

507a	Area around Viaduct near Aldi needs cleaning and pipe to be adapted so water flows into the drain	Advised by Network Rail that this is responsibility of Calderdale Council	Reported to Calderdale Council June 2024 Area cleaned by Street Cleaning but is issue with drain - 3/7 Email to NR to ask that drain pipe extended to go into drain - 3/7 NR will redirect the drain - to be done by May 2025 - 240703-000280 - 8/7	
536	Pigeon droppings around Town Hall	Email to Customer Service and Environmental Health - 31/10	Job raised with Street Cleansing - 241107-000315 - 7/11	
535	Debris on Cross Stone Rd near Golf Course	Email to Highways - 27/10	The cleaning team will attend to clear away the debris - 31/10	
534	Damaged walls Kilnhurst Bridge	Email to Building Control and Customer First - 18/9	Advised that it is the responsibility of Canal and River Trust and that it has been deemed safe. Email to CRT to get update - 31/10	
533	Fly tipping at New Mill Dam car park	Email to Customer First and attempt at phone call with Angling Club to identify ownership - 4/9	Ref: 240912-000447 - 13/9	
531	Blocked drain Kilnhurst Rd	Email to Customer First - 28/8	Ref: 240905-000086 - 5/9	Drain has not been cleaned - 31/10
530	Damaged walls Shaw Wood Rd river bridge - 14/8	Email to Customer First - 14/8	Ref: 240821-000093 - 21/8	
525	Sewage leak from property on Industrial St	Email to Yorkshire Water - 23/7 Issue is not responsibility of YW as it is within a residential property.	Response from Environmental Health - repair imminent and situation will be monitored - 6/8	
524	Parking issue on Rochdale Rd and Winterbutlee Rd as a	Reported to Customer First and Highways - 10/7 Traffic form completed for Traffic	Ref: 446850	

515	Blocked drain Harehills Rd	Email sent to YW - 5/6 Response received - schedule for works is in place but advised resident to contact YW if need more help - 13/6		
513	Badly damaged road outside Todmorden Railway Station	Reported to Customer First and Highways - 23/5	Completed online form - 29/5 Ref: 240529-000452 Raised issue at site visit - this is responsibility of Calderdale Council. Sent email to Customer First reporting issue June	Information from Northern Railway - they will be digging up the car park and road as part of the accessibility improvements - its unlikely CMBC will resurface road until this has been done - October 2024
507	Drainage issues, signage issues, land issues - Network Rail around railway station and viaduct	Online report - 27/4	Ref: 240427-000154 and 240517-000258	
506	Blocked drains on Bridge St, Calder St and School Lane	Online report - 27/4	Ref: 240427-000184	
503	Extension of yellow lines near Copperas House Terrace. Issue raised over 18 months ago. Crossing the road continues to be a	Emailed Customer First - 22/4	Reported to Traffic Team - 23/4 Update from CMBC - no progress to date - 31/10	
502	Parking on double yellow lines at junction of Rochdale St/Pellon St Walsden	Emailed Customer First and Highways - 22/4	Issue forwarded to Parking Enforcement - 23/4. Update from CMBC - no progress to date - 31/10	
476	Blocked drains Oak St carpark. Have been attended to but are still problematic	Reported online to Calderdale - 29/2	Chased March, April and June 2024	

475	Blocked drains on Hey Head Lane. They have been cleared but still not working well.	Reported online to Calderdale - 28/2/24	Cllr Hollis reported that the potholes have been filled but the drains are still overflowing causing the new filling to be washed away. Reported by email to Customer First - 27/4 Ref:240430-000411 - drains Ref: 240430-000414 - potholes	
462	Land adjacent to Stoodley Lane OL14 6HA - land development causing concern about potential flooding of Victoria Terrace	Reported to Customer First and Planning Enforcement - 14/2/24		
459	Ownership of land at Shakespeare Ave and possibility of community garden	Online query raised with Network Rail - 7/2	Ref: 240207000231 Ref: 240418-000158 (18/4/24)	Neither Network Rail, Calderdale Council or Together Housing believe that this is their land - Feb 2024 Wrote to Neighbourhood Coordinator the Together Housing asking if they would mind if this land was used as a community garden - 15/3 Online contact form filled in with network Rail - 18/4/24
458	House on Lord St, Walsden being soaked because of inadequate guttering	This is follow on from issue in August 2023. Email sent to Customer First copying in Environmental Health and Upper Valley Coordinator - 13/12	Environmental Health are visiting this week - 18/12	

