

Item	Date Raised	Issue Type	Description	Actions	Action/ Outcome
4	10/07/2019	Sump Pumps	Problem caused by sump pumps	Email sent to Calderdale Environmental Health team expressing concerns and requesting a risk assessment 31/7.	Mayor said that he had seen the houses and a video was handed to the Town Clerk for copying. A joint letter to be written by Calderdale Ward councillors, the MP and Todmorden Town Councillors to Calderdale. An update from Environmental Health said specific addresses were needed to progress this. Emailed Susan Press - 26/5/20 May 2020 around Lidl/Commercial St - 15/6 Chasing email sent - 9/3
4a	10/02/2020	Sump Pumps	Sump pumps on Garden St discharging onto street and flooding houses on Byron St (number 17). Resident reported this at flooding hub.	Reported to Calderdale-11/2	Response received that it was in hand - 26/5 Enquired with Environmental Health but no progress - Issue still live but no solution at the moment. Mentioned in letter to Robin Tuddenham about the issues This was raised in discussion with Stephen Lee at Calderdale - no resolution currently available Has been logged with Land Drainage (ref:SR 352495) - 10/3
5c	13/11/2019	Flooding at Lidl	Concern about the ongoing problems with flooding at Lidl.	Clerk sent letter to Lidl. No response received.	Calderdale Building Control advised Planning Officer to remind developer of responsibilities to keep site safe. Chasing email to Building Control to confirm issue rectified - 19/2 Report back that the issue looks like water draining from the hillside behind which flows down to the Mons site and then the properties. This is an issue between Lords Builders and the owners of the properties below. However, they will refer to Planning and Land Drainage - 19/2 Chasing email to Planning and Land Drainage - 9/3 - Letters sent to Richard Seaman and Robin Tuddenham about Lidl and the building sites at Millbank Close and Sandholme Mill - all contributing to an increase in flooding - 22/9 Response said that these developments were based on older planning permissions - Sept 2020 See continuation below
5c continued	see above	see above	see above	see above	This was raised in discussion with Stephen Lee. As built drawings were requested from Lidl but have still not been provided to CMBC. CMBC never received detailed design drawings for the compensatory flood pond. The site drainage drawings submitted during the planning process appear adequate and do not give cause for further survey to be undertaken on the Lidl site. CMBC have contacted Yorkshire Water requesting confirmation that the site sewerage was connected to the Yorkshire Water sewers as shown on the drawings submitted and await confirmation. CMBC have received hydraulic modelling information from Yorkshire Water which demonstrates the sewer systems in Halifax Road meet the minimum statutory requirements. CMBC advise that the existing problem of flooding gullies was caused by 'surcharging'. This is where there is insufficient capacity for the water to drain away and this causes the flooding from gullies. CMBC are planning to undertake survey work to establish the connectivity of the highway gullies in Halifax Road. Due to traffic management being required to undertake this work and other traffic management currently being in place in Todmorden they have not yet programmed in these works. They will work with highways colleagues to undertake this work as soon as is practical 25/11 Advised by Assistant Director that YW state that the drains cannot accommodate the amounts of water. Further work is going ahead between Calderdale and Yorkshire Water - August 2022. Letter sent to manager of Lidl to request attenuation tanks be maintained - 16 October 2022. Environment Agency advise that Calderdale Council will take up the issue with Lidl. Email received from Environment Agency stating that Flood Team will be taking this issue up with Lidl - November 2022
