

Item 11b - Development Committee - 27 March 2024 - Outstanding Work Register

Item	Date Raised	Issue Type/Description	Actions	Action/ Outcome
5c	13/11/2019	Concern about the ongoing problems with flooding at Lidl.	Clerk sent letter to Lidl. No response received.	<p>Calderdale Building Control advised Planning Officer to remind developer of responsibilities to keep site safe.</p> <p>Chasing email to Building Control to confirm issue rectified - 19/2</p> <p>Report back that the issue looks like water draining from the hillside behind which flows down to the Mons site and then the properties. This is an issue between Lords Builders and the owners of the properties below. However, they will refer to Planning and Land Drainage - 19/2</p> <p>Chasing email to Planning and Land Drainage - 9/3 -</p> <p>Letters sent to Richard Seaman and Robin Tuddenham about Lidl and the building sites at Millbank Close and Sandholme Mill - all contributing to an increase in flooding - 22/9</p> <p>Response said that these developments were based on older planning permissions - Sept 2020</p> <p>See continuation below</p>
5c cont inue d	see above	see above	see above	<p>Seek update from Flood Team - 18/4</p> <p>Seek update from Flood Team - 31/8</p> <p>Seek update from Flood Team - 26/10</p> <p>Seek update from Flood Team - 21/2/24</p>

215	12/08/2021	Overgrown bush blocking access style on Lee Bottom Rd. Reported by Cllr. P Taylor	Reported to Customer First - 12/8	<p>Response from Customer First - bush is on private land -15/8</p> <p>Further email sent to clarify that the issue is one of the landowner blocking the public right of way - 15/8 Reference number 210817-000072 - 17/8/22</p> <p>Raised with the Rights of Way team - August 2022</p> <p>Chased 29/9</p> <p>Chased 1/11 Reported that this is with Rights of Way Team who have been asked for an update - 1/11</p> <p>No update received, chased 17/1/23. Chasing email sent 15/2/23</p> <p>New job raised - site will be inspected - 1/3</p> <p>The farmer has now fitted barbed wire around the style and is being aggressive to walkers who try to cross the style - 3/8</p> <p>Customer First has forwarded to the Rights of Way Team - 230804-000249 - 7/8</p> <p>Seek update from Customer First - 31/8.</p> <p>Crows have visited and recommend that on of the two existing styles are removed to make it easier to cross. Crows suggest we ask ROW team to support this - 4/9. Seek update from Customer First - 26/10</p>
222	18/08/2021	Instability of houses on Halifax Rd and surrounding streets. Houses are vibrating with passing traffic and cracks are appearing in walls - raised at DC meeting 18/8	Email sent to Building Control - 9/9	<p>Issue referred to Highways ref: 210910-000176 - 14/9</p> <p>Issue raised with senior management team On 16/12. The issue is to be investigated - 16/12.</p> <p>Discussed with senior management team July 2022 - structural engineer will visit - August 2022</p> <p>Now November 2022 for structural engineer.</p> <p>New Assistant Director Strategic Infrastructure requested information about this - 12/12/22. Contact information sent 22/12/22.</p> <p>Chasing email sent 15/2/23. Customer Services continue to chase Highways - 1/3</p> <p>Assistant Director Infrastructure is investigating - 14/4</p> <p>Vibration measurements are being scheduled - 31/8 Still being scheduled - 26/10</p> <p>Checks have been booked - 21/2</p>

