2021 | Water leak in BT point | A BT point at Lee Bottom Rd OL14 6HF Opposite Fielden House is being impacted by a water leak. Reported by Cllr P Taylor | Reported to Calderdale and BT - 1/4 | Advised to report to Yorkshire Water - ref: U209586 - 6/4 Reported to BT - 7/4 No action taken - reported to Openreach Network Operations- 25/5 Issue resolved - 31/5 |
| 181 | 13.04.2021 | Sewage flowing from manhole in road on upper part of Shaw Wood Rd near the farm | Sewage flowing from manhole in road on New Rd/upper part of Shaw Wood Rd near the farm. Grid 70a Reported by Cllr P Taylor | Reported to Yorkshire Water - 13/4 | YW reported that they are aware and are planning out of hours desilting job to resolve the problem (case no: U206383-2)- 13/4 Rang Yorkshire Water for update - new case number - U234739 - 8/6 Phone call from Yorkshire Water - this job has waited because there is a need to close the road as it is busy. TTC will be informed when the job is to be done - 9/6 YW have visited site and have marked the area for the remedial work - 10/6 YW have cleared the blockage of rubble in the drain. However, repair work is required to the drain itself so YW will need to request a traffic management scheme from Calderdale to do the repair - 28/6 |
| 182 | 13.04.2021 | Wheelie bin requested. Also problems with CMBC website ordering | Resident has been at address in Cornholme for 10 years without a wheelie bin. Reported by Cllr. P Taylor | Reported to Customer First requesting they contact the resident - 13/4 Customer First provided link to ordering page on website - 13/4. | Advised CMBC that link does not work and suggested that the website should be updated with the latest information to save frustration. This is being fed back to relevant team. - 15/4 |
| 183 | 13.04.2021 | Derelict mill | What are the plans for this site? What is being done to ensure the health and safety of the public whilst it is up for sale? Reported by Cllr T Greenwood - 13/4 | Reported to Calderdale Planning Department - 13/4 | Spoke to Planning Department. There are no plans at present although the possibility of using the mill for storage was discussed at one point. - 15/4 |

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|-----|------------|--------------------------------------|--|---|---|
| 184 | 16.04.2021 | Landslip on banking near Golden Lion | Todmorden in Bloom reported a landslip above the gardens they maintain near the Golden Lion | Reported to Building Control - 16/4 | Response that path has been taped off. Problem caused by member of the public on Calderdale land.. Todmorden in Bloom advised not to work on the flower beds immediately below the path for the time being- 20/4 |
| 185 | 20.04.21 | Missing street sign | Woodhouse Grove street sign is missing. Reported by Cllr L Levick - 20/4 | Rang Customer First as this issue was reported several months ago and the sign was removed from the site. It has been reported to Highways to chase action - 20/4 | New sign erected end May/Early June 2021- |
| 185 | 22.04.2021 | Repair of bridge in park | The bridge over the pond is broken. Reported by Cllr. L Needham on behalf of Friends of Centre Vale Park | Reported to manager of Street Cleaning - 22/4 | |
| 186 | 29.04.2021 | Damage to road | Damage has been done to Kilnhurst Rd because of longstanding overflowing drain | Reported to Customer First 29/4 | Referred to Highways ref:210430-000125 - 30/4 |
| 187 | 22.04.2021 | Frostholme Mill - derelict site | Frostholme Mill - derelict site | Reported to Calderdale - 4/5 | Response from Calderdale that a substantive response will be available next week - 4/5 Response clarified the responsibilities of CMBC and the owner. Stated that the site is kept secure but that burglars have broke in on occasions and that this is a matter for the police. CMBC is aware that the main mill building would be left standing and just the single storey building demolished - 11/5 Request to Admin Officer to establish owner on Land Registry - 11/5 Freedom of Information request made with Calderdale by Cllr T Greenwood about ownership of the mill - 17/5 |