9	02/10/2019	Obstructed path	Lee Bottom Road - runs from number 18 and alongside Manor Close on the left of Lee Bottom Rd towards Upper Shaw Rd. The path/banking as you turn left into Manor Close is mowed regularly by the resident next to it because of the danger backing out of the drive. This is to stop the road being obscured by very long grass to the right as you pull out of Manor Close. On the completion of Manor Close, the resulting banking soil was levelled and laid with a sandy mix so pedestrians could walk on it without being on the road instead - 13/2.	Contacted Calderdale - 5/10	Calderdale have received the adoption plan but it is still not clear whether or not this footpath is adopted. Confirmation received that it is not adopted. No further action from Highways - 10/3 Planning Department recommend approaching the Land Registry in Birmingham for information about ownership -13/2. Contacted Customer First to enquire who owns the banking - they are going to send someone out to check - 16/2 Email sent to Planning Dept - 9/3 The land does not belong to Calderdale Council. TTC to request ownership details from the Land Registry - 22/9 Land registry shows that the land does not have an owner. Emailed Calderdale to enquire whether Calderdale will take ownership in view of the health and safety issues - 4/11 Has been passed to Highways for response - 5/11 Approach made to Volunteer Coordinator to see if local residents can mow this area - August 2022. Chased 29/9 Chased with volunteer coordinator 31/10. Chasing email sent 17/1/23 to CMBC Volunteer Manager
64	13/02/2020	Poor state of road	Concern expressed by market Supervisor that the road on Brook St leading to the back of the market is in a very poor state of repair. This has been raised previously with Network Rail and Calderdale	Reported to Network rail and Calderdale - 13/2 Network Rail has advised that it does not belong to them - 17/2	Chasing email sent 9/3 Highways passed SR353074 to Streetworks Email sent to Highways to chase this - 31/8 Some repairs taking place as a result of the Corridor Improvement Programme. The part next to the indoor market is owned by Parking - they have been sent the report - 31/8/22 SR 403440 passed to the Area Officer for inspection - 1/9/22 Chased 1/11 Update received: The part of Brook Street that belongs to the Highways Department is being resurfaced as part of the CIP works that the Asset Team are doing along with Bridge Street, School Lane and Calder Street. to be completed by the end of 2022. The section next to the market belongs to Parking who have already been made aware of the defect. - 1/11 Chasing email sent to Highways 17/1/23 Has been passed to Area Office for response - 17/1/23
201	24.06.2021	Request for road signage at junction leading to Cross Stone Road	Request for road signage from Blackshawhead/ over the tops from Burnley, at the junction of Eastwood Road into Crossley New Road. Reported by Cllr P Taylor	Reported to Customer First - 24/6	Chasing email sent 10/5/22 New reference number 220511-000361 - 10/5 Chasing email sent 31/8 SR 220511-000361 The Road Safety Officer is dealing with this. Because of large backlog they can give no timescale when it will be dealt with - 1/9 Chased - ref: BO 398097 - 20/9/22 Street Liaison Officer confirms that a sign will be ordered but cannot confirm installation date - 20/9 Chasing email sent 17/1/23
215	12/08/2021	Overgrown bush blocking access style	Overgrown bush blocking access style on Lee Bottom Rd. Reported by Cllr. P Taylor	Reported to Customer First - 12/8	Response from Customer First - bush is on private land -15/8 Further email sent to clarify that the issue is one of the landowner blocking the public right of way - 15/8 Reference number 210817-000072 - 17/8/22 Raised with the Rights of Way team - August 2022 Chased 29/9 Chased 1/11 Reported that this is with Rights of Way Team who have been asked for an update - 1/11 No update received - chased 17/1/23