238	26/10/2021	Collapse of part of wall and road near Lobb Mill into the river. Reported by Cllr M Holmstedt	Visited site on 28/10 to take photos. Email sent to Steven Lee - 1/11	<p>Steve Lee response - works are being designed and agreed with the EA - 2/11/21</p> <p>Issue raised at meeting with senior CMBC officials 5 October 2022. Assistant Director said he would get report from Highways. Chased with new Assistant Director and he advised he would get update to TTC - 26/10/22</p> <p>Response received that temporary works to secure this location for the winter period will commence as soon as possible. This will involve the removal of rubble and the placement of large concrete blocks. A permanent solution requiring sheet piles will then be implemented 2023 - 3/11/22 Update from Assistant Director Regeneration - some temporary has been done. Permanent work now likely 2024/5 - 14/4</p>
280	28/03/2022	Illuminated sign on Gadget Shop Halifax Rd possibly without planning permission in Conservation area	Emailed Enforcement Team - 28/3	<p>Customer Services has chased Enforcement Team - 27/7/22</p> <p>Enforcement has advised they do not have the resources to investigate currently but will do in due course - 31/8</p> <p>Further photos sent on request to Enforcement Team - 25/10</p> <p>Chasing email sent 17/1/23. Chasing email sent 15/2/23</p> <p>Seek update from Customer First - 31/8</p> <p>Enforcement review action being started - 27/9/23</p>
290	24/04/2022	A vehicle has damaged the Shaw Wood Rd bridge and the parapet is in a precarious position. CRT has visited. Reported by Cllr P Taylor	Emailed Building Control - 24/4	<p>Bridge has been inspected and the parapet has been moved. As the bridge is owned by CRT it was stated that they will be responsible for repairing it. - 26/4 Emailed</p> <p>CRT for update on plans for this bridge - 17/1/23</p> <p>CRT advise that they are monitoring this bridge and working collaboratively with CMBC. Works to repoint the bridge and repair the parapet are scheduled for 2024/5 - 17/1/23</p>
304	25/05/2022	Poor condition of railway bridge over Hallroyd Rd- especially graffiti. Reported at 27/4 DC meeting by Cllr the Revd G Kent	Reported on online chat with Northern Rail	<p>Update received May 2022 stating that action would be taken by the end of the year (2022).</p> <p>Chased 2/11/23.</p> <p>Network Rail have advised that due to workload action will not be taken until Jan 2025 - 21/2/24</p>

314	18/07/2022	Signage and crossing spaces on Cross Stone Rd	Reported to Customer First - 18/7	<p>Referred to Highways - 220718-000399 - 17/8</p> <p>Chasing email sent 31/8</p> <p>Chasing email sent 29/9. This is with the Traffic Liaison Manager for consideration - 29/9</p> <p>Chasing email sent 15/2/23. Customer First are still chasing - 1/3</p> <p>Seek update from Customer First - 31/8.</p> <p>Seek update from Customer First - 26/10 Advised that this has been referred for feedback - 1/11</p> <p>Traffic Engineering advised they are looking at options for signage. They have limited funds for works but if individual landowners are willing they will work with them - 1/11</p>
322	24/08/2022	Cows on Burnley Rd and recreation ground in Portsmouth	Emailed Customer First - 24/8	<p>Reported</p> <p>Chasing email sent 15/3/23</p> <p>Update from Assistant Director Regeneration that a consultant will be contracted to survey the site and make recommendations. However, this issue is not a priority and there is no funding - 14/3</p> <p>No update - meeting 10/8</p>
327	06/09/2022	Better signage required on Shaw Wood Bridge to state weight, width and length restrictions	Emailed Customer First - 6/9	<p>Chased 1/11 Reported that this has been raised with Highways - Ref:221101-000161 - 1/11</p> <p>Chasing email sent 15/2/23</p> <p>Response received Jan 2023 - Is with the Traffic team -SR 406357. They are assessing feasibility of outstanding requests and prioritising those with merit. Once this exercise is complete we will be advised of the outcome.</p> <p>Seek update from Customer First - 31/8.</p> <p>Seek update from Customer First - 26/10</p>