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|-----|------------|---|---|--|--|
| 188 | 04/05/2021 | Rights of way/change of use issue for house | Rights of way/change of use issue for house. Reported by resident to admin officer | Reported to Planning Office - 4/5 | Planning Office recommend contacting Highways about rights of way issue and Enforcement Team about change of use. Emails sent - 6/5 Highway state that path is not public right of way - 6/5 Letter to be sent, on behalf of residents requesting that residents can still use access route - 11/5 |
| 189 | 11/05/2021 | Flooding from building site | Flooding from Mons Rd building site into gardens below. | Admin officer reported this to Building Control. | Reported to Planning Services, Planning Enforcement and Flooding Team - 11/5 Video sent to the Flooding Team and Planning Enforcement - 11/5 Contact details for resident sent to Flooding Team with request that the Flood Team contact them - 13/5 Response received from Flooding Team - they will contact the resident - 17/5 |
| 190 | 12/05/2021 | Nuisance from birds | Resident complaint about birds damage and noise. Reported by Cllr R Coleman-Taylor and supported by Cllr P Taylor | Resident contacted for further information and email sent to Environmental Health - 13/5 | Spoke to Environmental Health Enforcement - they will contact the resident today - 18/5 Calderdale are pursuing the issue of noise and have written to the owner of the birds. Much of the legislation covering the issue shows DEFRA as the responsible body. - 8/6 |
| 191 | 17/05/2021 | Tipping in Cornholme | Large amount of material tipped on Station Approach. Reported by Cllr M Taylor | Reported to Calderdale - 17/5 | Incident number - 210517-000404 - 25/5 - Response received that the land does not belong to Calderdale and so no action can be taken - 22/7 Admin Officer to investigate who owns the land - 26/7 |
| 193 | 25/05/2021 | Potentially dangerous stacks of logs | Logs stacked up on bridleway near the Incredible Farm in Mankinholes. Reported by Cllr P Taylor | Reported to Building Control - 26/5 | Response - issue forwarded to the Rights of Way Team - 27/5 |

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| 194 | 18/05/2021 | Closed cycling path | Closure of cycling path behind Centre Vale Park - reported by member of Round Table | Reported to Calderdale - 18/5 | Highways request more detail. Information requested from reportee - 25/5 Details of blocked path sent to Calderdale - REF 210608-000313 - 8/6 Reported that the path @Lovers Path' has been repaired and is now accessible - 10/8 |
| 195 | 08/06/2021 | Land Grab | Land grab of land between Gledhill St and Victoria Rd. Reported by Cllr L Needham | Reported to Calderdale Planning Enforcement Dept - 8/6 | Planning Enforcement responded that no powers are available under the Town and Countryside Planning Act to help. - 22/6 Contacted Environmental Health and Daisy Wilde to see if they can offer support - 22/6 The issue has been reported to the Community Safety Team, and Age Concern. Also, one of the local wardens will visit when they are able to.-29/6 |
| 196 | 09.06.2021 | Bus stop on Rochdale Rd outside Walsden raiway station | The bus stop has been removed although there are still markings on the road. Reported by Cllr M Taylor | Reported to WYCA case no FS340842913 - 9/6 | Metro forwarded issue to metro Customer Feedback team ref. CF-006028-21 - 9/6 Response - shelter scheduled for installation on 2 July 2021 - 15/6 |
| 197 | 09/06/2021 | Flood lights on Town Hall | Feedback received that the floodlights on the Town Hall are on during the day. Reported by Cllr M Doyle. | Reported to CAFM - 9/6 | CAFM will reset the timer - 9/6 |
| 198 | 15.06.2021 | Permitted vehicle parking on residential streets | Permitted vehicle parking on residential streets/residential permit parking schemes. Reported by Cllr T Greenwood | Email sent to Highways and Engineering - 15/6 | Issue has been referred to the Traffic Team - 15/6 Chased as no reply received - 26/7 Traffic Liaison Officer response received about parking and residential parking schemes - 10/8 |
| 203 | 16.06.21 | Planning Issues Hollins Mill | Planning Issues Hollins Mill. Reported by Cllr M Doyle | Meeting of interested parties scheduled for 28 June- 16/6 Issue to be raised at Development Committee on 21 July 2021 | Duplicate |