222	18/08/2021	Instability of houses on Halifax Rd and surrounding streets	Instability of houses on Halifax Rd and surrounding streets. Houses are vibrating with passing traffic and cracks are appearing in walls - raised at DC meeting 18/8	Email sent to Building Control - 9/9	Issue referred to Highways ref: 210910-000176 - 14/9 Issue raised with senior management team On 16/12. The issue is to be investigated - 16/12. Discussed with senior management team July 2022 - structural engineer will visit - August 2022 Now November 2022 for structural engineer. New Assistant Director Strategic Infrastructure requested information about this - 12/12/22
238	26/10/2021	Collapse of part of wall and road near Lobb Mill into the river	Collapse of part of wall and road near Lobb Mill into the river. Reported by Cllr M Holmstedt	Visited site on 28/10 to take photos. Email sent to Steven Lee - 1/11	Steve Lee reponse - works are being designed and agreed with the EA - 2/11/21 Issue raised at meeting with senior CMBC officials 5 October 2022. Assistant Director said he would get report from Highways. Chased with new Assistant Director and he advised he would get update to TTC - 26/10/22 Response received that temporary works to secure this location for the winter period will commence as soon as possible. This will involve the removal of rubble and the placement of large concrete blocks. A permanent solution requiring sheet piles will then be implemented 2023 - 3/11/22 Response that land is not owned by Calderdale and must be owned privately and so Calderdale has no authority - 1/12. Email to resident to identify precise location so landowner can be located - 1/12 No response received - 19/1 This (together with stray cows) is an ongoing issue being addressed by Upper Valley Coordinator - September 2022. Emailed Upper Valley Coordinator for update - 17/1/23
244	01/12/2021	Sheep grazing in woodland above Portsmouth	Sheep grazing in woodland above Portsmouth	Reported to Countryside Officer after resident complained - 1/12	Street Cleaning advised that this is an issue for Network Rail or the Canal and Rivers Trust - 7/12 sent to Network Rail about graffiti also on Gauxholme Bridge - 20/1 Wall of Todmorden reported by online chat - 24/1 3-6 months before graffiti is removed - 28/2
246	06/12/2021	Graffiti on Great Wall of Todmorden. Also at Gauxholme Bridge	Graffiti on Great Wall of Todmorden. Reported by resident. Graffiti at Gauxholme Bridge reported by Cllr D Skelton - 20/1	Reported to manager of street cleaning - 6/12	Further email sent to Network Rail about graffiti also on Gauxholme Bridge and Great Gauxholme Bridge and Great Response received from Network Rail - may take

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280	28/03/2022	Illuminated sign on Gadget Shop Halifax Rd possibly without planning permission in	Illuminated sign on Gadget Shop Halifax Rd possibly without planning permission in Conservation area	Emailed Enforcement Team - 28/3	Customer Services has chased Enforcement Team - 27/7/22 Enforcement has advised they do not have the resources to investigate currently but will do in due course - 31/8 Further photos sent on request to Enforcement Team - 25/10
282	29/03/2022	ATM inserted in shop front 28 Halifax Rd without planning permissions	ATM inserted in shop front 28 Halifax Rd without planning permissions	Emailed Enforcement Team - 29/3	Applications have now been received but are still under consideration by the Planning Department - 10/6 Chasing email sent to Enforcement - 31/8 Further photos sent on request from Enforcement Team - 25/10 Chasing email sent 17/1/23
290	24/04/2022	Damage to Stoodley Glen Bridge - Bridge 25	A vehicle has damaged the bridge and the parapet is in a precarious position. CRT has visited. Reported by Cllr P Taylor	Emailed Building Control - 24/4	Bridge has been inspected and the parapet has been moved. As the bridge is owned by CRT it was stated that they will be responsible for repairing it. - 26/4 Emailed CRT for update on plans for this bridge - 17/1/23 CRT advise that they are monitoring this bridge and working collaboratively with CMBC. Works to repaint the bridge and repair the parapet are scheduled for 2024/5 -
