

Item 10b - Development Committee - 5 June 2024 - Outstanding Work Register

| Item | Date Raised | Issue Type/Description | Actions | Action/ Outcome |
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| 5c | 13/11/2019 | Concern about the ongoing problems with flooding at Lidl. | Clerk sent letter to Lidl. No response received. | <p>Calderdale Building Control advised Planning Officer to remind developer of responsibilities to keep site safe.</p> <p>Chasing email to Building Control to confirm issue rectified - 19/2</p> <p>Report back that the issue looks like water draining from the hillside behind which flows down to the Mons site and then the properties. This is an issue between Lords Builders and the owners of the properties below. However, they will refer to Planning and Land Drainage - 19/2</p> <p>Chasing email to Planning and Land Drainage - 9/3 -</p> <p>Letters sent to Richard Seaman and Robin Tuddenham about Lidl and the building sites at Millbank Close and Sandholme Mill - all contributing to an increase in flooding - 22/9</p> <p>Response said that these developments were based on older planning permissions - Sept 2020</p> <p>See continuation below</p> |
| 5c cont inued | see above | see above | see above | <p>Seek update from Flood Team - 18/4</p> <p>Seek update from Flood Team - 31/8</p> <p>Seek update from Flood Team - 26/10</p> <p>Seek update from Flood Team - 21/2/24</p> <p>Seek update from Flood Team 29/4/24</p> |

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| 215 | 12/08/2021 | Overgrown bush blocking access style on Lee Bottom Rd. Reported by Cllr. P Taylor | Reported to Customer First - 12/8 | <p>Response from Customer First - bush is on private land -15/8</p> <p>Further email sent to clarify that the issue is one of the landowner blocking the public right of way - 15/8 Reference number 210817-000072 - 17/8/22</p> <p>Raised with the Rights of Way team - August 2022</p> <p>Chased 29/9</p> <p>Chased 1/11 Reported that this is with Rights of Way Team who have been asked for an update - 1/11</p> <p>No update received, chased 17/1/23. Chasing email sent 15/2/23</p> <p>New job raised - site will be inspected - 1/3</p> <p>The farmer has now fitted barbed wire around the style and is being aggressive to walkers who try to cross the style - 3/8</p> <p>Customer First has forwarded to the Rights of Way Team - 230804-000249 - 7/8</p> <p>Seek update from Customer First - 31/8.</p> <p>Crows have visited and recommend that on of the two existing styles are removed to make it easier to cross. Crows suggest we ask ROW team to support this - 4/9. Seek update from Customer First - 26/10</p> |
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| 222 | 18/08/2021 | Instability of houses on Halifax Rd and surrounding streets. Houses are vibrating with passing traffic and cracks are appearing in walls - raised at DC meeting 18/8 | Email sent to Building Control - 9/9 | <p>Issue referred to Highways ref: 210910-000176 - 14/9</p> <p>Issue raised with senior management team On 16/12. The issue is to be investigated - 16/12.</p> <p>Discussed with senior management team July 2022 - structural engineer will visit - August 2022</p> <p>Now November 2022 for structural engineer.</p> <p>New Assistant Director Strategic Infrastructure requested information about this - 12/12/22. Contact information sent 22/12/22. Chasing email sent 15/2/23. Customer Services continue to chase Highways - 1/3</p> <p>Assistant Director Infrastructure is investigating - 14/4</p> <p>Vibration measurements are being scheduled - 31/8 Still being scheduled - 26/10 Checks have been booked - 21/2 Checks done - above average vibration found but not enough to cause cracks. Further monitoring and work will be done - 5/3/24</p> <p>Chased May 2024</p> |
| 238 | 26/10/2021 | Collapse of part of wall and road near Lobb Mill into the river. Reported bt Cllr M Holmstedt | Visited site on 28/10 to take photos. Email sent to Steven Lee - 1/11 | <p>Steve Lee reponse - works are being designed and agreed with the EA - 2/11/21</p> <p>Issue raised at meeting with senior CMBC officials 5 October 2022. Assistant Director said he would get report from Highways. Chased with new Assistant Director and he advised he would get update to TTC - 26/10/22</p> <p>Response received that temporary works to secure this location for the winter period will commence as soon as possible. This will involve the removal of rubble and the placement of large concrete blocks. A permanent solution requiring sheet piles will then be implemented 2023 - 3/11/22 Update from Assistant Director Regeneration - some temporary has been done. Permanent work now likely 2024/5 - 14/4</p> |