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|-----|------------|---|---|---|--|
| 204 | 28.06.21 | Delay in alcohol premises license | Delay in alcohol premises license approval. Reported by Cllr P Taylor | Reported to Calderdale - 28/6 | Response received that applicant would be offered support - 28/6 |
| 205 | 19.06.21 | Fair has left large ruts in grass at Centre Vale Park | Damage to ground at Centre Vale Park. Reported by Cllr P Taylor | Reported to Customer First and Upper Valley Coordinator -19/7 | Licensing Officer will take up issue with fair officials-20/7 |
| 205 | 21.06.2021 | Overgrown trees outside Ridge Foot flats | Overgrown trees outside Ridge Foot flats. Reported by Cllr P Taylor | Emailed Together Housing - 21/6 | |
| 206 | 21.07.21 | Noise from Physique Gym | Unacceptable Levels of Noise From Physique Gym, Hollins Mill, Walsden. Reported by Cllr M Doyle | Reported to Environmental Health - 21/7 | |
| 208 | 21.06.21 | ASB | ASB Victoria Rd area. Reported by Cllr L Needham | Reported to Calderdale | Issue noted by Community Safety Team, local wardens and Age Concern |
| 209 | 19.07.21 | Deep ruts in Centre Vale Park caused by fair HGVs | Deep ruts in Centre Vale Park caused by fair HGVs. Also concern about possible damage to pipe and structures under the grass. Reported by Cllr P Taylor | Reported to Customer First - 19/7 | Calderdale are taking up with contractor involved 25/7 |
| 210 | 27/07/2021 | Stability of houses in Halifax Rd area | Stability of houses in Halifax Rd area. Reported by a resident | Scheduled for discussion at 18/8 DC meeting | Referred to Highways. Duplicated |
| 211 | 26.07.21 | Town Hall lights on throughout day and night | The timer for the Town hall lights is faulty as lights are on during the day and night. Reported by Cllr M Dotle and a resident | Reported to CAFM - 26/7 | CAFM will re-check the timer for the lights. When it was reported last time no problem was found. - 26/7 Reported again - 14/9 |
| 212 | 10/08/2020 | Handling of water outage by Yorkshire Water | Handling of water outage by Yorkshire Water - reported by Cllr. P Taylor | Agenda item Development Committee Meeting 18 August. | Contacted Yorkshire Water through online contact form. Phone call received from Yorkshire Water - they have committed to respond by 2pm Wednesday 8/9 - ref: U384123 - 7/9 |

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| 213 | 02/08/2021 | Complaints as Youth Hostel in Mankinholes is being marketed as venue for parties and stag weekends | Complaints as Youth Hostel in Mankinholes is being marketed as venue for parties and stag weekends. Reported by resident | Town Clerk sent letter to YHA Customer Services - 2/8 | |
| 214 | 02/08/2021 | Theft of wall capping stones from Lee Bottom Road and the night time shooting of wild animals (lamping) | Theft of wall capping stones from Lee Bottom Road and the night time shooting of wild animals (lamping). Reported by Cllr. P Taylor | Town Clerk reported this to police - 2/8. Residents urged by police to report theft and night time shooting of animals particularly where this involves dogs/badgers. This is so that appropriate resource can be allocated to the issue. | |
| 217 | 10.8.21 | Speeding on Burnley Rd at Lydgate | Speeding on Burnley Rd at Lydgate. Reported by Cllr. L Needham | Emailed Upper Valley Coordinator and Calderdale Traffic Officer - 10/8 | Traffic Officer replied that speed checks were done in 2007 and more recently and the speeds recorded do not meet the criteria for speed cameras. He has requested that the Upper Valley Coordinator consider doing SID checks on this stretch of road - 10/8 Email to Traffic Officer to enquire if other forms of traffic calming can be considered - 12/8 Traffic Officer advised that resources for traffic calming are prioritised for locations with high accident statistics - 12/8 |