457	Spring water coming from top of track leading from Stansfield Hall Rd to the Hollins	Reported by resident. Reported to Customer First - 13/12	Reported also to Yorkshire Water using online form - 19/12	YW state is spring water and not YW responsibility. YW has been called out before to the same issue.- 20/12 YW state that the water is spring water and is the responsibility of Calderdale Council. Still awaiting response from Calderdale -20/12 Ref: CRN 431845 . Chased 22/2/24 Flood Team are investigating - 29/2 Also reported again to YW -3/24. Further email sent to Environmental Health (Community Safety) to request that enforcement of riparian owner is done to clear the blocked drain causing the spring water to flow down the Hollins - 27/4 Emailed YW and Customer First for help - 27/4 YW report that the water is surface water not spring water and that the gullies on the Hollins are blocked. They have no right to enforce - 24/6 Emailed Customer First and Community Safety again to enquire about enforcement - 25/6
447	Closure of the timber foot bridge over the River Calder at Tipside	Liaised with Cllr S Dacre and TRIG - 25/10	Issue is in hand with	Issue is in hand with Calderdale - 2/11, 3/24, 8/5 and July 2024
445	Notice on ladder style on Calderdale Way	Emailed Customer First - 24/10	Awaiting additional information from resident - 25/10. Information provided to Calderdale - Nov 2023	
444	Chevron signs on Shaw Wood Rd need attention. One has come off the posts and the other is no longer reflective	Email to Customer First - 18/10	Ref: 231019-000064 - 19/10/23	
443	Overhanging bushes restricting movement on road between Mark Lane and Cross Lee Rd	Email sent to Customer First = 18/10	Ref: 231019-000270- 19/10/23	
441	Excess parking on Cross Lee Rd - complaint from neighbour. Reported by Cllr J Turner	Email sent to Customer First and Neighbourhood Coordinator - 9/10	Confirmation received that this issue has been referred to the Parking Team - 12/10	

440	Neighbour and building enforcement issue - Lumbutts. Reported by Cllr P Taylor	Email sent to Customer First and Neighbourhood Coordinator - 26/9	Referred to Community Safety - 5/10	Update requested from Customer First - 26/10 on list of issues to be considered for enforcement - 9/5 Update - is
438	The path along Burnley Rd from Cornholme from just beyond the Staff of Life to Lydgate is blocked in various places with tree roots, branches and weeds which narrow the path down and force walkers into the road.	Email sent to Customer First and Neighbourhood Coordinator - 20/9	Ref: 231004-000156	Update requested from Customer First - 26/10
429	Waste being burned/buried in fields off Lee Bottom Rd	Email sent to Customer First - 31/8	Referred to Community Safety - 4/9	Update requested from Customer First - 26/10
420	Unauthorised building on land near Victoria Terrace, Eastwood	Reported to Planning Enforcement - 15/8		Seek update from Customer First - 31/8. Update requested from Customer First - 26/10
404	Speeding vehicles on Calderdale/Lancashire boundary near Portsmouth	Ongoing issue for several years. Formally reported to Highways - 4 July	Highways advise that TTC also report this to Lancashire County Council. Done - 6/7	Seek update from Customer First - 31/8. Update requested from Customer First - 26/10 Update received - Funds have been allocated for work 2024/5 but Calderdale need to seek agreement from Lancashire as they will need to maintain the assets once in place - 5/3/24 A public consultation is taking place currently until 3 November - 31/10
403	Building activity Asher Drive	It seems that building activity is taking place without planning permission and causing significant dust issues. Email sent to Planning Enforcement, Building Control and Environmental Health - 21/6	Environmental Health due to visit site next week - 22/6	Environmental Health advised developer on issues of dust and noise. Planning Enforcement advised that there has been a planning breach but resolution will not be quick. Resident advised to contact HSE about site issues - 6/7 PCN notice issued October 2023 Planning application submitted for buildings currently undergoing validation - 21/2/24 Planning application process still under consultation - 22/8/24.