300	23/05/2022	Overgrown tree on bend on New Rd, Mankinhole	Overgrown tree on bend on New Rd, Mankinholes. Reported by Cllr P Taylor	Emailed Customer First = 23/5	Issue forwarded to Highways ref: 220524-000167 Customer Services chased 27/7/22 Reassigned by Customer Services again to Neighbourhood Team for action - 29/7 Chasing email sent 31/8 Chasing email sent 29/9 Community Safety to provide an update - 29/9 Issue still with Community Safety - have been asked for an update - 1/11 Chased Customer First for an update - 17/1/23
314	18/07/2022	Signage and crossing spaces on Cross Stone Rd	Signage and crossing spaces on Cross Stone Rd	Reported to Customer First - 18/7	Referred to Highways - 220718-000399 - 17/8 Chasing email sent 31/8 Chasing email sent 29/9. This is with the Traffic Liaison Manager for consideration - 29/9
315	14/07/2022	Uncut grass on Lee Bottom Rd near Harvelin Park. Reported by Cllr P Taylor	Uncut grass on Lee Bottom Rd near Harvelin Park. Reported by Cllr P Taylor	Emailed volunteer coordinator to find out if volunteers can take responsibility for the maintenance of	Email sent to local manager and volunteer manager - 11/8 Chased 29/9 Chased 26/10
321	18/08/2022	Poor condition of Stansfield Hall Rd and faded signage.	Poor condition of Stansfield Hall Rd and faded 'slow' signage. Discussed at meeting of Development Committee 20 July	Emailed Customer First - 18/8	Referred to Highways - ref: 220907-000202 - 7/9 Chased 1/11 Reported that a job has been raised to replace the signs, they will be replaced asap. - 1/11
322	24/08/2022	Cows on Burnley Rd and recreation ground in Portsmouth	Cows on Burnley Rd and recreation ground in Portsmouth	Emailed Customer First - 24/8	Reported
325	31.08.22	Missing slabs on wall next to Victoria Rd	Missing slabs on wall next to Victoria Rd. Reported by resident	Emailed Customer First about wall and Volunteer Coordinator about possibility neighbours can upkeep the grassy area - 31/8	Raised with Highways 220831-000226. Cutting of the grass raised with Street Cleaning 220831-000231 - 31/8 Chased 1/11. Reported that 220831-000226- The wall belongs to Business and Economy, an email has been forwarded onto them and the slabs will be replaced ASAP. 220831-000231- Street Cleansing have been asked for an update about whether neighbours can upkeep the grassy area - 1/11. Email received from Parks Dept: The wall is not owned by Highways or the Green Spaces and Street Scene Team. Request has been passed to the Economy and Environment Team for further action. - 2/11 Feedback passed on to resident - 2/11
327	6.9.22	Better signage required on Shaw Wood Bridge to state weight, width and length restrictions	Better signage required on Shaw Wood Bridge to state weight, width and length restrictions	Emailed Customer First - 6/9	Chased 1/11 Reported that this has been raised with Highways - Ref:221101-000161 - 1/11
328	06/09/2022	Street sign on Tennyson Ave opposite no4 has come off its post	Street sign on Tennyson Ave opposite no4 has come off its post. Reported by resident and Cllr S Martin	Emailed Customer First - 6/9	Referred to Highways - ref: 220906-000379 Chased 1/11 Update received: Area Officer issued a job to the Area Maintenance Team to see if the name plate can be fixed on site or if not to return to the yard (Ref: 403721). - 1/11
330	20/09/2022	Verges becoming wider and blocking of drainage channel on Great House Clough Rd, OL14 8RL	Verges becoming wider and blocking of drainage channel on Great House Clough Rd, OL14 8RL. Reported by resident.	Emailed Customer First - 20/9	Referred to Street Cleansing - ref: 220920-000332 Street Cleansing has been asked for an update - 1/11
334	04/10/2022	Bushes growing out of wall on roundabout outside St Mary's Church - reported by a resident and Cllr P Taylor	Bushes growing out of wall on roundabout outside St Mary's Church - reported by a resident and Cllr P Taylor	Emailed Customer First - 4/10	Response received that this will be attended to - 6/10 Chased 1/11- Reported that this is still with Street Cleansing who have been asked for an update - 1/11