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| 218 | 25/08/2021 | Overgrown verges and trees | Overgrown verges and trees on Oak St and others | Town Clerk reported this to Manager of Street Cleaning and provided specific contact for individual streets-16/8 | Admin Officer reported this to contact point - 26/8 Assistant Town Clerk reported tree issue to Tree Officer - 31/8 Tree Officer advised that trees belong to Togetehr Housing - 31/8 Standard statement provided about cutting of verges -31/8 Tree officer will inspect the trees when in the area - 1/9 Tree officer will arrange for tree to be trimmed - 14/9 |
| 219 | 31/08/2021 | Request for green bin | New customers are not being accepted. Reported by Town Clerk. | Emailed Waste Manager -31/8 | Resident has been put on waiting list as currently there is no capacity to collect from him - 1/9 |
| 220 | 23/08/2021 | Disabled toilets near market are not open | Disabled toilets near market are not open. Reported by Cllr. P Taylor | Admin Officre emailed Calderdale about this -23/8 | Response received from Calderdale that service has been affected by high levels of waste, Covid-19 and problems recruiting HGV drivers - 14/9 |
| 221 | 18/08/2021 | Speeding on Lee Bottom Rd | Speeding on Lee Bottom Rd. Reported by Cllr P Taylor | Cllr P Taylor had previously reported this to the police. Email to Upper Valley Coordinators to have this included on list of roads for SID checks - 31/8 | Upper Valley wardens have SID checked - 16/9 |
| 222 | 31/08/2021 | Listed building - issue about ventilation | Listed building -issue about ventilation. Reported by Cllr P Taylor | Email sent to Conservation Officer - 31/8 | Conservation advised it is possible. Information passed to business concerned - 16/9 |
| 223 | 18/08/2021 | Blocked footpath (vegetation) between Stoney Royd Lane and Higher Ashenhurst | Blocked footpath (vegetation) between Stoney Royd Lane and Higher Ashenhurst. Reported by Cllr. M Taylor | Email sent to manager of street cleaning - 9/9 | |
| 226 | 08/09/2021 | Overgrown vegetation | Overgrown vegetation on Back Ridge St. Reported by Town Clerk | Town Clerk emailed Street Cleaning team - 8/9 | Done 8/9 |

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|-----|------------|---|--|--|--|
| 227 | 14/09/2021 | Speeding on Wellington Rd, Dale St and Lee Bottom Rd | Speeding on Wellington Rd. Reported by Cllr P Taylor | Email to Upper Valley Coordinator to request SID check - 14/9 | SID check done on 14 September 2021 - speed well below speed limit - on Lee Bottom Rd 14/9 |
| 228 | 08/09/2021 | Public toilets closed on Monday 7 September | Public toilets closed on Monday 7 September. Raised by Cllr P Ripley at Resources Committee Meeting on 8/9 | Email to Customer First - 9/9 | Response received from Calderdale with Centre Vale toilets open 10am-4pm Monday to Sunday and Brook St Tuesday to Sunday - 14/9 |
| 229 | 15/09/2021 | Rubbish on steps and on sub-ground level at Town Hall | Rubbish on steps and on sub-ground level at Town Hall. Reported by Cllr M Doyle | Email TH caretaker and supervisor of street cleaning team - 16/9 | Cleaned 16 September and will be checked regularly - 16/9 |
| 231 | 07/10/2021 | Building materials dumped on farm off Lee Bottom Rd | Over a number of years building rubble (unsorted) has been dumped on farmland. Also, the farmer next along burns waste creating toxic waste. Has been reported before to Calderdale. Reported by Cllr P Taylor | Reported online as fly tipping - 7/10 | Ref no: #211007-000356. Response that this is private land and therefore Street Cleansing cannot get involved - 12/10. Email sent to Planning about possible planning issues arising - 12/10 Issue being considered - 21/07674/FLYHAZ - 20/10 Letter sent to owner advising that materials should not be dumped - Jan 2022 |