374	Deep potholes in road at entrance to Todmorden Railway car park. Also, glass entrance door to station needs replacing	Completed online complaint form - 7/3	Ref: 230307-000579 Advised to contact Northern Rail - March 2023 Reported issues to Northern Rail through online form Ref: 216877 - 3/4	Issue regarding door and poor lighting chased with Northern Rail by
390	Visibility at Lobb Mill/Halifax Rd	Reported to Assistant Director Strategy and Regeneration - 3/5	A team has been sent out to investigate - 10/8	
403	Building activity Asher Drive	It seems that building activity is taking place without planning permission and causing significant dust issues. Email sent to Planning Enforcement, Building Control and Environmental Health - 21/6	Environmental Health due to visit site next week - 22/6	Environmental Health advised developer on issues of dust and noise. Planning Enforcement advised that there has been a planning breach but resolution will not be quick. Resident advised to contact HSE about site issues - 6/7 PCN notice issued October 2023 Planning application submitted for buildings currently undergoing validation - 21/2/24
404	Speeding vehicles on Calderdale/Lancashire boundary near Portsmouth	Ongoing issue for several years. Formally reported to Highways - 4 July	Highways advise that TTC also report this to Lancashire County Council. Done - 6/7	Seek update from Customer First - 31/8. Update requested from Customer First - 26/10

420	Unauthorised building on land near Victoria Terrace,	Reported to Planning Enforcement - 15/8		Seek update from Customer First - 31/8. Update requested from Customer First - 26/10
425	Condition of Scaitcliffe hall	Letter sent to owner - 3/8	Calderdale has advised that they are aware of this issue and will be approaching landowner	
429	Waste being burned/buried in fields off Lee Bottom Rd	Email sent to Customer First - 31/8	Referred to Community Safety - 4/9	Update requested from Customer First - 26/10
432	Cross trainer in outside gym at Centre Vale Park is faulty	Email sent to Parks Department - 12/9		Update requested from Customer First - 26/10
433	Recycling waste not being collected at addresses in Lumbutts	Email sent to Waste Management - 18/9		Update requested from Customer First - 26/10

434	Rubbish dumped on a section of private garden belonging to a house on Burnley Rd near steps	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000113	Update requested from Customer First - 26/10
435	Set of steps down to Burnley Rd. are dangerous and lead directly onto the road. They are layered with weeds and general rubbish.	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000067	Update requested from Customer First - 26/10
437	Overgrown Hawthorn hedge in front of a terrace on Burnley Rd in Cornholme The hedge is raised up on the edge of Burnley Rd.	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000152	Update requested from Customer First - 26/10

438	<p>The path along Burnley Rd from Cornholme from just beyond the Staff of Life to Lydgate is blocked in various places with tree roots, branches and weeds which narrow the path down and force walkers into the road.</p>	<p>Email sent to Customer First and Neighbourhood Coordinator - 20/9</p>	<p>Ref: 231004-000156</p>	<p>Update requested from Customer First - 26/10</p>
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439	Cars are always parked on the pavement opposite Ernest St, OL14 8JS. Would it be possible to convert the pavement into a parking area instead of a pavement?	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000180	Update requested from Customer First - 26/10
440	Neighbour and building enforcement issue - Lumbutts	Email sent to Customer First and Neighbourhood Coordinator - 26/9	Referred to Community Safety - 5/10	Update requested from Customer First - 26/10
441	Excess parking on Cross Lee Rd - complaint from neighbour. Reported by Cllr J Turner	Email sent to Customer First and Neighbourhood Coordinator - 9/10	Confirmation received that this issue has been referred to the parking team - 12/10	

443	Overhanging bushes restricting movement on road between Mark Lane and Cross Lee Rd	Email sent to Customer First = 18/10	Ref: 231019-000270- 19/10	
444	Chevron signs on Shaw Wood Rd need attention. One has come off the posts and the other is no longer reflective	Email to Customer First - 18/10	Ref: 231019-000064 - 19/10	
445	Notice on ladder style on Calderdale Way	Emailed Customer First - 24/10	Awaiting additional information from resident - 25/10	
447	Closure of the timber foot bridge over the River Calder at Tipside	Liaised with Cllr S Dacre and TRIG - 25/10	Issue is in hand with	Issue is in hand with Calderdale - 2/11

