

	A	B	C	D	E
12	322	24/08/2022	Cows on Burnley Rd and recreation ground in Portsmouth	Emailed Customer First - 24/8	Reported Chasing email sent 15/3/23 Update from Assistant Director Regeneration that a consultant will be contracted to survey the site and make recommendations. However, this issue is not a priority and there is no funding - 14/3 meeting 10/8 No update -
13	327	06/09/2022	Better signage required on Shaw Wood Bridge to state weight, width and length restrictions	Emailed Customer First - 6/9	Chased 1/11 Reported that this has been raised with Highways - Ref:221101-000161 - 1/11 Chasing email sent 15/2/23 Response received Jan 2023 - Is with the Traffic team -SR 406357. They are assessing feasibility of outstanding requests and prioritising those with merit. Once this exercise is complete we will be advised of the outcome. from Customer First - 31/8. Seek update Seek update from
14	361	24/01/2023	Rat sightings on Halifax Rd and Picthall Terrace behind. Reported by Cllr P Taylor	Reported by phone to Yorkshire Water - ref: V000882. Also reported to Environmental Health (via Customer First) 24/1	Forwarded to Community Safety team who will liaise with Environmental Health-24/1 Chased 15/2/23 Received several updates from Yorkshire Water that rat baiting has been deprioritised at the moment as the recent freezing temperatures have caused several drains to burst. They hope to visit the site within a week. - 2/4 Engineer attended and advised that rats are not coming from the drains but could be from rubbish in residents gardens or the river - 3/4 Still awaiting update from Environmental Health. update from Customer First - 31/8. Seek Seek
15	374	Deep potholes in road at entrance to Todmorden Railway car park. Also, glass entrance door to station needs	Completed online complaint form - 7/3	Ref: 230307-000579 Advised to contact Northern Rail - March 2023 Reported issues to Northern Rail through online form Ref: 216877 - 3/4	Issue regarding door and poor lighting chased with Northern Rail by email - 26/10
16	390	Visibility at Lobb Mill/Halifax Rd	Reported to Assistant Director Strategy and Regeneration - 3/5	A team has been sent out to investigate - 10/8	
17	396	Need for mowing of grass verges on Oak Avenue. Reported by resident/Admin Officer	Reported to manager of street cleaning - 24/5	Reported again to Customer First - 15/6	Ref:230616-000426 update from Customer First - 31/8. requested from Customer First - 26/10. This will be done by the end of November 2023 - 30/10 Seek Update
18	403	Building activity Asher Drive	It seems that building activity is taking place without planning permission and causing significant dust issues. Email sent to Planning Enforcement, Building Control and Environmental Health - 21/6	Environmental Health due to visit site next week - 22/6	Environmental Health advised developer on issues of dust and noise. Planning Enforcement advised that there has been a planning breach but resolution will not be quick. Resident advised to contact HSE about site issues - 6/7 issued October 2023 PCN notice
19	404	Speeding vehicles on Calderdale/Lancashire boundary near Portsmouth	Ongoing issue for several years. Formally reported to Highways - 4 July	Highways advise that TTC also report this to Lancashire County Council. Done - 6/7	Seek update from Customer First - 31/8. Update requested from Customer First - 26/10
20	420	Unauthorised building on land near Victoria Terrace, Eastwood	Reported to Planning Enforcement - 15/8		Seek update from Customer First - 31/8. Update requested from Customer First - 26/10
21	424	Condition of old wood mill opposite Bobbin Mill flats Cornholme	Letter sent to owner - 3/8	Owner reposednded that they would tidy it up - August 2023	
22	425	Condition of Scaitcliffe hall	Letter sent to owner - 3/8	Calderdale has advised that they are aware of this issue and will be approaching landowner	

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23	429	Waste being burned/buried in fields off Lee Bottom Rd	Email sent to Customer First - 31/8	Referred to Community Safety - 4/9	Update requested from Customer First - 26/10
24	432	Cross trainer in outside gym at Centre Vale Park is faulty	Email sent to Parks Department - 12/9		Update requested from Customer First - 26/10
25	433	Recycling waste not being collected at addresses in Lumbutte	Email sent to Waste Management - 18/9		Update requested from Customer First - 26/10
26	434	Rubbish dumped on a section of private garden belonging to a house on Burnley Rd near steps	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000113	Update requested from Customer First - 26/10
27	435	Set of steps down to Burnley Rd. are dangerous and lead directly onto the road. They are layered with weeds and general	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000067	Update requested from Customer First - 26/10
28	437	Overgrown Hawthorn hedge in front of a terrace on Burnley Rd in Cornholme. The hedge is raised up on the edge of Burnley Rd.	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000152	Update requested from Customer First - 26/10

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29	438	The path along Burnley Rd from Cornholme from just beyond the Staff of Life to Lydgate is blocked in various places with tree roots, branches and weeds which narrow the path down and force walkers into the road.	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000156	Update requested from Customer First - 26/10
30	439	Cars are always parked on the pavement opposite Ernest St, OL14 8JS. Would it be possible to convert the pavement into a parking area instead of a pavement?	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000180	Update requested from Customer First - 26/10
31	440	Neighbour and building enforcement issue - Lumbutts	Email sent to Customer First and Neighbourhood Coordinator - 26/9	Referred to Community Safety - 5/10	Update requested from Customer First - 26/10
32	441	Excess parking on Cross Lee Rd - complaint from neighbour. Reported by Cllr J Turner	Email sent to Customer First and Neighbourhood Coordinator - 9/10	Confirmation received that this issue has been referred to the parking team - 12/10	
33	443	Overhanging bushes restricting movement on road between Mark Lane and Cross Lee Rd	Email sent to Customer First = 18/10	Ref: 231019-000270- 19/10	

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34	444	Chevron signs on Shaw Wood Rd need attention. One has come off the posts and the other is no longer reflective	Email to Customer First - 18/10	Ref: 231019-000064 - 19/10	
35	445	Notice on ladder style on Calderdale Wav	Emailed Customer First - 24/10	Awaiting additional information from resident - 25/10	
36	447	Closure of the timber foot bridge over the River Calder at Tipside	Liaised with Cllr S Dacre and TRIG - 25/10	Issue is in hand with	Issue is in hand with Calderdale - 2/11