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|-----|------------|---|---|---|--|
| 232 | 07/10/2021 | Overgrown hedge on Daisy Bank Street OL14 8PD. Also the road side hedges from the Staff of Life pub on Burnley Road all the way to Portsmouth are overgrown | This overgrown hedge is causing problems for people parking their cars. The full length of Burnley Rd from Staff of Life to Portsmouth has overgrown hedges causing people with buggies/children to walk in the main road. Reported by resident | Email to Customer First - 7/10 | Raised with Highways for the road and Parking for the car park. The reference is 211007-000349. - 7/10 |
| 233 | 12/10/2021 | Missed rural recycling collections | Resident is waiting for more than 4 weeks for collection. Raised by Cllr M Taylor | Email sent to manager of recycling collections - 12/10 | Response to all enquiries about recycling collections given by senior manager Calderdale - 26/10 |
| 235 | 19/10/2021 | Inadequate street lighting in Todmorden | Inadequate street lighting in Todmorden in several areas - reported by local Reclaim the Streets group | Email to CAFM and Upper Valley Co-ordinator - 19/10 Email sent to Customer First - 20/10 | Email from Jae Campbell - will be on agenda of SCG meeting 15/11. Reported each light on online system as advised by customer First - 27/10 Spoke with Senior manager in Highways. This is matter for Neighbourhood Safety Team who will be dealing with it - 29/10. Issue picked up by Cllr D Tremayne. The lights in the park are scheduled for replacement - June 2022 |
| 237 | 26/10/2021 | Misuse of disabled parking spaces at Todmorden Leisure Centre | People with disability are unable to park in disabled parking bays at the leisure centre as people are using the spaces to walk their dogs in the park/watch their children play football on the astroturf. Reported by Cllr L Thorpe | Email to Customer First - 26/10 | Has been allocated to parking enforcement team - 27/10 Response - parking team does not look after parking at the Leisure Centre. Email sent to Leisure Centre direct - 9/11 |

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| 241 | 16/11/2021 | Request for gritting on Rossendale Rd | Request for gritting on Rossendale Rd. Reported by Cllr. P Taylor | Emailed Customer First - 16/11 | Response received that Rossendale Rd cannot be added to the list.- 17/11 |
| 242 | 01/12/2021 | Recycling not been collected from Cinder Hill Rd and Daisy Bank Rd | Recycling not been collected from Cinder Hill Rd and Daisy Bank Rd. Reported by resident to Admin Officer | Emailed senior manager in Calderdale Waste Team - 1/12 | |
| 243 | 05/10/2021 | Recycling not collected | Not collected on Fern Valley Chase. Reported by Cllr L Thorpe | Cllr reported to Calderdale | There are issues currently with HGV drivers etc. |
| 247 | 14/12/2021 | Overseas visitor commented about the very poor state of Todmorden with slippery leaves on road and pavement surfaces | Overseas visitor commented about the very poor state of Todmorden with slippery leaves on road and pavement surfaces. Reported by email to TTC website | Reported to Customer First - 14/12 | Item closed as insufficient information - 18/12 |

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|-----|------------|--|--|---|---|
| 248 | 14/12/2021 | Recycling not collected for 8 weeks from Fellside Rd | Recycling not collected for 8 weeks from Fellside Rd . Reported by Cllr P Taylor | Reported to senior manager of recycling collections - 14/12 | No response received. Reminder sent also asking for the data on recycling collection in Todmorden - 6/1 Calderdale team advised that there were problems with the collection of recycling in this area during November/December because of lack of staff and one of the two vehicles used was out of action. Requested the recycling statistics for Todmorden as a whole - 6/1 Response was that ward statistics are not kept. Also, that Todmorden benefits from being the first team to leave the depot before staff shortages are fully understood - 6/1 |
| 249 | 14/12/2021 | Unightly property at Station parade Cornholme | Unightly property at Station parade Cornholme - raised at 8/12 DC Meeting | Email sent to Planning - 14/12 | Calderdale asked for full postal address so they can investigate - 18/12 Superseded later on |
| 250 | 15/12/2021 | Closure of public footpath across farm on Lee Botom Rd | Closure of public footpath across farm on Lee Botom Rd. Reported by Cllr P Taylor | Email sent to Customer First - 15/12 | Calderdale advise that the site will be visited and the landowner will be sent a letter - 18/12 |