335	10/10/2022	Damage to road, path and drains on West St as a result of building works at Adamroyd Mill site on	Damage to road, path and drains on West St as a result of building works at Adamroyd Mill site on Victoria Rd. Reported by resident and Cllr S Martin	Emailed Environmental Health - 10/10	Reported through Customer First to Highways as urgent issue - 11/10 Chasing email sent 1/11. Reported that this is still with Highways and an update has been requested - 1/11
341	31/12/2022	Issues with campsite and canal moorings at Warland Farm	Issues with campsite and canal moorings at Warland Farm. Reported by Cllr M Taylor	Emailed Enforcement Team and Neighbourhood Team	
342	05/01/2023	Blocked gully outside Langdale House, Kilnhurst Rd causing water to flood down towards Key Syke Lane which is zone 3 flood area	Blocked gully outside Langdale House, Kilnhurst Rd causing water to flood down towards Key Syke Lane which is zone 3 flood area. Reported by Assistant Town Clerk.	Reported online to Calderdale MBC - 5/1	Ref: 230105-000331
343	05/01/2023	Ongoing problems with drainage in Bramsche Square, Todmorden, the road in front of the side of the building facing Bramsche Sq.	Ongoing problems with drainage in Bramsche Square, Todmorden, the road in front of the side of the building facing Bramsche Sq. Reported by Cllr the Revd G Kent at the DC meeting 4/1	Reported online to Calderdale MBC - 5/1	
344	05/01/2023	Parking meter removed from Bramsch Square over a year ago. Area looks unsightly and the distance it takes to walk to the existing meter can be problematic for people living with disability. Reported by Cllr the Revd G Kent at the DC meeting 4/1	Parking meter removed from Bramsch Square over a year ago. Area looks unsightly and the distance it takes to walk to the existing meter can be problematic for people living with disability. Reported by Cllr the Revd G Kent at the DC meeting 4/1	Reported to Customer First 5/1	This has been referred to the Parking Team -5/1
345	05/01/2023	Cessation of precautionary gritting of roads in Mankinholes and Lumbutts including California Drive on Walsden side and top of Shaw Wood Rd	Cessation of precautionary gritting of roads in Mankinholes and Lumbutts. Reported by Cllr P Taylor at DC meeting 4/1	Reported to Customer First 5/1 Ref: 230106-000061	
356	10/01/2023	Blocked drain on Lee Bottom Rd caused by runoff from concrete road nearby	Blocked drain on Lee Bottom Rd caused by runoff from concrete road nearby. Reported by Cllr P Taylor	Reported online to Calderdale MBC - 10/1 Ref: 230110-000234	
357	10/01/2023	Collapsed wall om Lovers Lane, Centre Vale Park	Collapsed wall om Lovers Lane, Centre Vale Park. Reported by resident.	Reported to Customer First - 10/1 Ref: 230111-000031	
358	12/01/2023	Blocked drain on junction of Rochdale Rd and Chapel St South in Walsden causing road and path to flood	Blocked drain on junction of Rochdale Rd and Chapel St South in Walsden causing road and path to flood. Reported by resident and Cllr J Turner	Reported online to Calderdale MBC - 12/1 Ref: 230112-000152	
359	12/01/2023	Water flooding issues at house on Stansfield Hall Rd	Water flooding issues at house on Stansfield Hall Rd. Reported by Cllr A Hollis	Site visit to be organised - 12/1	
360	23/01/2023	Road at the top of Woodhouse Rd blocked by collapsed wall	Road at the top of Woodhouse Rd blocked by collapsed wall. Reported by Cllr P Taylor	Police advised and out of hours phone line at Calderdale contacted -	

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361	24/01/2023	Rat sightings on Halifax Rd and Picthall Terrace behind.	Rat sightings on Halifax Rd and Picthall Terrace behind. Reported by Cllr P Taylor	Reported by phone to Yorkshire Water - ref: V000882. Also reported to Environmental Health (via Customer First) 24/1		
362	24/01/2023	Flooding at Fellside garages, Mankinholes	Flooding at Fellside garages, Mankinholes			