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| 280 | 28/03/2022 | Illuminated sign on Gadget Shop Halifax Rd possibly without planning permission in Conservation area | Emailed Enforcement Team - 28/3 | Customer Services has chased Enforcement Team - 27/7/22 Enforcement has advised they do not have the resources to investigate currently but will do in due course - 31/8 Further photos sent on request to Enforcement Team -25/10 Chasing email sent 17/1/23. Chasing email sent 15/2/23 Seek update from Customer First - 31/8 Enforcement review action being started - 27/9/23 |
| 290 | 24/04/2022 | A vehicle has damaged the Shaw Wood Rd bridge and the parapet is in a precarious position. CRT has visited. Reported by Cllr P Taylor | Emailed Building Control - 24/4 | Bridge has been inspected and the parapet has been moved. As the bridge is owned by CRT it was stated that they will be responsible for repairing it. - 26/4 Emailed CRT for update on plans for this bridge - 17/1/23 CRT advise that they are monitoring this bridge and working collaboratively with CMBC. Works to repoint the bridge and repair the parapet are scheduled for 2024/5 - 17/1/23 |
| 304 | 25/05/2022 | Poor condition of railway bridge over Hallroyd Rd- especially graffiti. Reported at 27/4 DC meeting by Cllr the Revd G Kent | Reported on online chat with Northern Rail | Update received May 2022 stating that action would be taken by the end of the year (2022). Chased 2/11/23. Network Rail have advised that due to workload action will not be taken until Jan 2025 - 21/2/24 Email sent to Network Rail Assets to enquire about TTC running community project - 21/3/24 Preliminary meeting held with Network Rail and questions about road closure raised with Streetworks - 18/4 Ref:240418-000277 Email asking for details of cost of permits/traffic management - 29/4 |

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| 314 | 18/07/2022 | Signage and crossing spaces on Cross Stone Rd | Reported to Customer First - 18/7 | <p>Referred to Highways - 220718-000399 - 17/8</p> <p>Chasing email sent 31/8</p> <p>Chasing email sent 29/9. This is with the Traffic Liaison Manager for consideration - 29/9</p> <p>Chasing email sent 15/2/23. Customer First are still chasing - 1/3</p> <p>Seek update from Customer First - 31/8.</p> <p>Seek update from Customer First - 26/10 Advised that this has been referred for feedback - 1/11</p> <p>Traffic Engineering advised they are looking at options for signage. They have limited funds for works but if individual landowners are willing they will work with them - 1/11/23</p> <p>Chasing email sent to get update - April 2024</p> |
| 322 | 24/08/2022 | Cows on Burnley Rd and recreation ground in Portsmouth | Emailed Customer First - 24/8 | <p>Reported</p> <p>Chasing email sent 15/3/23</p> <p>Update from Assistant Director Regeneration that a consultant will be contracted to survey the site and make recommendations. However, this issue is not a priority and there is no funding - 14/3</p> <p>No update - meeting 10/8</p> <p>CMBC is mapping land ownership and will be writing to landowners to ask them to maintain fences - 5/3/24</p> |
| 327 | 06/09/2022 | Better signage required on Shaw Wood Bridge to state weight, width and length restrictions | Emailed Customer First - 6/9 | <p>Chased 1/11 Reported that this has been raised with Highways - Ref:221101-000161 - 1/11</p> <p>Chasing email sent 15/2/23</p> <p>Response received Jan 2023 - Is with the Traffic team -SR 406357. They are assessing feasibility of outstanding requests and prioritising those with merit. Once this exercise is complete we will be advised of the outcome.</p> <p>Seek update from Customer First - 31/8.</p> <p>Seek update from Customer First - 26/10</p> |

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| 374 | Deep potholes in road at entrance to Todmorden Railway car park. Also, glass entrance door to station needs replacing | Completed online complaint form - 7/3 | Ref: 230307-000579 Advised to contact Northern Rail - March 2023 Reported issues to Northern Rail through online form Ref: 216877 - 3/4 | Issue regarding door and poor lighting chased with Northern Rail by email - 26/10 Likely to be dealt with as part of station improvements - to be completed Winter 2024. Raised with Project Manager at site meeting on 23/5/24. The door will be repaired. The road is an issue for Highways - 23/5 |
| 403 | Building activity Asher Drive | It seems that building activity is taking place without planning permission and causing significant dust issues. Email sent to Planning Enforcement, Building Control and Environmental Health - 21/6 | Environmental Health due to visit site next week - 22/6 | Environmental Health advised developer on issues of dust and noise. Planning Enforcement advised that there has been a planning breach but resolution will not be quick. Resident advised to contact HSE about site issues - 6/7 PCN notice issued October 2023 Planning application submitted for buildings currently undergoing validation - 21/2/24 Planning application process still under consultation - 28/5 |
| 404 | Speeding vehicles on Calderdale/Lancashire boundary near Portsmouth | Ongoing issue for several years. Formally reported to Highways - 4 July | Highways advise that TTC also report this to Lancashire County Council. Done - 6/7 | Seek update from Customer First - 31/8. Update requested from Customer First - 26/10 Update received. Funds have been allocated for work 2024/5 but Calderdale need to seek agreement from Lancashire as they will need to maintain the assets once in place - 5/3/ |
| 420 | Unauthorised building on land near Victoria Terrace, | Reported to Planning Enforcement - 15/8 | | Seek update from Customer First - 31/8. Update requested from Customer First - 26/10 |