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|-----|------------|---|--|--|---|
| 251 | 04/01/2022 | Several facilities in the park are not working/ are in a poor state of repair | Several facilities in the park are not working/ are in a poor state of repair. Reported by Cllr P Taylor | Email sent to Customer First asking for action regarding the practical conditions but also and update from s senior manager about the challenges currently being faced/the current priorities. 4/1 | Issue has been referred to the Parks Team - 5/1 Received information from Park Manager about the different responsibilities at Calderdale for the park including the Parks Team, Play Team and CAFM. In particular the structures in the park (bandstand and shelters etc is the responsibility of CAFM. The Assistant Town Clerk and the Mayor will have a walk round of the park with the Park Manager in February 2022 - 6/1 Walk took place in April and plans discussed. Fed back to Development Committee |
| 252 | 04/01/2022 | Pothole on Rise Lane outside the Railway Station causing resident to fracture her ankle | Pothole on Rise Lane outside the Railway Station causing resident to fracture her ankle. Reported by Cllr P Taylor | Email sent to Highways and Engineering requesting that the issue be investigated and a repair done as a matter of urgency. Also, asked for an update on what action they will take in relation to the resident. -4/1 | Issue has been reported to Area Maintenance Team - 5/1 |
| 253 | 05/01/2022 | Near miss accident with teens on electric scooter in Shaw Wood/Lee Bottom Rd area | Near miss accident with teens on electric scooter in Shaw Wood/Lee Bottom Rd area. Reported by Cllr P Taylor | Email sent to Community Team - 5/1 | Email from Neighbourhood Coordinator. This will be raised at SGC meetings and possibly the Ward Forum - 6/1 This has also been reported to the police - 6/1 Issue was discussed at Safer, Cleaner, Greener Meeting on 17/1. It was noted that the enforcement powers are not clear so this was to be taken further. Hire bikes are treated differently. Schools have been provided with information about their illegality - 19/1 |

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| 256 | 12/01/2022 | Stones in post at Christ Church cemetery have been moved. | Stones in post at Christ Church cemetery have been moved. Reported by Cllr L Needham | Email sent to Customer First - 12/1 | Post has been repaired - 18/1 |
| 258 | 20/01/2022 | Poor loudspeaker sound at Walsden Railway Station | Poor loudspeaker sound at Walsden Railway Station. Reported by Cllt M Taylor | Email sent to Network Rail - 20/1 | Reported to Northern Rail Helpline, Ref: 220125-000116.- 24/1 Reported again to Northern Rail by phone - 8/3 Rang Walsden Station to report it direct - April 2022 |
| 259 | 20/01/2022 | Possible inappropriate removal of 2 Copper Beech trees | Possible inappropriate removal of 2 Copper Beech trees. Reported by Cllr M Taylor | Email sent to Tree Officer - 20/1 | Response received that Calderdale are considering what action to take.- 24/1 |
| 260 | 24/01/2022 | Erratic waste collection for specific resident on Church Rd. Also at Cross Lee | Erratic waste collection for specific resident on Church Rd. Reported by Admin Officer | Email sent to Customer First and Manager of waste team - 24/1 | Chased 22/2 |
| 266 | 16/02/2022 | Extensive waste collection issues in Lumbutts. | Extensive waste collection issues in Lumbutts. Reported by resident to Cllt P Taylor | Email sent to waste collection manager - 16/2 | Waste Collection manager asked for details - 22/2 Waste officer has asked for the monitoring officer to look in to this as it looks as though the collection van stops at the properties concerned.- 7/3 |
| 267 | 03/02/2022 | Planned imminent removal of large area of trees from Portsmouth area | Planned imminent removal of large area of trees from Portsmouth area. Raised at 2/2 DC meeting | Email chain received from Forestry Commission explaining trees are dying from disease and that an order for their felling has been raised.- 17/2 | Feedback received that a felling order has been raised by the Forestry Commission as the trees (larches) are diseased. A woodland development plan will be produced to eventually replant the land - 22/2 Response received from Tilhill with the plan for phased removal and replacement - June 2022. |