449	Update on public consultation regarding new crossings under A646 Corridor Improvement Programme	Email to Customer First and Highways - 1/11	No reply received. Chase again - 13/2/24	
450	Poor drainage on London Rd Mankinholes - exacerbated by movement of cows over it	Email to Customer First - 8/11	Ref: 231110-000043 - 13/11	Calderdale has confirmed they are aware of the issue and are planning to take remedial action in - Dec 2023
451	Unauthorised sign on Todmorden Centenary Way	Email to Customer First - 26/20	Confirmed location as SD 89251 23702 - 13/11 ROW Ref: 231115-000407.	
452	Damage to public path and land below Lumbutts Rd	Email to resident for information - 14/11	Email to Highways about the two paths and damage to residents land as a result of flooding water from Lumbutts Rd - 15/11 Ref: 231116-000100 - 16/11	Cllr S Courtney advised she would attend any site visit - Dec 2023 Chased - 19/12 This with ROW - Ref: request 428789 - Highways chasing - 20/12 Chased - Feb 2024

455	Ordered replacement recycling containers not received	Reported by Cllr P Taylor.	Issue still ongoing - 21/2/24	
456	Parking on Joshua St	Reported by Cllr B Jancovich. And P Taylor Reported to Customer First - 13/12	Chased 28/2/24. Neighbourhood Officer has suggested some actions. Has also been reported to Community Safety.-29/2	
457	Spring water coming from top of track leading from Stansfield Hall Rd to the Hollins	Reported by resident. Reported to Customer First - 13/12	Reported also to Yorkshire Water using online form - 19/12	YW state is spring water and not YW responsibility. YW has been called out before to the same issue.- 20/12 YW state that the water is spring water and is the responsibility of Calderdale Council. Still awaiting response from Calderdale -20/12 Ref: CRN 431845 . Chased 22/2/24 Flood Team are investigating - 29/2
458	House on Lord St, Walsden being soaked because of inadequate guttering	This is follow on from issue in August 2023. Email sent to Customer First copying in Environmental Health and Upper Valley Coordinator - 13/12	Environmental Health are visiting this week - 18/12	

459	Ownership of land at Shakespeare Ave and possibility of community garden	Online query raised with Network Rail - 7/2	Ref: 240207000231	Neither Network Rail, Calderdale Council or Together Housing believe that this is their land - Feb 2024 Wrote to Neighbourhood Coordinator the Together Housing asking if they would mind if this land was used as a community garden - 15/3
461	No recycling collections Stoodley Hall, cottages etc	Reported to Waste Manager - 13/2		
462	Land adjacent to Stoodley Lane OL14 6HA - land development causing concern about potential flooding of Victoria Terrace	Reported to Customer First and Planning Enforcement - 14/2		
463	Dog fouling and footpaths Rochdale Rd Walsden	Reported using online dog fouling system - 19/2		

475	Blocked drains on Hey Head Lane. They have been cleared but still not working well.	Reported online to calderdale - 28/2/24		
476	Blocked drains Oak St carpark. Have been attended to but are still problematic	Reported online to Calderdale - 29/2		
478	Slippery flags outside Town Hall. Reported by Cllr P Taylor	Reported to Customer First - 4/3	Referred to Street Cleansing Ref:240305-000354	
479	Complaint about accommodation at Leisure Centre	Reported to Customer First - 4/3	Response received stating complaint has been received - 15/3	

480	Increase in growth of Himalayan Balsam in Todmorden, especially near Shade School	Email to Calderdale Council to enquire about initiatives - 6/3		
481	Damage to highway at Portsmouth Mill in Portsmouth	Email Calderdale Council - 6/3	The gully query has been logged under reference number 240313-000422 and the drainage pipe enquiry has been logged under reference number 240313-000434 - 13/3	
482	Damaged steps near outdoor market on Bramsch Square	Email Calderdale Council - 6/3	Referred to Highways Ref: 240311-000167	
483	Requirement for signage for dog waste/leads at Christ Church Graveyard	Email Calderdale Council - 11/3	Referred to Green Spaces - 240313-000417 - 13/3	
484	Water coming from manhole in A646 near Jumble Hole	This was raised at YW presentation on 28 Feb. Email sent to YW - 13/3		

495	New bus timetable causing connectivity problems for residents, especially in Cornholme	Letter sent to MD and Commercial Manager of First Bus West Yorkshire, copied to Cllr Tremayne and other Calderdale Councillors - 12/3		
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