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| 429 | Waste being burned/buried in fields off Lee Bottom Rd | Email sent to Customer First - 31/8 | Referred to Community Safety - 4/9 | Update requested from Customer First - 26/10 |
| 433 | Recycling waste not being collected at addresses in Lumbutts | Email sent to Waste Management - 18/9 | | Update requested from Customer First - 26/10 |
| 438 | The path along Burnley Rd from Cornholme from just beyond the Staff of Life to Lydgate is blocked in various places with tree roots, branches and weeds which narrow the path down and force walkers into the road. | Email sent to Customer First and Neighbourhood Coordinator - 20/9 | Ref: 231004-000156 | Update requested from Customer First - 26/10 |

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| 440 | Neighbour and building enforcement issue - Lumbutts. Reported by Cllr P Taylor | Email sent to Customer First and Neighbourhood Coordinator - 26/9 | Referred to Community Safety - 5/10 | Update requested from Customer First - 26/10 Update - is on list of issues to be considered for enforcement - 9/5 |
| 441 | Excess parking on Cross Lee Rd - complaint from neighbour. Reported by Cllr J Turner | Email sent to Customer First and Neighbourhood Coordinator - 9/10 | Confirmation received that this issue has been referred to the parking team - 12/10 | |
| 443 | Overhanging bushes restricting movement on road between Mark Lane and Cross Lee Rd | Email sent to Customer First = 18/10 | Ref: 231019-000270- 19/10 | |

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| 444 | Chevron signs on Shaw Wood Rd need attention. One has come off the posts and the other is no longer reflective | Email to Customer First - 18/10 | Ref: 231019-000064 - 19/10 | |
| 445 | Notice on ladder style on Calderdale Way | Emailed Customer First - 24/10 | Awaiting additional information from resident - 25/10 | |
| 447 | Closure of the timber foot bridge over the River Calder at Tipside | Liaised with Cllr S Dacre and TRIG - 25/10 | Issue is in hand with | Issue is in hand with Calderdale - 2/11, 3/24 and 8/5 |

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| 449 | Update on public consultation regarding new crossings under A646 Corridor Improvement Programme | Email to Customer First and Highways - 1/11 | No reply received. Chase again - 13/2/24 | Update received. Technical review of zebra crossing has only highlighted minor issue. Calderdale will now review all comments to come to a decision - 5/3 |
| 450 | Poor drainage on London Rd Mankinholes exacerbated by movement of cows over it | Email to Customer First - 8/11 | Ref: 231110-000043 - 13/11 | Calderdale has confirmed they are aware of the issue and are planning to take remedial action in - Dec 2023 |
| 451 | Unauthorised sign on Todmorden Centenary Way | Email to Customer First - 26/20 | Confirmed location as SD 89251 23702 - 13/11 ROW Ref: 231115-000407. | |
| 452 | Damage to public path and land below Lumbutts Rd | Email to resident for information - 14/11 | Email to Highways about the two paths and damage to residents land as a result of flooding water from Lumbutts Rd - 15/11 Ref: 231116-000100 - 16/11 | Cllr S Courtney advised she would attend any site visit - Dec 2023 Chased - 19/12 This with ROW - Ref: request 428789 - Highways chasing - 20/12 Chased - Feb, March and April 2024 Meeting to be arranged between ROW and resident - May 2024 |

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| 457 | Spring water coming from top of track leading from Stansfield Hall Rd to the Hollins | Reported by resident. Reported to Customer First - 13/12 | Reported also to Yorkshire Water using online form - 19/12 | YW state is spring water and not YW responsibility. YW has been called out before to the same issue.- 20/12 YW state that the water is spring water and is the responsibility of Calderdale Council. Still awaiting response from Calderdale -20/12 Ref: CRN 431845 . Chased 22/2/24 Flood Team are investigating - 29/2 Also reported again to YW - 3/24. Further email sent to Environmental Health (Community Safety) to request that enforcement of riparian owner is done to clear the blocked drain causing the spring water to flow down the Hollins - 27/4 |
| 458 | House on Lord St, Walsden being soaked because of inadequate guttering | This is follow on from issue in August 2023. Email sent to Customer First copying in Environmental Health and Upper Valley Coordinator - 13/12 | Environmental Health are visiting this week - 18/12 | |
| 459 | Ownership of land at Shakespear e Ave and possibility of community garden | Online query raised with Network Rail - 7/2 | Ref: 240207000231 Ref: 240418-000158 (18/4/24) | Neither Network Rail, Calderdale Council or Together Housing believe that this is their land - Feb 2024 Wrote to Neighbourhood Coordinator the Together Housing asking if they would mind if this land was used as a community garden - 15/3 Online contact form filled in with network Rail - 18/4 |
| 461 | No recycling collections Stoodley Hall, cottages etc | Reported to Waste Manager - 13/2 | | |