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| 268 | 22/02/2022 | Blocked drains Dinely Road | Blocked drains Dinely Road. Reported by Cllr. L Needham | Reported to Customer First - 22/2 | Has been logged with Highways Team - 22/2 |
| 269 | 24/02/2022 | Trees removed from railway embankment between Todmorden and Hebden Bridge | Trees removed from railway embankment between Todmorden and Hebden Bridge. Reported by Cllr P Taylor | Reported to Network Rail - 24/2 | Has been logged as a job: 220125-000135 - 2/3 Response received - 'it has been deemed absolutely necessary, enabling a no striking / falling zone towards the track. All trees felled have been surveyed numerous times by a qualified ecologist on site'. |
| 270 | 03/03/2022 | Lack of street sweeping and a number of blocked drains | Lack of street sweeping and a number of blocked drains - raised at DC meeting 2/3 | Reported to Customer First - 3/3 | |
| 271 | 08/03/2022 | Poor walking surface on towpath from Todmorden to Littleborough | Poor walking surface on towpath from Todmorden to Littleborough. Reported by Cllr M Taylor | Reported to Canal and River Trust via online Live Chat. It doesn't look like there are plans to upgrade this like the towpath between Todmorden and Hebden Bridge. It has been referred to the Regional Team for a response - 8/3 | Canal and River Trust confirmed that there are no plans currently to re-surface this stretch of the canal. - 22/3 |
| 272 | 08/03/2022 | Blocked drains on Garden St and Surrey St | Blocked drains on Garden St and Surrey St - reported by resident and Admin Officer | Reported to Customer First and Todmorden Flood Group - 8/3 | |
| 274 | 14/03/2022 | Materials dumped in entrance to playground at Meadow Bottom Park | Materials dumped in entrance to playground at Meadow Bottom Park - Cllr L Needham | Reported to Customer First - 14/3 | Job ref: 220316-000186 - 18/3 |

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| 277 | 22/03/2022 | Dangerous zebra crossing outside Aldi supermarket | Dangerous zebra crossing outside Aldi supermarket. Reported by Cllr. P Taylor. | Reported to Highways and copied to Upper Valley Coordinator suggesting it be discussed at monthly SCG meetings - 22/3 | Issue referred to the Road Safety Officer - Ref: 395667).- 22/3 Response received that no accidents have been reported to the police at this spot. When Aldo proposed the crossing the site would have been subject to a safety audit. It was noted that parking is set back. It is not proposed to take this any further. 27/4 The Higher Valley Coordinator has commented that the only thing that could be done would be to move the road sign on the northerly route closer to the zebra crossing. Currently pedestrians think the traffic is slowing for the crossing when this is because of the roundabout. The traffic then speeds up after the roundabout. It was noted that the |
| 278 | 23/03/2022 | Boundary wall for canal and residential property in Walsden keeling over | Boundary wall for canal and residential property in Walsden keeling over. Reported by Cllr M Taylor | Emailed CRT - 23/3 | CRT confirmed will repair wall near the house gable end but not the rest which they believe is structurally sound - 19/4 |
| 279 | 23/03/2022 | Cracks in bridge of river bridge at Tipside | Cracks in bridge of river bridge at Tipside. Reported by Cllr P Taylor | Emailed Building Control - 24/3 | Advised that owners of the wall (Jupiter) have a responsibility to repair the wall although it is not considered dangerous at the moment-23/3 |
| 281 | 28/03/2022 | Residents on Dineley Ave and Whirlaw Ave burning rubbish outdoors (including plastic) | Residents on Dineley Ave and Whirlaw Ave burning rubbish outdoors (including plastic) | Emailed Environmental Health - 28/3 | Chased 5 April 2022 Confirmation received that Enforcement have visited the resident to advised they cannot burn toxic materials - 6/4 |

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| 283 | 30/03/2022 | Suitability of the Castle Hill Club for polling in view of location | Suitability of the Castle Hill Club for polling in view of location. Reported by Cllr P Taylor | Emailed Customer First - 30/3 | Issue referred to the Polling team - 31/3 Issue will be reviewed before the next round of polling - April 2022 |
| 284 | 05/04/2022 | Graffiti in several locations in the town including the canalside | Graffiti in several locations in the town including the canalside. Reported by Todmorden in Bloom | Emailed manager of street cleaning and Upper Valley Coordinator - 5/4 | One of the wardens will clean the graffiti where possible - 6/4 |
| 285 | 05/04/2022 | Dog fouling on canal towpath between Todmorden and Hebden Bridge. Also, cat fouling on Joshua St | Dog fouling on canal towpath between Todmorden and Hebden Bridge. Also, cat fouling on Joshua St. Reported by resident | Emailed Customer First, Manager of Street Cleaning and Upper Valley Coordinator - 5/4 | Manager Street Cleansing advised that dog fouling on the canal and cat fouling is not their responsibility - 8/4 |
| 287 | 11/04/2022 | Flytipping behind Patmos Gardens | Flytipping behind Patmos Gardens. Reported by Cllr L Needham | Emailed Customer First - 11/4 | Recorded as incident 220412-000225 - 12/4 |
| 294 | 09/05/2022 | 12 bags of rubbish dumped on Doghouse Lane at top of Park Woods | 12 bags of rubbish dumped on Doghouse Lane at top of Park Woods. Reported by Cllr L Needham | Reported on Calderdale online form - 9/5 | Ref: 220509-000722. Items collected by 16/5 |
| 296 | 11/05/2022 | Issues at Tipside | Issues at Tipside. Discussed at 27/4 DC meeting | Emailed Planning - 10/5 | Issue forwarded to Planning Enforcement - 10/5 Response received that no planning permission has been requested for the site - 8/6 |
| 297 | 23/05/2022 | Poor state of Shore graveyard | Poor state of Shore graveyard. Reported by Cllr. K White | Emailed Customer First - 23/5 | The graveyard is not owned by Calderdale. Checked the Land Registry - owner of graveyard is the Baptist Church - 9/6 |

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| 298 | 23/05/2022 | Infrequent recycling collections on Chapel St, Walsden | Infrequent recycling collections on Chapel St, Walsden. Reported by Cllr M Carrigan | Emailed Waste Collection Team Manager - 23/5 | The Monitoring Manager will visit to see which cars are blocking the road preventing the entrance of the recycling truck - 8/6 Further exchange of emails with manager to identify alternative way of dealing with the situation - 28/6 Further exchange of emails with manager - they will try to identify and communicate with drivers blocking the road, the Saturday catch-up crew may be able to help if collection missed. Also, Monitoring Officer will check - 11/7 |
| 302 | 24/05/2022 | Tree growing out of BT box on Lee Bottom RD | Tree growing out of BT box on Lee Bottom RD Reported by Cllr P Taylor | Rang Openreach helpline -24/5 | Ref: LC3CKH43. Work completed 26/5 |
| 303 | 27/04/2022 | Graffiti on several Northern Powergrid substations in Todmorden | Graffiti on several Northern Powergrid substations in Todmorden. Reported by Cllr the Revd G Kent | Rang Northern Powergrid 28/4 | All issues cleared apart from issue of ownership of land next to substation on Meadow Lane. This will be investigated by their legal team. - 29/4/22 Work completed (graffiti removed and land cleared - 25/5 |
| 304 | 25/05/2022 | Poor condition of railway bridge over Hallroyd Rd-especially graffiti | Poor condition of railway bridge over Hallroyd Rd-especially graffiti. Reported at 27/4 DC meeting by Cllr the Revd G Kent | Reported on online chat with Northern Rail | Has been reported to Structures Team - Ref: 220524-000448- 25/5 Response received that graffiti is a big issue and the work will be scheduled for later in the year - 25/5 |

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| 305 | 31/05/2022 | Someone chopping trees down in Longfield Wood next to Badger Wood and above Baltimore Marina | Someone chopping trees down in Longfield Wood next to Badger Wood and above Baltimore Marina - reported by resident | Reported to Customer First - 31/5 | Tree officer responded - the felled trees are not - 8/6 |
| 307 | 31/05/2022 | Men alleged to have gun in Longfield Woods and animal watch camera installed | Men alleged to have gun in Longfield Woods and animal watch camera installed. Reported by resident | Reported to Customer First - 31/5 | Response received from Inspector of Police - shooting deer is not an offence although a gun license is required - 1/6 |
| 310 | 28/06/2022 | Possibility of grant funding for enhancement of shop fronts in Todmorden town centre | Possibility of grant funding for enhancement of shop fronts in Todmorden town centre. Reported by Cllr.P Taylor | Emailed Customer First - 28/6 | Customer First advised that there are no grants available for this. |