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| 462 | Land adjacent to Stoodley Lane OL14 6HA - land development causing concern about potential flooding of Victoria Terrace | Reported to Customer First and Planning Enforcement - 14/2 | | |
| 463 | Dog fouling and footpaths Rochdale Rd Walsden | Reported using online dog fouling system - 19/2 | | |
| 475 | Blocked drains on Hey Head Lane. They have been cleared but still not working well. | Reported online to calderdale 28/2/24 | Cllr Hollis reported that the potholes have been filled but the drains are still overflowing causing the new filling to be washed away. Reported by email to Customer First - 27/4 Ref:240430-000411 - drains Ref: 240430-000414 - potholes | |
| 476 | Blocked drains Oak St carpark. Have been attended to but are still problematic | Reported online to Calderdale - 29/2 | Chased March and April 2024 | |

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| 478 | Slippery flags outside Town Hall. Reported by Cllr P Taylor | Reported to Customer First - 4/3 | Referred to Street Cleansing Ref:240305-000354 | Email sent to Street Cleaning manager - 4/4 |
| 479 | Complaint about accommodation at Leisure Centre | Reported to Customer First - 4/3 | Response received stating complaint has been received - 15/3 | |
| 484 | Water coming from manhole in A646 near Jumble Hole | This was raised at YW presentation on 28 Feb. Email sent to YW - 13/3 | | |
| 495 | New bus timetable causing connectivity problems for residents, especially in Cornholme | Letter sent to MD and Commercial Manager of First Bus West Yorkshire, copied to Cllr Tremayne and other Calderdale Councillors - 12/3 | Meeting scheduled for 20 May - 23/4 Meeting took place, issue with Todmorden High school ongoing. Agreed is need to improve communications between authorities so will set up quarterly meeting. Also agreed better quality and timely information required by customers - 20/5/24 | |

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| 496 | Land at Shakespear e Ave - possibility of it becoming a community garden | Several emails exchanged with Together Housing, Calderdale Parks and Neighbourhood Coordinator September 2023-March 2024 | Email to Together Housing - 15/3 Online form completed for NR re:community garden - 24/4 | |
| 497 | Pedestrians walking from railway station struggling to get through traffic. Reported at DC 28/2 | Emailed Network Rail - 19/3 | NR state that there is deisgn issue which may cause delay. In this case the traffic management will be removed - 23/4 Update at site meeting 23/5 - work recommencing and plans put in place to aid passengers - 23/5/24 | |
| 500 | Furniture dumped on back street of Cambridge St. Also, lots of moss make the cobbles slippery. Reported by Cllr P Taylor | Emailed Customer First, Neighbourhood Coordinator, Cllr D Tremayne and manager of Street Cleansing - 8/4 | Chased - 7/5 | |

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| 502 | Parking on double yellow lines at junction of Rochdale St/Pellon St, Walsden | Emailed Customer First and Highways - 22/4 | Issue forwarded to Parking Enforcement - 23/4 | |
| 503 | Extension of yellow lines near Copperas House Terrace. Issue raised over 18 months ago. Crossing the road continues to be a problem | Emailed Customer First - 22/4 | Reported to Traffic Team - 23/4 | |
| 505 | Several external maintenance issues with Town Hall | Email to Customer First, Street Cleaning - 27/4 | Update - a member of staff will be present at the TH on a regular basis to deal with issues - 9/5 | |
| 506 | Blocked drains on Bridge St, Calder St and School Lane | Online report - 27/4 | Ref: 240427-000184 | |

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| 507 | Drainage issues, signage issues, land issues - Network Rail around railway station and viaduct | Online report - 27/4 | Ref: 240427-000154 and 240517-000258 | |
| 508 | Fly tipping on Woodhouse Rd near Cherry Tree Cottage. Reported by Clle P Taylor | Email to Customer First - 29/4 | Ref: 240430-000201 Chased 15/5, Forwarded to Community Safety -17/5 | |
| 509 | Sewage leak near Golden Lion. Reported By Cllr P Taylor | YW advised they will be lining the drain from 3/5 - 1/5 | | |
| 510 | Overhanging damaged tree causing problems at Golden Lion | Reported online to Customer First - 4/5 | | |
| 511 | Bacup Rd planning issue | Emailed Planning, Enforcement and Customer First - 14/5 | | |

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| 512 | Large skip left Longfield Way/Rd | Online form filled in on Together Housing website - 22/5 | | |
| 513 | Badly damaged road outside Todmorden Railway Station | Reported to Customer First and Highways - 23/5 | | |